

## **NHS Scotland - Emergency Department Activity**

### **Attendances and Performance against the 4-hour Waiting Time Standard**



The Scottish Government waiting time standard for emergency departments is that 98 % of all attendances should be seen within 4 hours. The figures presented in these tables detail the performance of each individual site and NHS board against the standard.

**Time Period:** Apr-11 to Mar-12  
**Source:** A&E data mart, ISD Scotland  
**Date:** 07 May 2012

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#### **Table 1: Attendances and performance against 4-hour standard, Apr-11 to Mar-12**

Total attendances, number of attendances breaching standard and attendances meeting standard (number and percentage). Figures are given at site and NHS Board level.

#### **Table 2: Attendances, Apr-11 to Mar-12**

Summary table of attendances only. Figures are given at site and NHS Board level.

#### **Table 3: Performance against 4-hour standard, Apr-11 to Mar-12**

Summary table of percentage of attendances meeting standard. Figures are given at site and NHS Board level.

### **Notes:**

- 1) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 2) New presentations only; excludes planned return and recall attendances.
- 3) There are two types of site that provide emergency care;
  - ED - Emergency Departments; sites that provide a 24 hour emergency medicine consultant led service
  - MIU/Other - sites including minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 4) The information presented is based on data under development, the quality and accuracy are being monitored.

### **Table manipulation:**

**The tables in this spreadsheet can be expanded to reveal figures at site level within each NHS board.**

Collapse or expand each table by pressing either the **1** or **2** button found at the top left-hand side of the sheet. Alternatively, each individual NHS board can be expanded or collapsed by pressing the + (plus) or – (minus) buttons down the left hand side of the sheet.

## NHS Scotland - Emergency Department Activity

Table 1: Attendances and performance against 4-hour standard, Apr-11 to Mar-12

← to view sites within a NHS Board click on + in the margin

NHS Board / Location Name	Apr-11				May-11				Jun-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
<b>SCOTLAND</b> <sup>(a), (b), (c), (d)</sup>	<b>139,359</b>	<b>5,758</b>	<b>133,601</b>	<b>95.9</b>	<b>143,336</b>	<b>5,819</b>	<b>137,517</b>	<b>95.9</b>	<b>137,148</b>	<b>5,527</b>	<b>131,621</b>	<b>96.0</b>
<b>Ayrshire &amp; Arran</b>	<b>10,233</b>	<b>269</b>	<b>9,964</b>	<b>97.4</b>	<b>10,491</b>	<b>332</b>	<b>10,159</b>	<b>96.8</b>	<b>10,326</b>	<b>398</b>	<b>9,928</b>	<b>96.1</b>
ED												
Ayr Hospital	3,813	108	3,705	97.2	3,977	123	3,854	96.9	3,920	186	3,734	95.3
Crosshouse Hospital	6,011	161	5,850	97.3	6,141	209	5,932	96.6	5,984	212	5,772	96.5
MIU/Other												
Arran War Memorial Hospital	245	-	245	100.0	217	-	217	100.0	260	-	260	100.0
Girvan Community Hospital	103	-	103	100.0	101	-	101	100.0	118	-	118	100.0
Lady Margaret Hospital	61	-	61	100.0	55	-	55	100.0	44	-	44	100.0
<b>Borders</b> <sup>(a)</sup>	<b>2,241</b>	<b>30</b>	<b>2,211</b>	<b>98.7</b>	<b>2,349</b>	<b>52</b>	<b>2,297</b>	<b>97.8</b>	<b>2,280</b>	<b>24</b>	<b>2,256</b>	<b>98.9</b>
ED												
Borders General Hospital	2,012	30	1,982	98.5	2,070	52	2,018	97.5	2,041	24	2,017	98.8
MIU/Other												
Hawick Cottage Hospital	119	-	119	100.0	134	-	134	100.0	131	-	131	100.0
Hay Lodge Hospital	70	-	70	100.0	83	-	83	100.0	74	-	74	100.0
Kelso Hospital	23	-	23	100.0	29	-	29	100.0	14	-	14	100.0
Knoll Hospital	17	-	17	100.0	33	-	33	100.0	20	-	20	100.0
<b>Dumfries &amp; Galloway</b>	<b>4,149</b>	<b>168</b>	<b>3,981</b>	<b>96.0</b>	<b>4,090</b>	<b>173</b>	<b>3,917</b>	<b>95.8</b>	<b>4,023</b>	<b>149</b>	<b>3,874</b>	<b>96.3</b>
ED												
Dumfries & Galloway Royal Infirmary	2,878	141	2,737	95.1	2,995	148	2,847	95.1	2,801	131	2,670	95.3
Galloway Community Hospital	1,084	27	1,057	97.5	949	25	924	97.4	1,071	18	1,053	98.3
MIU/Other												
Castle Douglas Hospital	51	-	51	100.0	50	-	50	100.0	36	-	36	100.0
Kirkcudbright Hospital	84	-	84	100.0	50	-	50	100.0	68	-	68	100.0
Moffat Hospital	7	-	7	100.0	7	-	7	100.0	5	-	5	100.0
Newton Stewart Hospital	45	-	45	100.0	39	-	39	100.0	42	-	42	100.0
<b>Fife</b> <sup>(b)</sup>	<b>7,941</b>	<b>778</b>	<b>7,163</b>	<b>90.2</b>	<b>7,966</b>	<b>572</b>	<b>7,394</b>	<b>92.8</b>	<b>7,704</b>	<b>555</b>	<b>7,149</b>	<b>92.8</b>
ED												
Queen Margaret Hospital	4,397	684	3,713	84.4	4,501	487	4,014	89.2	4,398	509	3,889	88.4
Victoria Hospital	2,994	94	2,900	96.9	2,888	85	2,803	97.1	2,692	46	2,646	98.3
MIU/Other												
Adamson Hospital	107	-	107	100.0	126	-	126	100.0	114	-	114	100.0
Queen Margaret Hospital	x	x	x	x	x	x	x	x	x	x	x	x
St Andrews Memorial Hospital	443	-	443	100.0	451	-	451	100.0	500	-	500	100.0
<b>Forth Valley</b> <sup>(c)</sup>	<b>6,354</b>	<b>301</b>	<b>6,053</b>	<b>95.3</b>	<b>6,696</b>	<b>346</b>	<b>6,350</b>	<b>94.8</b>	<b>6,203</b>	<b>374</b>	<b>5,829</b>	<b>94.0</b>
ED												
Forth Valley Royal Hospital	x	x	x	x	x	x	x	x	x	x	x	x
Stirling Royal Infirmary	4,892	301	4,591	93.8	5,108	346	4,762	93.2	4,768	374	4,394	92.2
MIU/Other												
Falkirk & District Royal Infirmary	1,462	-	1,462	100.0	1,588	-	1,588	100.0	1,435	-	1,435	100.0
Stirling Community Hospital	x	x	x	x	x	x	x	x	x	x	x	x
<b>Grampian</b>	<b>12,530</b>	<b>231</b>	<b>12,299</b>	<b>98.2</b>	<b>13,043</b>	<b>240</b>	<b>12,803</b>	<b>98.2</b>	<b>12,062</b>	<b>228</b>	<b>11,834</b>	<b>98.1</b>
ED												
Aberdeen Royal Infirmary	5,325	109	5,216	98.0	5,699	124	5,575	97.8	5,199	121	5,078	97.7
Dr Gray's Hospital	2,082	97	1,985	95.3	2,175	102	2,073	95.3	2,044	101	1,943	95.1
Royal Aberdeen Children's Hospital	1,708	18	1,690	98.9	1,713	12	1,701	99.3	1,567	5	1,562	99.7
MIU/Other												
Aboyne Hospital	121	-	121	100.0	106	-	106	100.0	28	-	28	100.0
Chalmers Hospital	358	-	358	100.0	399	-	399	100.0	381	-	381	100.0
Fleming Cottage Hospital	23	-	23	100.0	30	-	30	100.0	42	-	42	100.0
Fraserburgh Hospital	778	-	778	100.0	807	-	807	100.0	821	-	821	100.0
Insch & District War Memorial Hospital	60	-	60	100.0	51	-	51	100.0	58	-	58	100.0

NHS Board / Location Name	Apr-11				May-11				Jun-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Inverurie Hospital	34	-	34	100.0	35	-	35	100.0	29	-	29	100.0
Jubilee Hospital	288	2	286	99.3	298	-	298	100.0	306	-	306	100.0
Kincardine Community Hospital	98	-	98	100.0	131	-	131	100.0	106	-	106	100.0
Leancoil Hospital	44	-	44	100.0	41	-	41	100.0	51	-	51	100.0
Peterhead Community Hospital	1,195	5	1,190	99.6	1,172	2	1,170	99.8	1,046	1	1,045	99.9
Seafield Hospital	82	-	82	100.0	93	-	93	100.0	83	-	83	100.0
Stephen Cottage Hospital	37	-	37	100.0	43	-	43	100.0	37	-	37	100.0
Turner Memorial Hospital	88	-	88	100.0	64	-	64	100.0	78	-	78	100.0
Turnriff Cottage Hospital	209	-	209	100.0	186	-	186	100.0	186	-	186	100.0
<b>Greater Glasgow &amp; Clyde</b>	<b>38,420</b>	<b>1,963</b>	<b>36,457</b>	<b>94.9</b>	<b>39,644</b>	<b>1,985</b>	<b>37,659</b>	<b>95.0</b>	<b>37,997</b>	<b>1,662</b>	<b>36,335</b>	<b>95.6</b>
<b>ED</b>												
Glasgow Royal Infirmary	7,119	348	6,771	95.1	7,394	339	7,055	95.4	7,024	223	6,801	96.8
Inverclyde Royal Hospital	2,983	167	2,816	94.4	3,069	141	2,928	95.4	2,920	98	2,822	96.6
Royal Alexandra Hospital	6,296	500	5,796	92.1	6,392	445	5,947	93.0	6,413	525	5,888	91.8
RHSC Glasgow	3,933	127	3,806	96.8	3,798	105	3,693	97.2	3,565	94	3,471	97.4
Southern General Hospital	4,050	78	3,972	98.1	4,297	214	4,083	95.0	4,006	146	3,860	96.4
Victoria Infirmary (ED)	5,168	358	4,810	93.1	5,264	290	4,974	94.5	5,183	259	4,924	95.0
Western Infirmary / Gartnavel General	4,863	370	4,493	92.4	5,174	438	4,736	91.5	4,794	298	4,496	93.8
<b>MIU/Other</b>												
Stobhill Hospital	1,271	-	1,271	100.0	1,372	-	1,372	100.0	1,350	-	1,350	100.0
Vale of Leven District General Hospital	1,198	15	1,183	98.7	1,281	13	1,268	99.0	1,230	19	1,211	98.5
Victoria Infirmary (MIU)	1,539	-	1,539	100.0	1,603	-	1,603	100.0	1,512	-	1,512	100.0
<b>Highland</b>	<b>8,444</b>	<b>106</b>	<b>8,338</b>	<b>98.7</b>	<b>8,542</b>	<b>103</b>	<b>8,439</b>	<b>98.8</b>	<b>8,574</b>	<b>138</b>	<b>8,436</b>	<b>98.4</b>
<b>ED</b>												
Belford Hospital	776	15	761	98.1	871	17	854	98.0	892	9	883	99.0
Caithness General Hospital	516	5	511	99.0	540	3	537	99.4	565	7	558	98.8
Lorn & Islands District General Hospital	582	4	578	99.3	532	7	525	98.7	579	5	574	99.1
Raigmore Hospital	2,777	50	2,727	98.2	2,883	53	2,830	98.2	2,819	69	2,750	97.6
<b>MIU/Other</b>												
Aviemore Health Centre	150	-	150	100.0	196	-	196	100.0	160	-	160	100.0
Campbeltown Health Centre	486	8	478	98.4	444	8	436	98.2	410	8	402	98.0
County Hospital Invergordon	148	1	147	99.3	183	-	183	100.0	160	-	160	100.0
Dunoon & District General Hospital	632	6	626	99.1	562	1	561	99.8	610	4	606	99.3
Dunaros Hospital	71	2	69	97.2	96	3	93	96.9	77	2	75	97.4
Dunbar Hospital	195	1	194	99.5	213	1	212	99.5	203	2	201	99.0
Ian Charles Hospital	88	-	88	100.0	95	-	95	100.0	109	-	109	100.0
Islay Hospital	97	2	95	97.9	97	2	95	97.9	114	2	112	98.2
Lawson Memorial Hospital	45	-	45	100.0	33	1	32	97.0	35	2	33	94.3
Mackinnon Memorial Hospital	407	6	401	98.5	386	-	386	100.0	400	1	399	99.8
Mid Argyll Hospital	320	2	318	99.4	306	-	306	100.0	292	4	288	98.6
Town and County Hospital, Nairn	340	-	340	100.0	319	-	319	100.0	356	-	356	100.0
Portree Hospital	293	1	292	99.7	252	-	252	100.0	282	15	267	94.7
Ross Memorial Hospital	142	-	142	100.0	182	-	182	100.0	191	3	188	98.4
Victoria Hospital	379	3	376	99.2	352	7	345	98.0	320	5	315	98.4
<b>Lanarkshire <sup>(d)</sup></b>	<b>16,317</b>	<b>1,124</b>	<b>15,193</b>	<b>93.1</b>	<b>16,822</b>	<b>1,293</b>	<b>15,529</b>	<b>92.3</b>	<b>16,071</b>	<b>1,185</b>	<b>14,886</b>	<b>92.6</b>
<b>ED</b>												
Hairmyres Hospital	4,924	324	4,600	93.4	5,114	552	4,562	89.2	4,746	402	4,344	91.5
Monklands Hospital	5,666	436	5,230	92.3	5,924	453	5,471	92.4	5,783	478	5,305	91.7
Wishaw General Hospital	5,582	364	5,218	93.5	5,623	288	5,335	94.9	5,368	305	5,063	94.3
<b>MIU/Other</b>												
Kello Hospital	54	-	54	100.0	49	-	49	100.0	68	-	68	100.0
Lady Home Hospital	91	-	91	100.0	112	-	112	100.0	106	-	106	100.0
<b>Lothian</b>	<b>20,534</b>	<b>633</b>	<b>19,901</b>	<b>96.9</b>	<b>21,399</b>	<b>601</b>	<b>20,798</b>	<b>97.2</b>	<b>20,467</b>	<b>676</b>	<b>19,791</b>	<b>96.7</b>
<b>ED</b>												
RHSC Edinburgh	3,527	20	3,507	99.4	3,562	16	3,546	99.6	3,330	19	3,311	99.4
Royal Infirmary of Edinburgh	9,187	394	8,793	95.7	9,791	380	9,411	96.1	9,325	381	8,944	95.9
St John's Hospital at Howden	4,419	121	4,298	97.3	4,593	149	4,444	96.8	4,435	171	4,264	96.1
Western General Hospital (ED)	1,573	98	1,475	93.8	1,553	55	1,498	96.5	1,528	105	1,423	93.1
<b>MIU/Other</b>												
Belhaven Hospital	20	-	20	100.0	8	-	8	100.0	16	-	16	100.0
Edington Cottage Hospital	150	-	150	100.0	114	-	114	100.0	147	-	147	100.0

