

CMR UPDATE

ISSUE 11 - August 1999

You should, by now, have received your practice's Annual CMR Report.

We hope that you find it useful and interesting.

We are now planning to recommence production of monthly reports - more about this in the next Update.'

Extraction of Data From New GPASS

We are pleased to report that the software GPASS have written to extract CMR data from New GPASS has been successfully tested in two practices.

We are now putting together a plan to roll out the extraction process to all practices who have upgraded to New GPASS and plan to visit these practices during August 1999. We hope to be in a position to start the routine monthly extraction of data at the beginning of September 1999. We will be in touch again as soon as plans are finalised.

For practices using GPASS 4.8 or 4.9: to help with future planning, could you please contact us as soon as your practice has a date for upgrading to New GPASS. Training days were held in

Data Operator Training Days

Aberdeen, Glasgow and Edinburgh during June. Fifty-eight data operators (representing over two thirds of the practices) attended. The general consensus of the participants was that the training days had been

worthwhile, useful and enjoyable. They all asked for similar days to be organised next year.

A report, based on the evaluation questionnaires, is currently being prepared and will be sent to all participants and practices during August.

Practices using GPASS version 4.8 or 4.9 will be

Generate / Extract

continuing to run the Generate/Extract process each month. Our colleagues at the Department of General Practice and Primary Care at the University of Aberdeen have asked us to remind you of the importance of returning the extracted data within the timescale indicated on the letter they send to you each month.

Similarly, if you experience any problems with the Generate/Extract process it is very important to contact Robert Hepburn or Carol Mackie immediately, in order to give them an opportunity to resolve the difficulties and include your data in that month's processing.

The new procedures for returning CMR data to Aberdeen have now been in place for nearly five

Recorded Delivery

months. We have been constantly monitoring the situation. The problems practices experienced when trying to send the package from their local Post Office now seem to have been resolved in all but one of the post offices. Royal Mail and Post Office Counters have asked me to convey their apologies to you for any inconvenience you may have experienced when trying to use this service.

It is important to stress again the importance of using Recorded Delivery to return the data each month. If you have any questions about the new procedures, or require additional copies of the documentation, just let Gerry Mulvenna know