

CMR UPDATE

ISSUE 16 — August 2000

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New Sections for CMR Handbook Edition 2

If your practice is using New GPASS, you should by now have received the following instalments of Edition 2 of the CMR Handbook:

Sections - 6,7,8,11,12,13

New versions of Sections 1, 2 and 9 (*Edition 2*) were sent out with the monthly extraction disks on Monday 7th August 2000. We suggest that as the old sections are replaced they be removed and discarded. If by now you have not yet received any of these new sections, please contact Jamie Gray on the **CMR Helpline No: 0131 625 6242** and a copy will be dispatched to you. Further sections of Edition 2 will follow (as regular instalments in the near future).

Data Operator Training Days

We have recently concluded this year's **Data Operator "2000" Days** in June/July in - Glasgow, Edinburgh and Inverness. The days were a great suc-

cess, and when participants were asked if similar days should be organised as an ongoing annual event, the unanimous response was, "YES"!

A copy of the *Data Operator Days Evaluation Report "2000"* is enclosed (Data Operators only).

If you have any comments/suggestions regarding the days or the report, please contact Jamie Gray.

Improving Communication in CMR

At the data operator days, participants were asked if they have use of their practices e-mail facility and if they would be prepared to use it as a method of communicating with the CMR team. A large percentage of the group did have access and are willing to communicate via this method. If you would like to test this medium, please e-mail me at the following address giving your name and practice name:

jamie.gray@isd.csa.scot.nhs.uk
Millennium Conference

The work of arranging the millennium Conference is now well under way. Information regarding the date & venue will shortly be dispatched to your practice along with an invitation to attend.

Practice Nurse Roll-out

In July of this year, James Urquhart (**Unit Head - New Information Systems Development Unit, ISD**) wrote to all CMR practices, offering training and guidelines for practice nurse data collection.

He described this as representing an exciting development which he hoped would meet the needs articulated by many practices during visits and at CMR conferences.

The response from practices so far has been very encouraging - **75%** have indicated that they are interested.

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Dates and venues for practice nurse training have been confirmed and are as follows:

Thursday 5th October

- **Edinburgh - The Quality Commodore Hotel - Marine Drive**

Thursday 12th October

- **Glasgow - The Quality Central Hotel - Central Station**

Friday 27th October

- **Aberdeen - The Jarvis Hotel - Market Street**

All practices who indicated that they were interested in collecting practice nurse information should by now have received details of the training day programme along with an application form.

If for any reason your practice has not received an application form and would like one please contact Fiona Black on **0131 625 6265** or Gerry Mulvenna on **0131 551 8116**.

Practices using New GPASS

96% of CMR practices are now using **New GPASS**. This is a mixture of **Release 2** and **Release 4**. In order to keep

track of the migrations, and to keep our records up to date, could practices please contact Jamie Gray on the CMR Helpline or by email, when they upgrade to a newer version of GPASS.

Making Extraction Simple

Many practices have asked for a quick guide, giving a simple set of instructions for doing CMR monthly extraction.

This guide "Making Extraction Simple" will be enclosed with September's disk mailing. If you have any queries or comments about it, please do not hesitate to contact the CMR Helpline.

CMR Helpline Number

CMR Helpline No: 0131 625 6242.

This is a dedicated line created to deal with all your CMR queries. It is available from 9:00am - 4:30pm, Monday - Friday. In the event your call cannot be taken, there is an answering machine facility, which is checked on a regular basis.

In addition, if you have any urgent issues you would like to discuss directly with Gerry or Jamie, they can be reached on Mobile Nos.: **07768 558 712** or **0776 964 0851** respectively.

CMR Annual Report 1999

Every practice should have received their Annual CMR Report (for 1999) towards the end of July.

Due to the positive feedback we received last year, the format, structure and layout of the report remained largely unchanged. However, if you do have any ideas about how we can improve the report in the future, please contact Matthew Armstrong with your suggestions.

Similarly, if you require analysis of any CMR data (for your practice only or for all practices) please contact Matthew Armstrong with your request.

Tel No: 0131 551 8808
Fax: 0131 551 8745
Email: matthew.armstrong@isd.csa.scot.nhs.uk

In this issue:

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- **CMR Update, Your Comments**

CMR Website

Work on the CMR Website, which is currently under reconstruction, is progressing well. We hope to have the site ready to go live at the end of September/start of October 2000.

The site will contain a variety of things ranging from :

- **LATEST NEWS**
- **CMR HANDBOOK**
- **READ CODE DICTIONARY**
- **CUSTOMER SERVICES PAGE**

The CMR team would be interested to find out from you, the kind of things you would like to see appear on the Website. If you have any suggestions, comments or ideas, please forward them to the usual address or via email to: jamie.gray@isd.csa.scot.nhs.uk

CMR Update, Your

Comments

If you have any comments or suggestions about CMR Update or have a specific item or piece of information you would like to see appear, please pass your suggestions to :

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