NHS Board / Location Name	Apr-11				May-11				Jun-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Western General Hospital (MIU)	1,658	-	1,658	100.0	1,778	1	1,777	99.9	1,686	-	1,686	100.0
<b>Orkney</b>	<b>262</b>	<b>2</b>	<b>260</b>	<b>99.2</b>	<b>301</b>	<b>-</b>	<b>301</b>	<b>100.0</b>	<b>243</b>	<b>1</b>	<b>242</b>	<b>99.6</b>
MIU/Other												
Balfour Hospital	262	2	260	99.2	301	-	301	100.0	243	1	242	99.6
<b>Shetland</b>	<b>729</b>	<b>3</b>	<b>726</b>	<b>99.6</b>	<b>790</b>	<b>1</b>	<b>789</b>	<b>99.9</b>	<b>767</b>	<b>4</b>	<b>763</b>	<b>99.5</b>
ED												
Gilbert Bain Hospital	729	3	726	99.6	790	1	789	99.9	767	4	763	99.5
<b>Tayside</b>	<b>10,501</b>	<b>133</b>	<b>10,368</b>	<b>98.7</b>	<b>10,485</b>	<b>108</b>	<b>10,377</b>	<b>99.0</b>	<b>9,689</b>	<b>122</b>	<b>9,567</b>	<b>98.7</b>
ED												
Ninewells Hospital	4,302	106	4,196	97.5	4,500	87	4,413	98.1	4,148	104	4,044	97.5
Perth Royal Infirmary	2,232	24	2,208	98.9	2,248	20	2,228	99.1	2,223	16	2,207	99.3
MIU/Other												
Aberfeldy Cottage Hospital	23	-	23	100.0	17	-	17	100.0	4	-	4	100.0
Arbroath Infirmary	1,400	1	1,399	99.9	1,272	1	1,271	99.9	1,105	1	1,104	99.9
Blairstown Community Hospital	321	-	321	100.0	280	-	280	100.0	282	-	282	100.0
Brechin Infirmary	306	-	306	100.0	322	-	322	100.0	291	1	290	99.7
Crieff Community Hospital	232	-	232	100.0	230	-	230	100.0	218	-	218	100.0
Links Health Centre, Montrose	726	1	725	99.9	655	-	655	100.0	607	-	607	100.0
Pitlochry Community Hospital	183	-	183	100.0	174	-	174	100.0	161	-	161	100.0
St Margaret's Hospital	26	-	26	100.0	34	-	34	100.0	27	-	27	100.0
Whitehills Health & Community Care Centre	750	1	749	99.9	753	-	753	100.0	623	-	623	100.0
<b>Western Isles</b>	<b>704</b>	<b>17</b>	<b>687</b>	<b>97.6</b>	<b>718</b>	<b>13</b>	<b>705</b>	<b>98.2</b>	<b>742</b>	<b>11</b>	<b>731</b>	<b>98.5</b>
ED												
Western Isles Hospital	536	17	519	96.8	553	12	541	97.8	580	10	570	98.3
MIU/Other												
St Brendan's Hospital	49	-	49	100.0	43	1	42	97.7	45	1	44	97.8
Uist & Barra Hospital	119	-	119	100.0	122	-	122	100.0	117	-	117	100.0

#### Key to symbols:

- zero  
 .. not available  
 x not applicable

#### Notes:

- 1) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 2) New presentations only; excludes planned return and recall attendances.
- 3) There are two types of site that provide emergency care: • ED - Emergency Departments; sites that provide a 24 hour emergency medicine consultant led service; • MIU/Other - sites including minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 4) The information presented is based on data under development, the quality and accuracy are being monitored.

#### Footnotes:

- (a) Borders - Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from April to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the data 12 months leading up to transfer), please interpret with caution.
- b) Fife - As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.
- (c) Forth Valley - As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; a new ED opened at Forth Valley Royal Hospital and the MIU at Falkirk Community Hospital closed.
- (d) Lanarkshire - the three EDs transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the

recording of different attendance categories from April to June 2011. This results in the attendance figures for the three EDs being artificially inflated by approximately 5.0 % (estimated from the data 12 months leading up to transfer), please interpret with caution

NHS Board / Location Name	Apr-11				May-11				Jun-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

## NHS Scotland - Emergency Department Activity

Table 1: Attendances and performance against 4-hour standard, Apr-1

← to view sites within a NHS Board click on + in the margin

NHS Board / Location Name	Jul-11				Aug-11				Sep-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
<b>SCOTLAND</b> <sup>(a), (b), (c), (d)</sup>	<b>140,872</b>	<b>4,041</b>	<b>136,831</b>	<b>97.1</b>	<b>140,052</b>	<b>4,217</b>	<b>135,835</b>	<b>97.0</b>	<b>138,813</b>	<b>5,694</b>	<b>133,119</b>	<b>95.9</b>
<b>Ayrshire &amp; Arran</b>	<b>10,540</b>	<b>266</b>	<b>10,274</b>	<b>97.5</b>	<b>10,429</b>	<b>405</b>	<b>10,024</b>	<b>96.1</b>	<b>10,019</b>	<b>497</b>	<b>9,522</b>	<b>95.0</b>
ED												
Ayr Hospital	3,956	99	3,857	97.5	3,892	244	3,648	93.7	3,825	264	3,561	93.1
Crosshouse Hospital	6,031	167	5,864	97.2	6,042	161	5,881	97.3	5,821	230	5,591	96.0
MIU/Other												
Arran War Memorial Hospital	313	-	313	100.0	316	-	316	100.0	183	3	180	98.4
Girvan Community Hospital	135	-	135	100.0	116	-	116	100.0	132	-	132	100.0
Lady Margaret Hospital	105	-	105	100.0	63	-	63	100.0	58	-	58	100.0
<b>Borders</b> <sup>(a)</sup>	<b>2,213</b>	<b>10</b>	<b>2,203</b>	<b>99.5</b>	<b>2,317</b>	<b>25</b>	<b>2,292</b>	<b>98.9</b>	<b>2,187</b>	<b>52</b>	<b>2,135</b>	<b>97.6</b>
ED												
Borders General Hospital	1,997	10	1,987	99.5	2,070	25	2,045	98.8	1,970	52	1,918	97.4
MIU/Other												
Hawick Cottage Hospital	120	-	120	100.0	117	-	117	100.0	119	-	119	100.0
Hay Lodge Hospital	53	-	53	100.0	91	-	91	100.0	65	-	65	100.0
Kelso Hospital	25	-	25	100.0	22	-	22	100.0	9	-	9	100.0
Knoll Hospital	18	-	18	100.0	17	-	17	100.0	24	-	24	100.0
<b>Dumfries &amp; Galloway</b>	<b>4,244</b>	<b>130</b>	<b>4,114</b>	<b>96.9</b>	<b>4,233</b>	<b>162</b>	<b>4,071</b>	<b>96.2</b>	<b>3,919</b>	<b>202</b>	<b>3,717</b>	<b>94.8</b>
ED												
Dumfries & Galloway Royal Infirmary	2,915	108	2,807	96.3	2,953	138	2,815	95.3	2,885	176	2,709	93.9
Galloway Community Hospital	1,141	22	1,119	98.1	1,084	24	1,060	97.8	893	26	867	97.1
MIU/Other												
Castle Douglas Hospital	67	-	67	100.0	75	-	75	100.0	46	-	46	100.0
Kirkcudbright Hospital	70	-	70	100.0	73	-	73	100.0	47	-	47	100.0
Moffat Hospital	9	-	9	100.0	10	-	10	100.0	10	-	10	100.0
Newton Stewart Hospital	42	-	42	100.0	38	-	38	100.0	38	-	38	100.0
<b>Fife</b> <sup>(b)</sup>	<b>8,022</b>	<b>393</b>	<b>7,629</b>	<b>95.1</b>	<b>7,738</b>	<b>326</b>	<b>7,412</b>	<b>95.8</b>	<b>7,956</b>	<b>660</b>	<b>7,296</b>	<b>91.7</b>
ED												
Queen Margaret Hospital	4,473	332	4,141	92.6	4,347	267	4,080	93.9	4,261	415	3,846	90.3
Victoria Hospital	2,867	61	2,806	97.9	2,791	59	2,732	97.9	2,994	245	2,749	91.8
MIU/Other												
Adamson Hospital	113	-	113	100.0	144	-	144	100.0	128	-	128	100.0
Queen Margaret Hospital	x	x	x	x	x	x	x	x	x	x	x	x
St Andrews Memorial Hospital	569	-	569	100.0	456	-	456	100.0	573	-	573	100.0
<b>Forth Valley</b> <sup>(c)</sup>	<b>6,442</b>	<b>405</b>	<b>6,037</b>	<b>93.7</b>	<b>6,218</b>	<b>316</b>	<b>5,902</b>	<b>94.9</b>	<b>6,218</b>	<b>500</b>	<b>5,718</b>	<b>92.0</b>
ED												
Forth Valley Royal Hospital	3,271	226	3,045	93.1	5,004	316	4,688	93.7	5,010	498	4,512	90.1
Stirling Royal Infirmary	1,821	171	1,650	90.6	..	..	..	x	..	..	..	x
MIU/Other												
Falkirk & District Royal Infirmary	555	8	547	98.6	..	..	..	x	..	..	..	x
Stirling Community Hospital	795	-	795	100.0	1,214	-	1,214	100.0	1,208	2	1,206	99.8
<b>Grampian</b>	<b>12,252</b>	<b>198</b>	<b>12,054</b>	<b>98.4</b>	<b>12,378</b>	<b>280</b>	<b>12,098</b>	<b>97.7</b>	<b>12,538</b>	<b>345</b>	<b>12,193</b>	<b>97.2</b>
ED												
Aberdeen Royal Infirmary	5,189	102	5,087	98.0	5,425	179	5,246	96.7	5,331	229	5,102	95.7
Dr Gray's Hospital	2,111	88	2,023	95.8	2,043	92	1,951	95.5	2,076	90	1,986	95.7
Royal Aberdeen Children's Hospital	1,346	4	1,342	99.7	1,448	7	1,441	99.5	1,561	20	1,541	98.7
MIU/Other												
Aboyne Hospital	99	-	99	100.0	123	-	123	100.0	105	-	105	100.0
Chalmers Hospital	331	-	331	100.0	339	-	339	100.0	350	-	350	100.0
Fleming Cottage Hospital	33	-	33	100.0	31	-	31	100.0	25	-	25	100.0
Fraserburgh Hospital	1,086	3	1,083	99.7	963	1	962	99.9	969	3	966	99.7
Insch & District War Memorial Hospital	62	-	62	100.0	48	-	48	100.0	64	-	64	100.0

