Scottish Cancer Patient Experience Survey

<table>
<thead>
<tr>
<th>Indicator name</th>
<th>Scottish Cancer Patient Experience Survey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Treatment or residence indicator</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Sources</td>
<td>??????</td>
</tr>
<tr>
<td>Reference files</td>
<td>Filename?.csv</td>
</tr>
<tr>
<td>Peer group</td>
<td>Level 1 - National</td>
</tr>
</tbody>
</table>

**Inclusions**

- **How easy or difficult has it been for you to contact your Clinical Nurse Specialist?**
  - Only relates to those who reported that they had been given the name of a clinical nurse specialist.

- **Have you been given a care plan?**
  - Those who knew/understood what a care plan is or knew they had a care plan.

- **Overall, how would you rate the administration of your care (getting letters at the right time, doctors having the right notes / test results, etc.)?**

- **Overall, how would you rate your care?**
  - All

**Exclusions**

- **How easy or difficult has it been for you to contact your Clinical Nurse Specialist?**
  - Those who did not try to contact their clinical nurse.

- **Have you been given a care plan?**
  - Those who did not know/understand what a care plan was or who didn't know/couldn't remember if they'd had a care plan.

- **Overall, how would you rate the administration of your care (getting letters at the right time, doctors having the right notes / test results, etc.)?**
  - Those who responded 'Don't know/can't remember'

- **Overall, how would you rate your care?**
  - None

**Methodology**

A questionnaire was handed out the answers were then categorised into 3 categories, positive neutral or negative. Some questions only had positive or negative responses available.

**Level one**

- **Numerator**
  - Number of responses in one category, positive, neutral or negative, to the question

- **Denominator**
  - Total number of responses to the question

- **Rate/ratio**
  - Percentage

**Worked example**

58% of all genders aged over 18 consumed moderate amounts of alcohol

**Level two and three**

- **Numerator**
- **Denominator**
- **Rate /ratio**
- **Worked example**
- **Additional notes**
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