NHS Board / Location Name	Jul-11				Aug-11				Sep-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Inverurie Hospital	41	-	41	100.0	35	-	35	100.0	25	-	25	100.0
Jubilee Hospital	289	1	288	99.7	271	-	271	100.0	336	1	335	99.7
Kincardine Community Hospital	103	-	103	100.0	129	-	129	100.0	110	-	110	100.0
Leancoil Hospital	2	-	2	100.0	43	-	43	100.0	35	-	35	100.0
Peterhead Community Hospital	1,130	-	1,130	100.0	1,049	1	1,048	99.9	1,124	2	1,122	99.8
Seafield Hospital	112	-	112	100.0	95	-	95	100.0	99	-	99	100.0
Stephen Cottage Hospital	44	-	44	100.0	39	-	39	100.0	54	-	54	100.0
Turner Memorial Hospital	80	-	80	100.0	86	-	86	100.0	74	-	74	100.0
Turnriff Cottage Hospital	194	-	194	100.0	211	-	211	100.0	200	-	200	100.0
<b>Greater Glasgow &amp; Clyde</b>	<b>39,335</b>	<b>1,117</b>	<b>38,218</b>	<b>97.2</b>	<b>38,766</b>	<b>1,120</b>	<b>37,646</b>	<b>97.1</b>	<b>38,928</b>	<b>1,533</b>	<b>37,395</b>	<b>96.1</b>
<b>ED</b>												
Glasgow Royal Infirmary	7,453	188	7,265	97.5	7,257	166	7,091	97.7	7,314	171	7,143	97.7
Inverclyde Royal Hospital	3,038	59	2,979	98.1	2,913	77	2,836	97.4	2,609	98	2,511	96.2
Royal Alexandra Hospital	6,438	392	6,046	93.9	6,550	269	6,281	95.9	6,459	348	6,111	94.6
RHSC Glasgow	3,345	85	3,260	97.5	3,377	90	3,287	97.3	3,582	132	3,450	96.3
Southern General Hospital	4,174	125	4,049	97.0	4,155	165	3,990	96.0	4,228	160	4,068	96.2
Victoria Infirmary (ED)	5,341	140	5,201	97.4	5,094	119	4,975	97.7	5,185	237	4,948	95.4
Western Infirmary / Gartnavel General	5,162	117	5,045	97.7	5,125	215	4,910	95.8	5,316	356	4,960	93.3
<b>MIU/Other</b>												
Stobhill Hospital	1,363	1	1,362	99.9	1,407	-	1,407	100.0	1,393	1	1,392	99.9
Vale of Leven District General Hospital	1,419	10	1,409	99.3	1,278	19	1,259	98.5	1,217	30	1,187	97.5
Victoria Infirmary (MIU)	1,602	-	1,602	100.0	1,610	-	1,610	100.0	1,625	-	1,625	100.0
<b>Highland</b>	<b>9,142</b>	<b>93</b>	<b>9,049</b>	<b>99.0</b>	<b>8,858</b>	<b>106</b>	<b>8,752</b>	<b>98.8</b>	<b>8,863</b>	<b>115</b>	<b>8,748</b>	<b>98.7</b>
<b>ED</b>												
Belford Hospital	934	13	921	98.6	785	24	761	96.9	756	21	735	97.2
Caithness General Hospital	556	4	552	99.3	536	6	530	98.9	499	3	496	99.4
Lorn & Islands District General Hospital	629	10	619	98.4	598	5	593	99.2	610	4	606	99.3
Raigmore Hospital	2,816	48	2,768	98.3	2,941	43	2,898	98.5	2,777	61	2,716	97.8
<b>MIU/Other</b>												
Aviemore Health Centre	210	-	210	100.0	205	-	205	100.0	188	1	187	99.5
Campbeltown Health Centre	495	9	486	98.2	452	10	442	97.8	474	7	467	98.5
County Hospital Invergordon	163	-	163	100.0	159	-	159	100.0	133	-	133	100.0
Dunoon & District General Hospital	683	-	683	100.0	705	1	704	99.9	708	2	706	99.7
Dunaros Hospital	79	2	77	97.5	75	1	74	98.7	64	-	64	100.0
Dunbar Hospital	270	-	270	100.0	224	1	223	99.6	225	-	225	100.0
Ian Charles Hospital	149	-	149	100.0	126	-	126	100.0	117	-	117	100.0
Islay Hospital	115	1	114	99.1	148	-	148	100.0	109	1	108	99.1
Lawson Memorial Hospital	41	-	41	100.0	45	-	45	100.0	25	-	25	100.0
Mackinnon Memorial Hospital	394	-	394	100.0	310	1	309	99.7	443	-	443	100.0
Mid Argyll Hospital	347	-	347	100.0	314	2	312	99.4	415	2	413	99.5
Town and County Hospital, Nairn	385	-	385	100.0	377	1	376	99.7	386	-	386	100.0
Portree Hospital	302	-	302	100.0	280	-	280	100.0	247	-	247	100.0
Ross Memorial Hospital	168	-	168	100.0	205	1	204	99.5	169	-	169	100.0
Victoria Hospital	406	6	400	98.5	373	10	363	97.3	518	13	505	97.5
<b>Lanarkshire <sup>(d)</sup></b>	<b>16,278</b>	<b>612</b>	<b>15,666</b>	<b>96.2</b>	<b>16,514</b>	<b>859</b>	<b>15,655</b>	<b>94.8</b>	<b>16,281</b>	<b>1,028</b>	<b>15,253</b>	<b>93.7</b>
<b>ED</b>												
Hairmyres Hospital	4,898	208	4,690	95.8	4,944	178	4,766	96.4	4,753	156	4,597	96.7
Monklands Hospital	5,807	147	5,660	97.5	5,764	430	5,334	92.5	5,743	492	5,251	91.4
Wishaw General Hospital	5,412	257	5,155	95.3	5,655	251	5,404	95.6	5,629	380	5,249	93.2
<b>MIU/Other</b>												
Kello Hospital	56	-	56	100.0	65	-	65	100.0	70	-	70	100.0
Lady Home Hospital	105	-	105	100.0	86	-	86	100.0	86	-	86	100.0
<b>Lothian</b>	<b>20,387</b>	<b>676</b>	<b>19,711</b>	<b>96.7</b>	<b>20,862</b>	<b>495</b>	<b>20,367</b>	<b>97.6</b>	<b>20,630</b>	<b>604</b>	<b>20,026</b>	<b>97.1</b>
<b>ED</b>												
RHSC Edinburgh	2,902	18	2,884	99.4	2,965	29	2,936	99.0	3,239	26	3,213	99.2
Royal Infirmary of Edinburgh	9,723	386	9,337	96.0	9,833	271	9,562	97.2	9,562	308	9,254	96.8
St John's Hospital at Howden	4,459	242	4,217	94.6	4,418	141	4,277	96.8	4,470	199	4,271	95.5
Western General Hospital (ED)	1,481	29	1,452	98.0	1,701	54	1,647	96.8	1,573	71	1,502	95.5
<b>MIU/Other</b>												
Belhaven Hospital	12	-	12	100.0	17	-	17	100.0	23	-	23	100.0
Edington Cottage Hospital	219	-	219	100.0	167	-	167	100.0	125	-	125	100.0

NHS Board / Location Name	Jul-11				Aug-11				Sep-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Western General Hospital (MIU)	1,591	1	1,590	99.9	1,761	-	1,761	100.0	1,638	-	1,638	100.0
<b>Orkney</b>	<b>256</b>	<b>1</b>	<b>255</b>	<b>99.6</b>	<b>215</b>	<b>1</b>	<b>214</b>	<b>99.5</b>	<b>142</b>	<b>1</b>	<b>141</b>	<b>99.3</b>
MIU/Other												
Balfour Hospital	256	1	255	99.6	215	1	214	99.5	142	1	141	99.3
<b>Shetland</b>	<b>804</b>	<b>2</b>	<b>802</b>	<b>99.8</b>	<b>692</b>	<b>8</b>	<b>684</b>	<b>98.8</b>	<b>637</b>	<b>2</b>	<b>635</b>	<b>99.7</b>
ED												
Gilbert Bain Hospital	804	2	802	99.8	692	8	684	98.8	637	2	635	99.7
<b>Tayside</b>	<b>10,028</b>	<b>116</b>	<b>9,912</b>	<b>98.8</b>	<b>9,985</b>	<b>104</b>	<b>9,881</b>	<b>99.0</b>	<b>9,782</b>	<b>134</b>	<b>9,648</b>	<b>98.6</b>
ED												
Ninewells Hospital	4,230	82	4,148	98.1	4,308	88	4,220	98.0	4,241	88	4,153	97.9
Perth Royal Infirmary	2,215	31	2,184	98.6	2,162	15	2,147	99.3	2,151	43	2,108	98.0
MIU/Other												
Aberfeldy Cottage Hospital	7	-	7	100.0	7	-	7	100.0	6	-	6	100.0
Arbroath Infirmary	1,253	1	1,252	99.9	1,142	-	1,142	100.0	1,185	1	1,184	99.9
Blairstown Community Hospital	287	-	287	100.0	282	-	282	100.0	257	-	257	100.0
Brechin Infirmary	301	-	301	100.0	266	-	266	100.0	270	-	270	100.0
Crieff Community Hospital	234	-	234	100.0	231	1	230	99.6	202	2	200	99.0
Links Health Centre, Montrose	635	-	635	100.0	707	-	707	100.0	624	-	624	100.0
Pitlochry Community Hospital	218	2	216	99.1	184	-	184	100.0	191	-	191	100.0
St Margaret's Hospital	39	-	39	100.0	49	-	49	100.0	52	-	52	100.0
Whitehills Health & Community Care Centre	609	-	609	100.0	647	-	647	100.0	603	-	603	100.0
<b>Western Isles</b>	<b>929</b>	<b>22</b>	<b>907</b>	<b>97.6</b>	<b>847</b>	<b>10</b>	<b>837</b>	<b>98.8</b>	<b>713</b>	<b>21</b>	<b>692</b>	<b>97.1</b>
ED												
Western Isles Hospital	689	18	671	97.4	689	10	679	98.5	592	18	574	97.0
MIU/Other												
St Brendan's Hospital	103	4	99	96.1	54	-	54	100.0	43	3	40	93.0
Uist & Barra Hospital	137	-	137	100.0	104	-	104	100.0	78	-	78	100.0

#### Key to symbols:

- zero  
 .. not available  
 x not applicable

#### Notes:

- 1) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 2) New presentations only; excludes planned return and recall attendances.
- 3) There are two types of site that provide emergency care: • ED - Emergency Departments; sites that provide a 24 hour emergency medicine consultant led service; • MIU/Other - sites including minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 4) The information presented is based on data under development, the quality and accuracy are being monitored.

#### Footnotes:

- (a) Borders - Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from April to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the data 12 months leading up to transfer), please interpret with caution.
- b) Fife - As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.
- (c) Forth Valley - As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; a new ED opened at Forth Valley Royal Hospital and the MIU at Falkirk Community Hospital closed.
- (d) Lanarkshire - the three EDs transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the



recording of different attendance categories from April to June 2011. This results in the attendance figures for the three EDs being artificially inflated by approximately 5.0 % (estimated from the data 12 months leading up to transfer), please interpret with caution

NHS Board / Location Name

Jul-11			
Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

Aug-11			
Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

Sep-11			
Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

## NHS Scotland - Emergency Department Activity

Table 1: Attendances and performance against 4-hour standard, Apr-1

← to view sites within a NHS Board click on + in the margin

NHS Board / Location Name	Oct-11				Nov-11				Dec-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
<b>SCOTLAND</b> <sup>(a), (b), (c), (d)</sup>	134,408	5,522	128,886	95.9	127,412	4,755	122,657	96.3	129,389	6,862	122,527	94.7
<b>Ayrshire &amp; Arran</b>	9,607	471	9,136	95.1	9,140	208	8,932	97.7	9,310	519	8,791	94.4
ED												
Ayr Hospital	3,701	316	3,385	91.5	3,332	118	3,214	96.5	3,446	329	3,117	90.5
Crosshouse Hospital	5,580	151	5,429	97.3	5,507	89	5,418	98.4	5,566	190	5,376	96.6
MIU/Other												
Arran War Memorial Hospital	189	4	185	97.9	162	1	161	99.4	182	-	182	100.0
Girvan Community Hospital	86	-	86	100.0	94	-	94	100.0	79	-	79	100.0
Lady Margaret Hospital	51	-	51	100.0	45	-	45	100.0	37	-	37	100.0
<b>Borders</b> <sup>(a)</sup>	2,279	39	2,240	98.3	1,979	17	1,962	99.1	2,032	45	1,987	97.8
ED												
Borders General Hospital	2,055	39	2,016	98.1	1,733	17	1,716	99.0	1,810	45	1,765	97.5
MIU/Other												
Hawick Cottage Hospital	123	-	123	100.0	97	-	97	100.0	103	-	103	100.0
Hay Lodge Hospital	66	-	66	100.0	100	-	100	100.0	79	-	79	100.0
Kelso Hospital	18	-	18	100.0	37	-	37	100.0	33	-	33	100.0
Knoll Hospital	17	-	17	100.0	12	-	12	100.0	7	-	7	100.0
<b>Dumfries &amp; Galloway</b>	3,788	117	3,671	96.9	3,495	118	3,377	96.6	3,461	133	3,328	96.2
ED												
Dumfries & Galloway Royal Infirmary	2,734	106	2,628	96.1	2,553	104	2,449	95.9	2,519	105	2,414	95.8
Galloway Community Hospital	911	11	900	98.8	830	14	816	98.3	849	28	821	96.7
MIU/Other												
Castle Douglas Hospital	49	-	49	100.0	29	-	29	100.0	26	-	26	100.0
Kirkcudbright Hospital	54	-	54	100.0	44	-	44	100.0	44	-	44	100.0
Moffat Hospital	2	-	2	100.0	1	-	1	100.0	4	-	4	100.0
Newton Stewart Hospital	38	-	38	100.0	38	-	38	100.0	19	-	19	100.0
<b>Fife</b> <sup>(b)</sup>	7,428	591	6,837	92.0	6,832	510	6,322	92.5	7,235	1,176	6,059	83.7
ED												
Queen Margaret Hospital	4,321	502	3,819	88.4	3,943	381	3,562	90.3	4,151	829	3,322	80.0
Victoria Hospital	2,578	89	2,489	96.5	2,370	129	2,241	94.6	2,613	347	2,266	86.7
MIU/Other												
Adamson Hospital	84	-	84	100.0	116	-	116	100.0	119	-	119	100.0
Queen Margaret Hospital	x	x	x	x	x	x	x	x	x	x	x	x
St Andrews Memorial Hospital	445	-	445	100.0	403	-	403	100.0	352	-	352	100.0
<b>Forth Valley</b> <sup>(c)</sup>	5,992	294	5,698	95.1	5,624	143	5,481	97.5	5,719	359	5,360	93.7
ED												
Forth Valley Royal Hospital	4,977	294	4,683	94.1	4,619	143	4,476	96.9	4,734	348	4,386	92.6
Stirling Royal Infirmary	..	..	..	x	..	..	..	x	..	..	..	x
MIU/Other												
Falkirk & District Royal Infirmary	..	..	..	x	..	..	..	x	..	..	..	x
Stirling Community Hospital	1,015	-	1,015	100.0	1,005	-	1,005	100.0	985	11	974	98.9
<b>Grampian</b>	11,900	311	11,589	97.4	11,473	291	11,182	97.5	11,973	373	11,600	96.9
ED												
Aberdeen Royal Infirmary	5,465	221	5,244	96.0	5,145	214	4,931	95.8	5,474	284	5,190	94.8
Dr Gray's Hospital	1,955	76	1,879	96.1	1,820	70	1,750	96.2	1,986	78	1,908	96.1
Royal Aberdeen Children's Hospital	1,323	13	1,310	99.0	1,450	7	1,443	99.5	1,312	6	1,306	99.5
MIU/Other												
Aboyne Hospital	79	-	79	100.0	55	-	55	100.0	69	-	69	100.0
Chalmers Hospital	265	-	265	100.0	277	-	277	100.0	271	-	271	100.0
Fleming Cottage Hospital	33	-	33	100.0	22	-	22	100.0	20	-	20	100.0
Fraserburgh Hospital	927	-	927	100.0	865	-	865	100.0	882	-	882	100.0
Insch & District War Memorial Hospital	39	-	39	100.0	38	-	38	100.0	42	-	42	100.0

NHS Board / Location Name	Oct-11				Nov-11				Dec-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Inverurie Hospital	28	-	28	100.0	24	-	24	100.0	30	-	30	100.0
Jubilee Hospital	273	-	273	100.0	269	-	269	100.0	268	-	268	100.0
Kincardine Community Hospital	92	-	92	100.0	82	-	82	100.0	93	-	93	100.0
Leancoil Hospital	31	-	31	100.0	34	-	34	100.0	45	-	45	100.0
Peterhead Community Hospital	1,025	1	1,024	99.9	993	-	993	100.0	1,133	5	1,128	99.6
Seafield Hospital	77	-	77	100.0	90	-	90	100.0	67	-	67	100.0
Stephen Cottage Hospital	52	-	52	100.0	35	-	35	100.0	27	-	27	100.0
Turner Memorial Hospital	61	-	61	100.0	104	-	104	100.0	90	-	90	100.0
Turnriff Cottage Hospital	175	-	175	100.0	170	-	170	100.0	164	-	164	100.0
<b>Greater Glasgow &amp; Clyde</b>	<b>38,130</b>	<b>2,036</b>	<b>36,094</b>	<b>94.7</b>	<b>36,570</b>	<b>1,581</b>	<b>34,989</b>	<b>95.7</b>	<b>36,714</b>	<b>1,871</b>	<b>34,843</b>	<b>94.9</b>
<b>ED</b>												
Glasgow Royal Infirmary	7,421	150	7,271	98.0	6,933	208	6,725	97.0	7,086	246	6,840	96.5
Inverclyde Royal Hospital	2,670	109	2,561	95.9	2,424	97	2,327	96.0	2,519	94	2,425	96.3
Royal Alexandra Hospital	6,294	529	5,765	91.6	6,026	378	5,648	93.7	6,012	391	5,621	93.5
RHSC Glasgow	3,413	84	3,329	97.5	3,800	101	3,699	97.3	3,993	148	3,845	96.3
Southern General Hospital	4,214	237	3,977	94.4	3,773	220	3,553	94.2	3,764	228	3,536	93.9
Victoria Infirmary (ED)	5,004	408	4,596	91.8	4,970	307	4,663	93.8	4,977	293	4,684	94.1
Western Infirmary / Gartnavel General	5,091	492	4,599	90.3	4,819	239	4,580	95.0	4,885	426	4,459	91.3
<b>MIU/Other</b>												
Stobhill Hospital	1,213	1	1,212	99.9	1,225	-	1,225	100.0	1,035	1	1,034	99.9
Vale of Leven District General Hospital	1,177	26	1,151	97.8	1,189	31	1,158	97.4	1,103	44	1,059	96.0
Victoria Infirmary (MIU)	1,633	-	1,633	100.0	1,411	-	1,411	100.0	1,340	-	1,340	100.0
<b>Highland</b>	<b>7,633</b>	<b>128</b>	<b>7,505</b>	<b>98.3</b>	<b>7,010</b>	<b>82</b>	<b>6,928</b>	<b>98.8</b>	<b>7,216</b>	<b>115</b>	<b>7,101</b>	<b>98.4</b>
<b>ED</b>												
Belford Hospital	700	33	667	95.3	629	8	621	98.7	624	15	609	97.6
Caithness General Hospital	499	7	492	98.6	525	3	522	99.4	559	2	557	99.6
Lorn & Islands District General Hospital	487	7	480	98.6	411	3	408	99.3	430	2	428	99.5
Raigmore Hospital	2,539	48	2,491	98.1	2,356	48	2,308	98.0	2,476	64	2,412	97.4
<b>MIU/Other</b>												
Aviemore Health Centre	171	-	171	100.0	127	-	127	100.0	141	-	141	100.0
Campbeltown Health Centre	407	7	400	98.3	378	6	372	98.4	368	11	357	97.0
County Hospital Invergordon	139	-	139	100.0	118	-	118	100.0	110	1	109	99.1
Dunoon & District General Hospital	562	5	557	99.1	503	2	501	99.6	520	6	514	98.8
Dunaros Hospital	64	2	62	96.9	27	1	26	96.3	35	1	34	97.1
Dunbar Hospital	208	-	208	100.0	215	-	215	100.0	233	2	231	99.1
Ian Charles Hospital	102	-	102	100.0	99	-	99	100.0	77	-	77	100.0
Islay Hospital	83	1	82	98.8	91	3	88	96.7	83	1	82	98.8
Lawson Memorial Hospital	44	-	44	100.0	36	-	36	100.0	36	-	36	100.0
Mackinnon Memorial Hospital	328	-	328	100.0	301	-	301	100.0	306	1	305	99.7
Mid Argyll Hospital	294	1	293	99.7	265	4	261	98.5	292	4	288	98.6
Town and County Hospital, Nairn	302	-	302	100.0	276	-	276	100.0	268	-	268	100.0
Portree Hospital	227	-	227	100.0	206	-	206	100.0	195	-	195	100.0
Ross Memorial Hospital	166	-	166	100.0	146	-	146	100.0	144	-	144	100.0
Victoria Hospital	311	17	294	94.5	301	4	297	98.7	319	5	314	98.4
<b>Lanarkshire <sup>(d)</sup></b>	<b>16,018</b>	<b>767</b>	<b>15,251</b>	<b>95.2</b>	<b>15,130</b>	<b>594</b>	<b>14,536</b>	<b>96.1</b>	<b>15,243</b>	<b>764</b>	<b>14,479</b>	<b>95.0</b>
<b>ED</b>												
Hairmyres Hospital	4,832	248	4,584	94.9	4,461	294	4,167	93.4	4,599	209	4,390	95.5
Monklands Hospital	5,671	334	5,337	94.1	5,351	168	5,183	96.9	5,357	294	5,063	94.5
Wishaw General Hospital	5,382	185	5,197	96.6	5,189	132	5,057	97.5	5,158	261	4,897	94.9
<b>MIU/Other</b>												
Kello Hospital	47	-	47	100.0	52	-	52	100.0	46	-	46	100.0
Lady Home Hospital	86	-	86	100.0	77	-	77	100.0	83	-	83	100.0
<b>Lothian</b>	<b>20,619</b>	<b>680</b>	<b>19,939</b>	<b>96.7</b>	<b>20,116</b>	<b>1,072</b>	<b>19,044</b>	<b>94.7</b>	<b>19,745</b>	<b>1,331</b>	<b>18,414</b>	<b>93.3</b>
<b>ED</b>												
RHSC Edinburgh	3,116	33	3,083	98.9	3,442	46	3,396	98.7	3,309	53	3,256	98.4
Royal Infirmary of Edinburgh	9,678	348	9,330	96.4	9,147	728	8,419	92.0	9,087	781	8,306	91.4
St John's Hospital at Howden	4,447	225	4,222	94.9	4,248	201	4,047	95.3	4,155	275	3,880	93.4
Western General Hospital (ED)	1,630	74	1,556	95.5	1,566	97	1,469	93.8	1,670	222	1,448	86.7
<b>MIU/Other</b>												
Belhaven Hospital	17	-	17	100.0	10	-	10	100.0	24	-	24	100.0
Edington Cottage Hospital	97	-	97	100.0	111	-	111	100.0	119	-	119	100.0

NHS Board / Location Name	Oct-11				Nov-11				Dec-11			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Western General Hospital (MIU)	1,634	-	1,634	100.0	1,592	-	1,592	100.0	1,381	-	1,381	100.0
<b>Orkney</b>	<b>142</b>	<b>-</b>	<b>142</b>	<b>100.0</b>	<b>167</b>	<b>4</b>	<b>163</b>	<b>97.6</b>	<b>170</b>	<b>2</b>	<b>168</b>	<b>98.8</b>
<b>MIU/Other</b>												
Balfour Hospital	142	-	142	100.0	167	4	163	97.6	170	2	168	98.8
<b>Shetland</b>	<b>649</b>	<b>5</b>	<b>644</b>	<b>99.2</b>	<b>632</b>	<b>2</b>	<b>630</b>	<b>99.7</b>	<b>643</b>	<b>3</b>	<b>640</b>	<b>99.5</b>
<b>ED</b>												
Gilbert Bain Hospital	649	5	644	99.2	632	2	630	99.7	643	3	640	99.5
<b>Tayside</b>	<b>9,540</b>	<b>61</b>	<b>9,479</b>	<b>99.4</b>	<b>8,620</b>	<b>124</b>	<b>8,496</b>	<b>98.6</b>	<b>9,220</b>	<b>143</b>	<b>9,077</b>	<b>98.4</b>
<b>ED</b>												
Ninewells Hospital	4,218	52	4,166	98.8	3,840	106	3,734	97.2	4,012	100	3,912	97.5
Perth Royal Infirmary	2,104	8	2,096	99.6	1,913	15	1,898	99.2	2,042	41	2,001	98.0
<b>MIU/Other</b>												
Aberfeldy Cottage Hospital	7	-	7	100.0	8	-	8	100.0	11	-	11	100.0
Arbroath Infirmary	1,122	-	1,122	100.0	975	1	974	99.9	1,113	1	1,112	99.9
Blaigowrie Community Hospital	276	1	275	99.6	254	-	254	100.0	278	-	278	100.0
Brechin Infirmary	231	-	231	100.0	229	-	229	100.0	255	1	254	99.6
Crieff Community Hospital	189	-	189	100.0	174	1	173	99.4	242	-	242	100.0
Links Health Centre, Montrose	572	-	572	100.0	518	-	518	100.0	574	-	574	100.0
Pitlochry Community Hospital	211	-	211	100.0	119	-	119	100.0	126	-	126	100.0
St Margaret's Hospital	32	-	32	100.0	21	-	21	100.0	23	-	23	100.0
Whitehills Health & Community Care Centre	578	-	578	100.0	569	1	568	99.8	544	-	544	100.0
<b>Western Isles</b>	<b>683</b>	<b>22</b>	<b>661</b>	<b>96.8</b>	<b>624</b>	<b>9</b>	<b>615</b>	<b>98.6</b>	<b>708</b>	<b>28</b>	<b>680</b>	<b>96.0</b>
<b>ED</b>												
Western Isles Hospital	570	22	548	96.1	514	8	506	98.4	596	28	568	95.3
<b>MIU/Other</b>												
St Brendan's Hospital	21	-	21	100.0	27	1	26	96.3	38	-	38	100.0
Uist & Barra Hospital	92	-	92	100.0	83	-	83	100.0	74	-	74	100.0

#### Key to symbols:

- zero  
 .. not available  
 x not applicable

#### Notes:

- 1) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 2) New presentations only; excludes planned return and recall attendances.
- 3) There are two types of site that provide emergency care: • ED - Emergency Departments; sites that provide a 24 hour emergency medicine consultant led service; • MIU/Other - sites including minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 4) The information presented is based on data under development, the quality and accuracy are being monitored.

#### Footnotes:

- (a) Borders - Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from April to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the data 12 months leading up to transfer), please interpret with caution.
- b) Fife - As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.
- (c) Forth Valley - As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; a new ED opened at Forth Valley Royal Hospital and the MIU at Falkirk Community Hospital closed.
- (d) Lanarkshire - the three EDs transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the

recording of different attendance categories from April to June 2011. This results in the attendance figures for the three EDs being artificially inflated by approximately 5.0 % (estimated from the data 12 months leading up to transfer), please interpret with caution

NHS Board / Location Name

Oct-11			
Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

Nov-11			
Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

Dec-11			
Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

## NHS Scotland - Emergency Department Activity

Table 1: Attendances and performance against 4-hour standard, Apr-1

← to view sites within a NHS Board click on + in the margin

NHS Board / Location Name	Jan-12				Feb-12				Mar-12			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
<b>SCOTLAND</b> <sup>(a), (b), (c), (d)</sup>	<b>129,358</b>	<b>7,498</b>	<b>121,860</b>	<b>94.2</b>	<b>127,150</b>	<b>7,116</b>	<b>120,034</b>	<b>94.4</b>	<b>147,896</b>	<b>6,893</b>	<b>141,003</b>	<b>95.3</b>
<b>Ayrshire &amp; Arran</b>	<b>9,488</b>	<b>567</b>	<b>8,921</b>	<b>94.0</b>	<b>9,107</b>	<b>425</b>	<b>8,682</b>	<b>95.3</b>	<b>10,846</b>	<b>534</b>	<b>10,312</b>	<b>95.1</b>
ED												
Ayr Hospital	3,557	206	3,351	94.2	3,389	127	3,262	96.3	3,971	190	3,781	95.2
Crosshouse Hospital	5,628	327	5,301	94.2	5,452	298	5,154	94.5	6,538	344	6,194	94.7
MIU/Other												
Arran War Memorial Hospital	184	24	160	87.0	138	-	138	100.0	157	-	157	100.0
Girvan Community Hospital	87	8	79	90.8	86	-	86	100.0	108	-	108	100.0
Lady Margaret Hospital	32	2	30	93.8	42	-	42	100.0	72	-	72	100.0
<b>Borders</b> <sup>(a)</sup>	<b>2,123</b>	<b>81</b>	<b>2,042</b>	<b>96.2</b>	<b>2,084</b>	<b>77</b>	<b>2,007</b>	<b>96.3</b>	<b>2,446</b>	<b>88</b>	<b>2,358</b>	<b>96.4</b>
ED												
Borders General Hospital	1,907	81	1,826	95.8	1,860	77	1,783	95.9	2,144	88	2,056	95.9
MIU/Other												
Hawick Cottage Hospital	96	-	96	100.0	113	-	113	100.0	120	-	120	100.0
Hay Lodge Hospital	79	-	79	100.0	78	-	78	100.0	137	-	137	100.0
Kelso Hospital	20	-	20	100.0	17	-	17	100.0	17	-	17	100.0
Knoll Hospital	21	-	21	100.0	16	-	16	100.0	28	-	28	100.0
<b>Dumfries &amp; Galloway</b>	<b>3,668</b>	<b>181</b>	<b>3,487</b>	<b>95.1</b>	<b>3,522</b>	<b>154</b>	<b>3,368</b>	<b>95.6</b>	<b>4,221</b>	<b>249</b>	<b>3,972</b>	<b>94.1</b>
ED												
Dumfries & Galloway Royal Infirmary	2,683	156	2,527	94.2	2,534	143	2,391	94.4	3,096	228	2,868	92.6
Galloway Community Hospital	901	25	876	97.2	901	11	890	98.8	1,053	21	1,032	98.0
MIU/Other												
Castle Douglas Hospital	32	-	32	100.0	18	-	18	100.0	23	-	23	100.0
Kirkcudbright Hospital	30	-	30	100.0	42	-	42	100.0	22	-	22	100.0
Moffat Hospital	3	-	3	100.0	5	-	5	100.0	5	-	5	100.0
Newton Stewart Hospital	19	-	19	100.0	22	-	22	100.0	22	-	22	100.0
<b>Fife</b> <sup>(b)</sup>	<b>7,189</b>	<b>975</b>	<b>6,214</b>	<b>86.4</b>	<b>6,829</b>	<b>825</b>	<b>6,004</b>	<b>87.9</b>	<b>7,968</b>	<b>526</b>	<b>7,442</b>	<b>93.4</b>
ED												
Queen Margaret Hospital	2,264	347	1,917	84.7	x	x	x	x	x	x	x	x
Victoria Hospital	3,904	627	3,277	83.9	4,898	818	4,080	83.3	5,615	519	5,096	90.8
MIU/Other												
Adamson Hospital	114	-	114	100.0	101	-	101	100.0	140	-	140	100.0
Queen Margaret Hospital	629	1	628	99.8	1,475	7	1,468	99.5	1,794	7	1,787	99.6
St Andrews Memorial Hospital	278	-	278	100.0	355	-	355	100.0	419	-	419	100.0
<b>Forth Valley</b> <sup>(c)</sup>	<b>5,872</b>	<b>362</b>	<b>5,510</b>	<b>93.8</b>	<b>5,615</b>	<b>351</b>	<b>5,264</b>	<b>93.7</b>	<b>6,888</b>	<b>532</b>	<b>6,356</b>	<b>92.3</b>
ED												
Forth Valley Royal Hospital	4,880	362	4,518	92.6	4,514	351	4,163	92.2	5,401	531	4,870	90.2
Stirling Royal Infirmary	..	..	..	x	..	..	..	x	..	..	..	x
MIU/Other												
Falkirk & District Royal Infirmary	..	..	..	x	..	..	..	x	..	..	..	x
Stirling Community Hospital	992	-	992	100.0	1,101	-	1,101	100.0	1,487	1	1,486	99.9
<b>Grampian</b>	<b>11,240</b>	<b>493</b>	<b>10,747</b>	<b>95.6</b>	<b>11,305</b>	<b>369</b>	<b>10,936</b>	<b>96.7</b>	<b>13,427</b>	<b>383</b>	<b>13,044</b>	<b>97.1</b>
ED												
Aberdeen Royal Infirmary	5,111	355	4,756	93.1	5,040	281	4,759	94.4	5,745	249	5,496	95.7
Dr Gray's Hospital	1,875	123	1,752	93.4	1,821	69	1,752	96.2	2,230	105	2,125	95.3
Royal Aberdeen Children's Hospital	1,302	10	1,292	99.2	1,573	17	1,556	98.9	1,941	27	1,914	98.6
MIU/Other												
Aboyne Hospital	49	-	49	100.0	65	-	65	100.0	76	-	76	100.0
Chalmers Hospital	246	-	246	100.0	241	-	241	100.0	298	-	298	100.0
Fleming Cottage Hospital	17	-	17	100.0	31	-	31	100.0	30	-	30	100.0
Fraserburgh Hospital	849	-	849	100.0	830	-	830	100.0	895	-	895	100.0
Insch & District War Memorial Hospital	37	-	37	100.0	32	-	32	100.0	51	-	51	100.0

NHS Board / Location Name	Jan-12				Feb-12				Mar-12			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Inverurie Hospital	22	-	22	100.0	14	-	14	100.0	29	-	29	100.0
Jubilee Hospital	235	2	233	99.1	249	-	249	100.0	336	2	334	99.4
Kincardine Community Hospital	81	-	81	100.0	73	-	73	100.0	98	-	98	100.0
Leancoil Hospital	36	-	36	100.0	41	-	41	100.0	47	-	47	100.0
Peterhead Community Hospital	1,054	3	1,051	99.7	963	2	961	99.8	1,177	-	1,177	100.0
Seafield Hospital	57	-	57	100.0	61	-	61	100.0	65	-	65	100.0
Stephen Cottage Hospital	22	-	22	100.0	39	-	39	100.0	41	-	41	100.0
Turner Memorial Hospital	94	-	94	100.0	68	-	68	100.0	142	-	142	100.0
Turnriff Cottage Hospital	153	-	153	100.0	164	-	164	100.0	226	-	226	100.0
<b>Greater Glasgow &amp; Clyde</b>	<b>37,017</b>	<b>2,269</b>	<b>34,748</b>	<b>93.9</b>	<b>36,706</b>	<b>2,073</b>	<b>34,633</b>	<b>94.4</b>	<b>42,091</b>	<b>2,118</b>	<b>39,973</b>	<b>95.0</b>
<b>ED</b>												
Glasgow Royal Infirmary	7,006	211	6,795	97.0	6,920	234	6,686	96.6	7,644	204	7,440	97.3
Inverclyde Royal Hospital	2,648	214	2,434	91.9	2,490	88	2,402	96.5	2,987	116	2,871	96.1
Royal Alexandra Hospital	6,085	533	5,552	91.2	6,044	373	5,671	93.8	6,702	436	6,266	93.5
RHSC Glasgow	3,625	102	3,523	97.2	3,962	199	3,763	95.0	4,878	338	4,540	93.1
Southern General Hospital	3,932	230	3,702	94.2	3,934	249	3,685	93.7	4,298	220	4,078	94.9
Victoria Infirmary (ED)	5,081	388	4,693	92.4	4,850	470	4,380	90.3	5,585	424	5,161	92.4
Western Infirmary / Gartnavel General	4,987	547	4,440	89.0	4,756	420	4,336	91.2	5,463	327	5,136	94.0
<b>MIU/Other</b>												
Stobhill Hospital	1,155	-	1,155	100.0	1,222	-	1,222	100.0	1,483	-	1,483	100.0
Vale of Leven District General Hospital	1,087	44	1,043	96.0	1,123	40	1,083	96.4	1,300	53	1,247	95.9
Victoria Infirmary (MIU)	1,411	-	1,411	100.0	1,405	-	1,405	100.0	1,751	-	1,751	100.0
<b>Highland</b>	<b>6,926</b>	<b>122</b>	<b>6,804</b>	<b>98.2</b>	<b>6,756</b>	<b>157</b>	<b>6,599</b>	<b>97.7</b>	<b>8,008</b>	<b>127</b>	<b>7,881</b>	<b>98.4</b>
<b>ED</b>												
Belford Hospital	618	21	597	96.6	594	23	571	96.1	655	16	639	97.6
Caithness General Hospital	515	18	497	96.5	443	9	434	98.0	515	2	513	99.6
Lorn & Islands District General Hospital	442	2	440	99.5	423	8	415	98.1	529	4	525	99.2
Raigmore Hospital	2,321	42	2,279	98.2	2,245	91	2,154	95.9	2,638	71	2,567	97.3
<b>MIU/Other</b>												
Aviemore Health Centre	124	-	124	100.0	144	-	144	100.0	154	-	154	100.0
Campbeltown Health Centre	413	15	398	96.4	406	9	397	97.8	512	8	504	98.4
County Hospital Invergordon	117	-	117	100.0	144	-	144	100.0	142	-	142	100.0
Dunoon & District General Hospital	501	10	491	98.0	467	4	463	99.1	589	2	587	99.7
Dunaros Hospital	30	-	30	100.0	33	-	33	100.0	52	-	52	100.0
Dunbar Hospital	201	2	199	99.0	191	-	191	100.0	208	3	205	98.6
Ian Charles Hospital	73	-	73	100.0	112	-	112	100.0	111	1	110	99.1
Islay Hospital	65	1	64	98.5	79	2	77	97.5	66	3	63	95.5
Lawson Memorial Hospital	19	-	19	100.0	28	-	28	100.0	34	-	34	100.0
Mackinnon Memorial Hospital	291	1	290	99.7	263	-	263	100.0	372	-	372	100.0
Mid Argyll Hospital	252	3	249	98.8	260	5	255	98.1	297	3	294	99.0
Town and County Hospital, Nairn	289	-	289	100.0	292	-	292	100.0	364	-	364	100.0
Portree Hospital	200	-	200	100.0	180	-	180	100.0	239	-	239	100.0
Ross Memorial Hospital	116	-	116	100.0	146	-	146	100.0	175	-	175	100.0
Victoria Hospital	339	7	332	97.9	306	6	300	98.0	356	14	342	96.1
<b>Lanarkshire <sup>(d)</sup></b>	<b>15,587</b>	<b>715</b>	<b>14,872</b>	<b>95.4</b>	<b>15,427</b>	<b>738</b>	<b>14,689</b>	<b>95.2</b>	<b>17,836</b>	<b>725</b>	<b>17,111</b>	<b>95.9</b>
<b>ED</b>												
Hairmyres Hospital	4,642	224	4,418	95.2	4,595	274	4,321	94.0	5,275	228	5,047	95.7
Monklands Hospital	5,519	221	5,298	96.0	5,334	176	5,158	96.7	6,273	271	6,002	95.7
Wishaw General Hospital	5,309	270	5,039	94.9	5,391	288	5,103	94.7	6,121	226	5,895	96.3
<b>MIU/Other</b>												
Kello Hospital	36	-	36	100.0	36	-	36	100.0	55	-	55	100.0
Lady Home Hospital	81	-	81	100.0	71	-	71	100.0	112	-	112	100.0
<b>Lothian</b>	<b>19,903</b>	<b>1,593</b>	<b>18,310</b>	<b>92.0</b>	<b>19,686</b>	<b>1,860</b>	<b>17,826</b>	<b>90.6</b>	<b>22,715</b>	<b>1,498</b>	<b>21,217</b>	<b>93.4</b>
<b>ED</b>												
RHSC Edinburgh	3,015	34	2,981	98.9	3,439	60	3,379	98.3	4,336	56	4,280	98.7
Royal Infirmary of Edinburgh	9,265	1,091	8,174	88.2	8,733	1,294	7,439	85.2	9,870	932	8,938	90.6
St John's Hospital at Howden	4,246	204	4,042	95.2	4,180	212	3,968	94.9	4,825	307	4,518	93.6
Western General Hospital (ED)	1,703	264	1,439	84.5	1,561	293	1,268	81.2	1,689	203	1,486	88.0
<b>MIU/Other</b>												
Belhaven Hospital	10	-	10	100.0	10	-	10	100.0	15	-	15	100.0
Edington Cottage Hospital	84	-	84	100.0	179	-	179	100.0	117	-	117	100.0

NHS Board / Location Name	Jan-12				Feb-12				Mar-12			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)
Western General Hospital (MIU)	1,580	-	1,580	100.0	1,584	1	1,583	99.9	1,863	-	1,863	100.0
<b>Orkney</b>	<b>197</b>	<b>4</b>	<b>193</b>	<b>98.0</b>	<b>189</b>	<b>1</b>	<b>188</b>	<b>99.5</b>	<b>207</b>	<b>1</b>	<b>206</b>	<b>99.5</b>
MIU/Other												
Balfour Hospital	197	4	193	98.0	189	1	188	99.5	207	1	206	99.5
<b>Shetland</b>	<b>633</b>	<b>3</b>	<b>630</b>	<b>99.5</b>	<b>603</b>	<b>2</b>	<b>601</b>	<b>99.7</b>	<b>666</b>	<b>1</b>	<b>665</b>	<b>99.8</b>
ED												
Gilbert Bain Hospital	633	3	630	99.5	603	2	601	99.7	666	1	665	99.8
<b>Tayside</b>	<b>8,886</b>	<b>116</b>	<b>8,770</b>	<b>98.7</b>	<b>8,687</b>	<b>70</b>	<b>8,617</b>	<b>99.2</b>	<b>9,831</b>	<b>94</b>	<b>9,737</b>	<b>99.0</b>
ED												
Ninewells Hospital	3,852	85	3,767	97.8	3,724	46	3,678	98.8	4,163	62	4,101	98.5
Perth Royal Infirmary	1,944	29	1,915	98.5	1,939	23	1,916	98.8	2,263	28	2,235	98.8
MIU/Other												
Aberfeldy Cottage Hospital	2	-	2	100.0	6	-	6	100.0	2	-	2	100.0
Arbroath Infirmary	1,172	1	1,171	99.9	1,107	1	1,106	99.9	1,233	3	1,230	99.8
Blaigowrie Community Hospital	245	-	245	100.0	258	-	258	100.0	256	-	256	100.0
Brechin Infirmary	240	-	240	100.0	223	-	223	100.0	274	-	274	100.0
Crieff Community Hospital	176	-	176	100.0	159	-	159	100.0	215	-	215	100.0
Links Health Centre, Montrose	518	-	518	100.0	586	-	586	100.0	612	-	612	100.0
Pitlochry Community Hospital	121	-	121	100.0	112	-	112	100.0	132	-	132	100.0
St Margaret's Hospital	20	-	20	100.0	31	-	31	100.0	39	-	39	100.0
Whitehills Health & Community Care Centre	596	1	595	99.8	542	-	542	100.0	642	1	641	99.8
<b>Western Isles</b>	<b>629</b>	<b>17</b>	<b>612</b>	<b>97.3</b>	<b>634</b>	<b>14</b>	<b>620</b>	<b>97.8</b>	<b>746</b>	<b>17</b>	<b>729</b>	<b>97.7</b>
ED												
Western Isles Hospital	527	17	510	96.8	516	12	504	97.7	593	17	576	97.1
MIU/Other												
St Brendan's Hospital	18	-	18	100.0	41	2	39	95.1	32	-	32	100.0
Uist & Barra Hospital	84	-	84	100.0	77	-	77	100.0	121	-	121	100.0

Source: A&E data mart, ISD Scotland

#### Key to symbols:

- zero  
 .. not available  
 x not applicable

#### Notes:

- 1) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 2) New presentations only; excludes planned return and recall attendances.
- 3) There are two types of site that provide emergency care: • ED - Emergency Departments; sites that provide a 24 hour emergency medicine consultant led service; • MIU/Other - sites including minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 4) The information presented is based on data under development, the quality and accuracy are being monitored.

#### Footnotes:

- (a) Borders - Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from April to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the data 12 months leading up to transfer), please interpret with caution.
- b) Fife - As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.
- (c) Forth Valley - As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; a new ED opened at Forth Valley Royal Hospital and the MIU at Falkirk Community Hospital closed.
- (d) Lanarkshire - the three EDs transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the



recording of different attendance categories from April to June 2011. This results in the attendance figures for the three EDs being artificially inflated by approximately 5.0 % (estimated from the data 12 months leading up to transfer), please interpret with caution

NHS Board / Location Name	Jan-12				Feb-12				Mar-12			
	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)	Total Attendances	Breaching Standard	Meeting Standard	Meeting Standard (%)

## NHS Scotland - Emergency Department Activity

Table 2: Attendances, Apr-11 to Mar-12

← to view sites within a NHS Board click on + in the margin

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
<b>SCOTLAND</b> <sup>(a), (b), (c), (d)</sup>	<b>139,359</b>	<b>143,336</b>	<b>137,148</b>	<b>140,872</b>	<b>140,052</b>	<b>138,813</b>	<b>134,408</b>	<b>127,412</b>	<b>129,389</b>	<b>129,358</b>	<b>127,150</b>	<b>147,896</b>
<b>Ayrshire &amp; Arran</b>	<b>10,233</b>	<b>10,491</b>	<b>10,326</b>	<b>10,540</b>	<b>10,429</b>	<b>10,019</b>	<b>9,607</b>	<b>9,140</b>	<b>9,310</b>	<b>9,488</b>	<b>9,107</b>	<b>10,846</b>
ED												
Ayr Hospital	3,813	3,977	3,920	3,956	3,892	3,825	3,701	3,332	3,446	3,557	3,389	3,971
Crosshouse Hospital	6,011	6,141	5,984	6,031	6,042	5,821	5,580	5,507	5,566	5,628	5,452	6,538
MIU/Other												
Arran War Memorial Hospital	245	217	260	313	316	183	189	162	182	184	138	157
Girvan Community Hospital	103	101	118	135	116	132	86	94	79	87	86	108
Lady Margaret Hospital	61	55	44	105	63	58	51	45	37	32	42	72
<b>Borders</b> <sup>(a)</sup>	<b>2,241</b>	<b>2,349</b>	<b>2,280</b>	<b>2,213</b>	<b>2,317</b>	<b>2,187</b>	<b>2,279</b>	<b>1,979</b>	<b>2,032</b>	<b>2,123</b>	<b>2,084</b>	<b>2,446</b>
ED												
Borders General Hospital	2,012	2,070	2,041	1,997	2,070	1,970	2,055	1,733	1,810	1,907	1,860	2,144
MIU/Other												
Hawick Cottage Hospital	119	134	131	120	117	119	123	97	103	96	113	120
Hay Lodge Hospital	70	83	74	53	91	65	66	100	79	79	78	137
Kelso Hospital	23	29	14	25	22	9	18	37	33	20	17	17
Knoll Hospital	17	33	20	18	17	24	17	12	7	21	16	28
<b>Dumfries &amp; Galloway</b>	<b>4,149</b>	<b>4,090</b>	<b>4,023</b>	<b>4,244</b>	<b>4,233</b>	<b>3,919</b>	<b>3,788</b>	<b>3,495</b>	<b>3,461</b>	<b>3,668</b>	<b>3,522</b>	<b>4,221</b>
ED												
Dumfries & Galloway Royal Infirmary	2,878	2,995	2,801	2,915	2,953	2,885	2,734	2,553	2,519	2,683	2,534	3,096
Galloway Community Hospital	1,084	949	1,071	1,141	1,084	893	911	830	849	901	901	1,053
MIU/Other												
Castle Douglas Hospital	51	50	36	67	75	46	49	29	26	32	18	23
Kirkcudbright Hospital	84	50	68	70	73	47	54	44	44	30	42	22
Moffat Hospital	7	7	5	9	10	10	2	1	4	3	5	5
Newton Stewart Hospital	45	39	42	42	38	38	38	38	19	19	22	22
<b>Fife</b> <sup>(b)</sup>	<b>7,941</b>	<b>7,966</b>	<b>7,704</b>	<b>8,022</b>	<b>7,738</b>	<b>7,956</b>	<b>7,428</b>	<b>6,832</b>	<b>7,235</b>	<b>7,189</b>	<b>6,829</b>	<b>7,968</b>
ED												
Queen Margaret Hospital	4,397	4,501	4,398	4,473	4,347	4,261	4,321	3,943	4,151	2,264	x	x
Victoria Hospital	2,994	2,888	2,692	2,867	2,791	2,994	2,578	2,370	2,613	3,904	4,898	5,615
MIU/Other												
Adamson Hospital	107	126	114	113	144	128	84	116	119	114	101	140
Queen Margaret Hospital	x	x	x	x	x	x	x	x	x	629	1,475	1,794
St Andrews Memorial Hospital	443	451	500	569	456	573	445	403	352	278	355	419
<b>Forth Valley</b> <sup>(c)</sup>	<b>6,354</b>	<b>6,696</b>	<b>6,203</b>	<b>6,442</b>	<b>6,218</b>	<b>6,218</b>	<b>5,992</b>	<b>5,624</b>	<b>5,719</b>	<b>5,872</b>	<b>5,615</b>	<b>6,888</b>
ED												

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
Forth Valley Royal Hospital	x	x	x	3,271	5,004	5,010	4,977	4,619	4,734	4,880	4,514	5,401
Stirling Royal Infirmary	4,892	5,108	4,768	1,821	x	x	x	x	x	x	x	x
<b>MIU/Other</b>												
Falkirk & District Royal Infirmary	1,462	1,588	1,435	555	x	x	x	x	x	x	x	x
Stirling Community Hospital	x	x	x	795	1,214	1,208	1,015	1,005	985	992	1,101	1,487
<b>Grampian</b>	<b>12,530</b>	<b>13,043</b>	<b>12,062</b>	<b>12,252</b>	<b>12,378</b>	<b>12,538</b>	<b>11,900</b>	<b>11,473</b>	<b>11,973</b>	<b>11,240</b>	<b>11,305</b>	<b>13,427</b>
<b>ED</b>												
Aberdeen Royal Infirmary	5,325	5,699	5,199	5,189	5,425	5,331	5,465	5,145	5,474	5,111	5,040	5,745
Dr Gray's Hospital	2,082	2,175	2,044	2,111	2,043	2,076	1,955	1,820	1,986	1,875	1,821	2,230
Royal Aberdeen Children's Hospital	1,708	1,713	1,567	1,346	1,448	1,561	1,323	1,450	1,312	1,302	1,573	1,941
<b>MIU/Other</b>												
Aboyne Hospital	121	106	28	99	123	105	79	55	69	49	65	76
Chalmers Hospital	358	399	381	331	339	350	265	277	271	246	241	298
Fleming Cottage Hospital	23	30	42	33	31	25	33	22	20	17	31	30
Fraserburgh Hospital	778	807	821	1,086	963	969	927	865	882	849	830	895
Insch & District War Memorial Hospital	60	51	58	62	48	64	39	38	42	37	32	51
Inverurie Hospital	34	35	29	41	35	25	28	24	30	22	14	29
Jubilee Hospital	288	298	306	289	271	336	273	269	268	235	249	336
Kincardine Community Hospital	98	131	106	103	129	110	92	82	93	81	73	98
Leancoil Hospital	44	41	51	2	43	35	31	34	45	36	41	47
Peterhead Community Hospital	1,195	1,172	1,046	1,130	1,049	1,124	1,025	993	1,133	1,054	963	1,177
Seafeld Hospital	82	93	83	112	95	99	77	90	67	57	61	65
Stephen Cottage Hospital	37	43	37	44	39	54	52	35	27	22	39	41
Turner Memorial Hospital	88	64	78	80	86	74	61	104	90	94	68	142
Turriff Cottage Hospital	209	186	186	194	211	200	175	170	164	153	164	226
<b>Greater Glasgow &amp; Clyde</b>	<b>38,420</b>	<b>39,644</b>	<b>37,997</b>	<b>39,335</b>	<b>38,766</b>	<b>38,928</b>	<b>38,130</b>	<b>36,570</b>	<b>36,714</b>	<b>37,017</b>	<b>36,706</b>	<b>42,091</b>
<b>ED</b>												
Glasgow Royal Infirmary	7,119	7,394	7,024	7,453	7,257	7,314	7,421	6,933	7,086	7,006	6,920	7,644
Inverclyde Royal Hospital	2,983	3,069	2,920	3,038	2,913	2,609	2,670	2,424	2,519	2,648	2,490	2,987
Royal Alexandra Hospital	6,296	6,392	6,413	6,438	6,550	6,459	6,294	6,026	6,012	6,085	6,044	6,702
RHSC Glasgow	3,933	3,798	3,565	3,345	3,377	3,582	3,413	3,800	3,993	3,625	3,962	4,878
Southern General Hospital	4,050	4,297	4,006	4,174	4,155	4,228	4,214	3,773	3,764	3,932	3,934	4,298
Victoria Infirmary (ED)	5,168	5,264	5,183	5,341	5,094	5,185	5,004	4,970	4,977	5,081	4,850	5,585
Western Infirmary / Gartnavel General	4,863	5,174	4,794	5,162	5,125	5,316	5,091	4,819	4,885	4,987	4,756	5,463
<b>MIU/Other</b>												
Stobhill Hospital	1,271	1,372	1,350	1,363	1,407	1,393	1,213	1,225	1,035	1,155	1,222	1,483
Vale of Leven District General Hospital	1,198	1,281	1,230	1,419	1,278	1,217	1,177	1,189	1,103	1,087	1,123	1,300
Victoria Infirmary (MIU)	1,539	1,603	1,512	1,602	1,610	1,625	1,633	1,411	1,340	1,411	1,405	1,751
<b>Highland</b>	<b>8,444</b>	<b>8,542</b>	<b>8,574</b>	<b>9,142</b>	<b>8,858</b>	<b>8,863</b>	<b>7,633</b>	<b>7,010</b>	<b>7,216</b>	<b>6,926</b>	<b>6,756</b>	<b>8,008</b>
<b>ED</b>												
Belford Hospital	776	871	892	934	785	756	700	629	624	618	594	655
Caitness General Hospital	516	540	565	556	536	499	499	525	559	515	443	515
Lorn & Islands District General Hospital	582	532	579	629	598	610	487	411	430	442	423	529
Raigmore Hospital	2,777	2,883	2,819	2,816	2,941	2,777	2,539	2,356	2,476	2,321	2,245	2,638
<b>MIU/Other</b>												

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
Aviemore Health Centre	150	196	160	210	205	188	171	127	141	124	144	154
Campbeltown Health Centre	486	444	410	495	452	474	407	378	368	413	406	512
County Hospital Invergordon	148	183	160	163	159	133	139	118	110	117	144	142
Dunoon & District General Hospital	632	562	610	683	705	708	562	503	520	501	467	589
Dunaros Hospital	71	96	77	79	75	64	64	27	35	30	33	52
Dunbar Hospital	195	213	203	270	224	225	208	215	233	201	191	208
Ian Charles Hospital	88	95	109	149	126	117	102	99	77	73	112	111
Islay Hospital	97	97	114	115	148	109	83	91	83	65	79	66
Lawson Memorial Hospital	45	33	35	41	45	25	44	36	36	19	28	34
Mackinnon Memorial Hospital	407	386	400	394	310	443	328	301	306	291	263	372
Mid Argyll Hospital	320	306	292	347	314	415	294	265	292	252	260	297
Town and County Hospital, Nairn	340	319	356	385	377	386	302	276	268	289	292	364
Portree Hospital	293	252	282	302	280	247	227	206	195	200	180	239
Ross Memorial Hospital	142	182	191	168	205	169	166	146	144	116	146	175
Victoria Hospital	379	352	320	406	373	518	311	301	319	339	306	356
<b>Lanarkshire <sup>(d)</sup></b>	<b>16,317</b>	<b>16,822</b>	<b>16,071</b>	<b>16,278</b>	<b>16,514</b>	<b>16,281</b>	<b>16,018</b>	<b>15,130</b>	<b>15,243</b>	<b>15,587</b>	<b>15,427</b>	<b>17,836</b>
<b>ED</b>												
Hairmyres Hospital	4,924	5,114	4,746	4,898	4,944	4,753	4,832	4,461	4,599	4,642	4,595	5,275
Monklands Hospital	5,666	5,924	5,783	5,807	5,764	5,743	5,671	5,351	5,357	5,519	5,334	6,273
Wishaw General Hospital	5,582	5,623	5,368	5,412	5,655	5,629	5,382	5,189	5,158	5,309	5,391	6,121
<b>MIU/Other</b>												
Kello Hospital	54	49	68	56	65	70	47	52	46	36	36	55
Lady Home Hospital	91	112	106	105	86	86	86	77	83	81	71	112
<b>Lothian</b>	<b>20,534</b>	<b>21,399</b>	<b>20,467</b>	<b>20,387</b>	<b>20,862</b>	<b>20,630</b>	<b>20,619</b>	<b>20,116</b>	<b>19,745</b>	<b>19,903</b>	<b>19,686</b>	<b>22,715</b>
<b>ED</b>												
RHSC Edinburgh	3,527	3,562	3,330	2,902	2,965	3,239	3,116	3,442	3,309	3,015	3,439	4,336
Royal Infirmary of Edinburgh	9,187	9,791	9,325	9,723	9,833	9,562	9,678	9,147	9,087	9,265	8,733	9,870
St John's Hospital at Howden	4,419	4,593	4,435	4,459	4,418	4,470	4,447	4,248	4,155	4,246	4,180	4,825
Western General Hospital (ED)	1,573	1,553	1,528	1,481	1,701	1,573	1,630	1,566	1,670	1,703	1,561	1,689
<b>MIU/Other</b>												
Belhaven Hospital	20	8	16	12	17	23	17	10	24	10	10	15
Edington Cottage Hospital	150	114	147	219	167	125	97	111	119	84	179	117
Western General Hospital (MIU)	1,658	1,778	1,686	1,591	1,761	1,638	1,634	1,592	1,381	1,580	1,584	1,863
<b>Orkney</b>	<b>262</b>	<b>301</b>	<b>243</b>	<b>256</b>	<b>215</b>	<b>142</b>	<b>142</b>	<b>167</b>	<b>170</b>	<b>197</b>	<b>189</b>	<b>207</b>
<b>MIU/Other</b>												
Balfour Hospital	262	301	243	256	215	142	142	167	170	197	189	207
<b>Shetland</b>	<b>729</b>	<b>790</b>	<b>767</b>	<b>804</b>	<b>692</b>	<b>637</b>	<b>649</b>	<b>632</b>	<b>643</b>	<b>633</b>	<b>603</b>	<b>666</b>
<b>ED</b>												
Gilbert Bain Hospital	729	790	767	804	692	637	649	632	643	633	603	666
<b>Tayside</b>	<b>10,501</b>	<b>10,485</b>	<b>9,689</b>	<b>10,028</b>	<b>9,985</b>	<b>9,782</b>	<b>9,540</b>	<b>8,620</b>	<b>9,220</b>	<b>8,886</b>	<b>8,687</b>	<b>9,831</b>
<b>ED</b>												
Ninewells Hospital	4,302	4,500	4,148	4,230	4,308	4,241	4,218	3,840	4,012	3,852	3,724	4,163
Perth Royal Infirmary	2,232	2,248	2,223	2,215	2,162	2,151	2,104	1,913	2,042	1,944	1,939	2,263

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
<b>MIU/Other</b>												
Aberfeldy Cottage Hospital	23	17	4	7	7	6	7	8	11	2	6	2
Arbroath Infirmary	1,400	1,272	1,105	1,253	1,142	1,185	1,122	975	1,113	1,172	1,107	1,233
Blairgowrie Community Hospital	321	280	282	287	282	257	276	254	278	245	258	256
Brechin Infirmary	306	322	291	301	266	270	231	229	255	240	223	274
Crieff Community Hospital	232	230	218	234	231	202	189	174	242	176	159	215
Links Health Centre, Montrose	726	655	607	635	707	624	572	518	574	518	586	612
Pitlochry Community Hospital	183	174	161	218	184	191	211	119	126	121	112	132
St Margaret's Hospital	26	34	27	39	49	52	32	21	23	20	31	39
Whitehills Health & Community Care Centre	750	753	623	609	647	603	578	569	544	596	542	642
<b>Western Isles</b>	<b>704</b>	<b>718</b>	<b>742</b>	<b>929</b>	<b>847</b>	<b>713</b>	<b>683</b>	<b>624</b>	<b>708</b>	<b>629</b>	<b>634</b>	<b>746</b>
<b>ED</b>												
Western Isles Hospital	536	553	580	689	689	592	570	514	596	527	516	593
<b>MIU/Other</b>												
St Brendan's Hospital	49	43	45	103	54	43	21	27	38	18	41	32
Uist & Barra Hospital	119	122	117	137	104	78	92	83	74	84	77	121

Source: A&E data mart, ISD Scotland

#### Key to symbols:

- zero
- .. not available
- x not applicable

#### Notes:

- 1) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 2) New presentations only; excludes planned return and recall attendances.
- 3) There are two types of site that provide emergency care: • ED - Emergency Departments; sites that provide a 24 hour emergency medicine consultant led service; • MIU/Other - sites including minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 4) The information presented is based on data under development, the quality and accuracy are being monitored.

#### Footnotes:

(a) Borders - Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from April to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the data 12 months leading up to transfer), please interpret with caution.

b) Fife - As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.

(c) Forth Valley - As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; a new ED opened at Forth Valley Royal Hospital and the MIU at Falkirk Community Hospital closed.

(d) Lanarkshire - the three EDs transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the recording of different attendance categories from April to June 2011. This results in the attendance figures for the three EDs being artificially inflated by approximately 5.0 % (estimated from the data 12 months leading up to transfer), please interpret with caution.

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
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## NHS Scotland - Emergency Department Activity

**Table 3: Performance against 4-hour standard, Apr-11 to Mar-12**  
Percentage of all attendances waiting less than or equal to 4 hours

← to view sites within a NHS Board click on + in the margin

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
<b>SCOTLAND</b> <sup>(a), (b), (c), (d)</sup>	<b>95.9</b>	<b>95.9</b>	<b>96.0</b>	<b>97.1</b>	<b>97.0</b>	<b>95.9</b>	<b>95.9</b>	<b>96.3</b>	<b>94.7</b>	<b>94.2</b>	<b>94.4</b>	<b>95.3</b>
<b>Ayrshire &amp; Arran</b>	<b>97.4</b>	<b>96.8</b>	<b>96.1</b>	<b>97.5</b>	<b>96.1</b>	<b>95.0</b>	<b>95.1</b>	<b>97.7</b>	<b>94.4</b>	<b>94.0</b>	<b>95.3</b>	<b>95.1</b>
<b>ED</b>												
Ayr Hospital	97.2	96.9	95.3	97.5	93.7	93.1	91.5	96.5	90.5	94.2	96.3	95.2
Crosshouse Hospital	97.3	96.6	96.5	97.2	97.3	96.0	97.3	98.4	96.6	94.2	94.5	94.7
<b>MIU/Other</b>												
Arran War Memorial Hospital	100.0	100.0	100.0	100.0	100.0	98.4	97.9	99.4	100.0	87.0	100.0	100.0
Girvan Community Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	90.8	100.0	100.0
Lady Margaret Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	93.8	100.0	100.0
<b>Borders</b> <sup>(a)</sup>	<b>98.7</b>	<b>97.8</b>	<b>98.9</b>	<b>99.5</b>	<b>98.9</b>	<b>97.6</b>	<b>98.3</b>	<b>99.1</b>	<b>97.8</b>	<b>96.2</b>	<b>96.3</b>	<b>96.4</b>
<b>ED</b>												
Borders General Hospital	98.5	97.5	98.8	99.5	98.8	97.4	98.1	99.0	97.5	95.8	95.9	95.9
<b>MIU/Other</b>												
Hawick Cottage Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Hay Lodge Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Kelso Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Knoll Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<b>Dumfries &amp; Galloway</b>	<b>96.0</b>	<b>95.8</b>	<b>96.3</b>	<b>96.9</b>	<b>96.2</b>	<b>94.8</b>	<b>96.9</b>	<b>96.6</b>	<b>96.2</b>	<b>95.1</b>	<b>95.6</b>	<b>94.1</b>
<b>ED</b>												
Dumfries & Galloway Royal Infirmary	95.1	95.1	95.3	96.3	95.3	93.9	96.1	95.9	95.8	94.2	94.4	92.6
Galloway Community Hospital	97.5	97.4	98.3	98.1	97.8	97.1	98.8	98.3	96.7	97.2	98.8	98.0
<b>MIU/Other</b>												
Castle Douglas Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Kirkcudbright Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Moffat Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Newton Stewart Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<b>Fife</b> <sup>(b)</sup>	<b>90.2</b>	<b>92.8</b>	<b>92.8</b>	<b>95.1</b>	<b>95.8</b>	<b>91.7</b>	<b>92.0</b>	<b>92.5</b>	<b>83.7</b>	<b>86.4</b>	<b>87.9</b>	<b>93.4</b>
<b>ED</b>												
Queen Margaret Hospital	84.4	89.2	88.4	92.6	93.9	90.3	88.4	90.3	80.0	84.7	x	x
Victoria Hospital	96.9	97.1	98.3	97.9	97.9	91.8	96.5	94.6	86.7	83.9	83.3	90.8
<b>MIU/Other</b>												
Adamson Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Queen Margaret Hospital	x	x	x	x	x	x	x	x	x	99.8	99.5	99.6
St Andrews Memorial Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<b>Forth Valley</b> <sup>(c)</sup>	<b>95.3</b>	<b>94.8</b>	<b>94.0</b>	<b>93.7</b>	<b>94.9</b>	<b>92.0</b>	<b>95.1</b>	<b>97.5</b>	<b>93.7</b>	<b>93.8</b>	<b>93.7</b>	<b>92.3</b>

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
<b>ED</b>												
Forth Valley Royal Hospital	x	x	x	93.1	93.7	90.1	94.1	96.9	92.6	92.6	92.2	90.2
Stirling Royal Infirmary	93.8	93.2	92.2	90.6	x	x	x	x	x	x	x	x
<b>MIU/Other</b>												
Falkirk & District Royal Infirmary	100.0	100.0	100.0	98.6	x	x	x	x	x	x	x	x
Stirling Community Hospital	x	x	x	100.0	100.0	99.8	100.0	100.0	98.9	100.0	100.0	99.9
<b>Grampian</b>	<b>98.2</b>	<b>98.2</b>	<b>98.1</b>	<b>98.4</b>	<b>97.7</b>	<b>97.2</b>	<b>97.4</b>	<b>97.5</b>	<b>96.9</b>	<b>95.6</b>	<b>96.7</b>	<b>97.1</b>
<b>ED</b>												
Aberdeen Royal Infirmary	98.0	97.8	97.7	98.0	96.7	95.7	96.0	95.8	94.8	93.1	94.4	95.7
Dr Gray's Hospital	95.3	95.3	95.1	95.8	95.5	95.7	96.1	96.2	96.1	93.4	96.2	95.3
Royal Aberdeen Children's Hospital	98.9	99.3	99.7	99.7	99.5	98.7	99.0	99.5	99.5	99.2	98.9	98.6
<b>MIU/Other</b>												
Aboyne Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Chalmers Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Fleming Cottage Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Fraserburgh Hospital	100.0	100.0	100.0	99.7	99.9	99.7	100.0	100.0	100.0	100.0	100.0	100.0
Insch & District War Memorial Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Inverurie Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Jubilee Hospital	99.3	100.0	100.0	99.7	100.0	99.7	100.0	100.0	100.0	99.1	100.0	99.4
Kincardine Community Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Leancoil Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Peterhead Community Hospital	99.6	99.8	99.9	100.0	99.9	99.8	99.9	100.0	99.6	99.7	99.8	100.0
Seafeld Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Stephen Cottage Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Turner Memorial Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Turriff Cottage Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<b>Greater Glasgow &amp; Clyde</b>	<b>94.9</b>	<b>95.0</b>	<b>95.6</b>	<b>97.2</b>	<b>97.1</b>	<b>96.1</b>	<b>94.7</b>	<b>95.7</b>	<b>94.9</b>	<b>93.9</b>	<b>94.4</b>	<b>95.0</b>
<b>ED</b>												
Glasgow Royal Infirmary	95.1	95.4	96.8	97.5	97.7	97.7	98.0	97.0	96.5	97.0	96.6	97.3
Inverclyde Royal Hospital	94.4	95.4	96.6	98.1	97.4	96.2	95.9	96.0	96.3	91.9	96.5	96.1
Royal Alexandra Hospital	92.1	93.0	91.8	93.9	95.9	94.6	91.6	93.7	93.5	91.2	93.8	93.5
RHSC Glasgow	96.8	97.2	97.4	97.5	97.3	96.3	97.5	97.3	96.3	97.2	95.0	93.1
Southern General Hospital	98.1	95.0	96.4	97.0	96.0	96.2	94.4	94.2	93.9	94.2	93.7	94.9
Victoria Infirmary (ED)	93.1	94.5	95.0	97.4	97.7	95.4	91.8	93.8	94.1	92.4	90.3	92.4
Western Infirmary / Gartnavel General	92.4	91.5	93.8	97.7	95.8	93.3	90.3	95.0	91.3	89.0	91.2	94.0
<b>MIU/Other</b>												
Stobhill Hospital	100.0	100.0	100.0	99.9	100.0	99.9	99.9	100.0	99.9	100.0	100.0	100.0
Vale of Leven District General Hospital	98.7	99.0	98.5	99.3	98.5	97.5	97.8	97.4	96.0	96.0	96.4	95.9
Victoria Infirmary (MIU)	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<b>Highland</b>	<b>98.7</b>	<b>98.8</b>	<b>98.4</b>	<b>99.0</b>	<b>98.8</b>	<b>98.7</b>	<b>98.3</b>	<b>98.8</b>	<b>98.4</b>	<b>98.2</b>	<b>97.7</b>	<b>98.4</b>
<b>ED</b>												
Belford Hospital	98.1	98.0	99.0	98.6	96.9	97.2	95.3	98.7	97.6	96.6	96.1	97.6
Caithness General Hospital	99.0	99.4	98.8	99.3	98.9	99.4	98.6	99.4	99.6	96.5	98.0	99.6
Lorn & Islands District General Hospital	99.3	98.7	99.1	98.4	99.2	99.3	98.6	99.3	99.5	99.5	98.1	99.2
Raigmore Hospital	98.2	98.2	97.6	98.3	98.5	97.8	98.1	98.0	97.4	98.2	95.9	97.3



NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
<b>MIU/Other</b>												
Aviemore Health Centre	100.0	100.0	100.0	100.0	100.0	99.5	100.0	100.0	100.0	100.0	100.0	100.0
Campbeltown Health Centre	98.4	98.2	98.0	98.2	97.8	98.5	98.3	98.4	97.0	96.4	97.8	98.4
County Hospital Invergordon	99.3	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.1	100.0	100.0	100.0
Dunoon & District General Hospital	99.1	99.8	99.3	100.0	99.9	99.7	99.1	99.6	98.8	98.0	99.1	99.7
Dunaros Hospital	97.2	96.9	97.4	97.5	98.7	100.0	96.9	96.3	97.1	100.0	100.0	100.0
Dunbar Hospital	99.5	99.5	99.0	100.0	99.6	100.0	100.0	100.0	99.1	99.0	100.0	98.6
Ian Charles Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.1
Islay Hospital	97.9	97.9	98.2	99.1	100.0	99.1	98.8	96.7	98.8	98.5	97.5	95.5
Lawson Memorial Hospital	100.0	97.0	94.3	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Mackinnon Memorial Hospital	98.5	100.0	99.8	100.0	99.7	100.0	100.0	100.0	99.7	99.7	100.0	100.0
Mid Argyll Hospital	99.4	100.0	98.6	100.0	99.4	99.5	99.7	98.5	98.6	98.8	98.1	99.0
Town and County Hospital, Nairn	100.0	100.0	100.0	100.0	99.7	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Portree Hospital	99.7	100.0	94.7	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Ross Memorial Hospital	100.0	100.0	98.4	100.0	99.5	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Victoria Hospital	99.2	98.0	98.4	98.5	97.3	97.5	94.5	98.7	98.4	97.9	98.0	96.1
<b>Lanarkshire <sup>(d)</sup></b>	<b>93.1</b>	<b>92.3</b>	<b>92.6</b>	<b>96.2</b>	<b>94.8</b>	<b>93.7</b>	<b>95.2</b>	<b>96.1</b>	<b>95.0</b>	<b>95.4</b>	<b>95.2</b>	<b>95.9</b>
<b>ED</b>												
Hairmyres Hospital	93.4	89.2	91.5	95.8	96.4	96.7	94.9	93.4	95.5	95.2	94.0	95.7
Monklands Hospital	92.3	92.4	91.7	97.5	92.5	91.4	94.1	96.9	94.5	96.0	96.7	95.7
Wishaw General Hospital	93.5	94.9	94.3	95.3	95.6	93.2	96.6	97.5	94.9	94.9	94.7	96.3
<b>MIU/Other</b>												
Kello Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Lady Home Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<b>Lothian</b>	<b>96.9</b>	<b>97.2</b>	<b>96.7</b>	<b>96.7</b>	<b>97.6</b>	<b>97.1</b>	<b>96.7</b>	<b>94.7</b>	<b>93.3</b>	<b>92.0</b>	<b>90.6</b>	<b>93.4</b>
<b>ED</b>												
RHSC Edinburgh	99.4	99.6	99.4	99.4	99.0	99.2	98.9	98.7	98.4	98.9	98.3	98.7
Royal Infirmary of Edinburgh	95.7	96.1	95.9	96.0	97.2	96.8	96.4	92.0	91.4	88.2	85.2	90.6
St John's Hospital at Howden	97.3	96.8	96.1	94.6	96.8	95.5	94.9	95.3	93.4	95.2	94.9	93.6
Western General Hospital (ED)	93.8	96.5	93.1	98.0	96.8	95.5	95.5	93.8	86.7	84.5	81.2	88.0
<b>MIU/Other</b>												
Belhaven Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Edington Cottage Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Western General Hospital (MIU)	100.0	99.9	100.0	99.9	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0
<b>Orkney</b>	<b>99.2</b>	<b>100.0</b>	<b>99.6</b>	<b>99.6</b>	<b>99.5</b>	<b>99.3</b>	<b>100.0</b>	<b>97.6</b>	<b>98.8</b>	<b>98.0</b>	<b>99.5</b>	<b>99.5</b>
<b>MIU/Other</b>												
Balfour Hospital	99.2	100.0	99.6	99.6	99.5	99.3	100.0	97.6	98.8	98.0	99.5	99.5
<b>Shetland</b>	<b>99.6</b>	<b>99.9</b>	<b>99.5</b>	<b>99.8</b>	<b>98.8</b>	<b>99.7</b>	<b>99.2</b>	<b>99.7</b>	<b>99.5</b>	<b>99.5</b>	<b>99.7</b>	<b>99.8</b>
<b>ED</b>												
Gilbert Bain Hospital	99.6	99.9	99.5	99.8	98.8	99.7	99.2	99.7	99.5	99.5	99.7	99.8
<b>Tayside</b>	<b>98.7</b>	<b>99.0</b>	<b>98.7</b>	<b>98.8</b>	<b>99.0</b>	<b>98.6</b>	<b>99.4</b>	<b>98.6</b>	<b>98.4</b>	<b>98.7</b>	<b>99.2</b>	<b>99.0</b>
<b>ED</b>												
Ninewells Hospital	97.5	98.1	97.5	98.1	98.0	97.9	98.8	97.2	97.5	97.8	98.8	98.5

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
Perth Royal Infirmary	98.9	99.1	99.3	98.6	99.3	98.0	99.6	99.2	98.0	98.5	98.8	98.8
<b>MIU/Other</b>												
Aberfeldy Cottage Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Arbroath Infirmary	99.9	99.9	99.9	99.9	100.0	99.9	100.0	99.9	99.9	99.9	99.9	99.8
Blairgowrie Community Hospital	100.0	100.0	100.0	100.0	100.0	100.0	99.6	100.0	100.0	100.0	100.0	100.0
Brechin Infirmary	100.0	100.0	99.7	100.0	100.0	100.0	100.0	100.0	99.6	100.0	100.0	100.0
Crieff Community Hospital	100.0	100.0	100.0	100.0	99.6	99.0	100.0	99.4	100.0	100.0	100.0	100.0
Links Health Centre, Montrose	99.9	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Pitlochry Community Hospital	100.0	100.0	100.0	99.1	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
St Margaret's Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Whitehills Health & Community Care Centre	99.9	100.0	100.0	100.0	100.0	100.0	100.0	99.8	100.0	99.8	100.0	99.8
<b>Western Isles</b>	<b>97.6</b>	<b>98.2</b>	<b>98.5</b>	<b>97.6</b>	<b>98.8</b>	<b>97.1</b>	<b>96.8</b>	<b>98.6</b>	<b>96.0</b>	<b>97.3</b>	<b>97.8</b>	<b>97.7</b>
<b>ED</b>												
Western Isles Hospital	96.8	97.8	98.3	97.4	98.5	97.0	96.1	98.4	95.3	96.8	97.7	97.1
<b>MIU/Other</b>												
St Brendan's Hospital	100.0	97.7	97.8	96.1	100.0	93.0	100.0	96.3	100.0	100.0	95.1	100.0
Uist & Barra Hospital	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Source: A&E data mart, ISD Scotland

#### Key to symbols:

- zero
- .. not available
- x not applicable

#### Notes:

- 1) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 2) New presentations only; excludes planned return and recall attendances.
- 3) There are two types of site that provide emergency care: • ED - Emergency Departments; sites that provide a 24 hour emergency medicine consultant led service; • MIU/Other - sites including minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 4) The information presented is based on data under development, the quality and accuracy are being monitored.

#### Footnotes:

- (a) Borders - Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from April to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the data 12 months leading up to transfer), please interpret with caution.
- b) Fife - As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.
- (c) Forth Valley - As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; a new ED opened at Forth Valley Royal Infirmary and the MIU at Stirling Community Hospital closed.

NHS Board / Location Name	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
Royal Hospital and the MIU at Falkirk Community Hospital closed.												
(d) Lanarkshire - the three EDs transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the recording of different attendance categories from April to June 2011. This results in the attendance figures for the three EDs being artificially inflated by approximately 5.0 % (estimated from the data 12 months leading up to transfer), please interpret with caution.												