National Drug and Alcohol Treatment

Waiting Times Report

July – September 2017

Publication Date – 19 December 2017
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Introduction

This publication presents data from the Drug and Alcohol Treatment Waiting Times database (DATWT). It includes details on the number of people waiting, the time waited to start drug or alcohol treatment, and information on specific interventions being accessed.

Waiting times are important to patients and are a high profile measure of how Scotland is responding to demands for services. Statistics on waiting times make it possible for a wide range of users to have a clear picture of this aspect of the performance of the NHS across Scotland.

The Scottish Government set a target that by June 2013, 90% of people who need help with their drug or alcohol problem will wait no longer than three weeks for treatment that supports their recovery. This was one of the national HEAT (Health improvement, Efficiency, Access, Treatment) targets, number A11. This target was achieved in June 2013 and has now become a Local Delivery Plan (LDP) standard.

This publication presents waiting times data for clients in prison. This is published separately from ADP data but is expected to be the same level of performance in line with the delivery of the LDP standard for drug and alcohol treatment waiting times.

Information about waiting times for drug and alcohol treatment is provided by the treatment services and collected in the DATWT database which went live across Scotland on 1st January 2011. The DATWT database collates information about the length of time people wait for specialist drug and/or alcohol treatment after they have been referred to treatment services in Scotland.

Prior to the introduction of the database, information was only collected on drug treatment waiting times that were measured in two stages: the wait from receiving a referral to the date of assessment offered, and the wait from a care plan being agreed to the date that a treatment is offered. Because of the differences in the current and old data collection, it is not possible to directly compare drug waiting times from the DATWT database with those recorded under the former National Drug Waiting Times Information Framework.

ISD publish other information on drugs services which can be found here.
Main points

- In July-September 2017, 93.8% of the 10,758 people who started their first drug or alcohol treatment waited three weeks or less, similar to the same quarter last year (94.0%).

  - For the 6,532 people seeking alcohol treatment, 94.5% waited three weeks or less, similar to the same quarter last year (94.2%).

  - For the 4,226 people seeking drug treatment, 92.6% waited three weeks or less, similar to the same quarter last year (93.6%).

- At the end of this quarter, 3,023 people were waiting to start their first drug or alcohol treatment, of which 266 (8.8%) had been waiting more than six weeks. This is an increase from the same quarter last year when 130 (4.2%) people were waiting more than six weeks.

- The quarterly trend over the past three years shows little change in performance.

- In prisons, 1,223 people started their first drug or alcohol treatment between July-September 2017, with 99.0% waiting three weeks or less and 75.2% waiting one week or less.

- All NHS Boards met the Local Delivery Plan standard, except NHS Borders, NHS Highland, NHS Lothian, NHS Shetland and NHS Tayside.
Results and Commentary

Interpreting the data

While the data are considered to be of good quality, caution is still recommended when interpreting trends in these statistics for a few reasons:

There is a wide range of demand for substance misuse services across Scotland, and to meet this demand appropriately, services are tailored to local needs. In some Alcohol and Drug Partnership (ADP) areas, the impact of a single specialised service – for example, a crisis management centre – may dramatically alter the distribution of waiting times in that ADP.

Some of the ADPs and NHS Boards, particularly Island Boards, are treating a small number of people; caution is therefore recommended when interpreting differences in percentages in these organisations over time, as a small change in numbers of individuals can result in a large but potentially meaningless change in percentages.

Services are required to submit accurate and up-to-date information to the DATWT. It is the responsibility of the ADPs to ensure the compliance of the services, including prisons, in their area and to help them assure the quality of the data they submit. ISD continue to monitor the number of services submitting data, levels of submission and provide additional training where necessary. The DATWT web system also has inbuilt validation to ensure high quality data.

A link to the Data Quality Pages can be found here:
http://www.isdscotland.org/Health-Topics/Waiting-Times/Drugs-and-Alcohol/Data-Quality/

Although the number of services included in each quarter of data varies, the percentage of services submitting data (compliance) across Scotland is consistently greater than 95%; therefore this has little effect on the comparability and reliability of data published. See Table 9 for information on compliance across Scotland.

This publication includes waiting times data for drug and alcohol treatment in prisons. ISD are working with NHS boards and ADPs to ensure that compliance is high and that the data collected and submitted to the DATWT database is accurate and reliable. Currently 14 ADPs submit data for all 15 prisons in Scotland.

When DATWT data are extracted for reporting it is a snapshot of what is on the system at that time. The DATWT is a dynamic database, which means that data for previous quarters are updated and so may not be the same as found in previous publications for the same time period. Data for the most recent quarter is provisional and as such is subject to revisions in future publications. The revisions generally have a greater impact on the number and distribution of ongoing waits with the percentage waiting less than three/five weeks statistics likely to be revised upwards in future publications. Significant revisions are noted in the Publication Metadata section on page 11 of this report.
Drug and Alcohol Treatment Waiting times - First Treatments

*This section includes information on people who began their first treatment or were waiting to begin first treatment for alcohol or drug use during July-September 2017.*

**Performance Against Standard**

It can be seen from Figure 1 that in the latest quarter (July-September 2017) all NHS Boards in Scotland, except NHS Borders, NHS Highland, NHS Lothian, NHS Shetland and NHS Tayside, met the LDP standard that at least 90% of people who started drug or alcohol treatment waited three weeks or less.

**Figure 1 People Referred for Drug and Alcohol treatment in Scotland: % waited less than three weeks and five weeks, all NHS Boards, July-September 2017**

![Figure 1: People Referred for Drug and Alcohol treatment in Scotland](image)

In July-September 2017, of the 10,758 people who started their first drug or alcohol treatment, 93.8% waited three weeks or less and 57.4% waited one week or less (Table 3). Of the 3,023 people who were still waiting to start drug or alcohol treatment at the end of September 2017, 266 people, or 8.8% had been waiting for more than six weeks (Table 6).

**Figure 2** shows the performance against the standard by type of service.

In July-September 2017, 94.5% of the 6,532 people who began alcohol treatment waited three weeks or less from the date of referral (Table 3). In all NHS Boards in Scotland, except NHS
Borders, NHS Highland, NHS Lothian, NHS Shetland and NHS Tayside, at least 90% of people who started alcohol treatment waited three weeks or less (Table 3).

In July-September 2017, of the 4,226 people who began drug treatment, 92.6% waited three weeks or less (Table 3). In all NHS Boards in Scotland, except NHS Borders, NHS Highland, NHS Lothian and NHS Tayside, at least 90% of people starting drug treatment waited three weeks or less (Table 3).

**Figure 2 People Referred for Drug or Alcohol treatment in Scotland: % waited less than three weeks, All NHS Boards, July-September 2017**

![Figure 2](image)

**Figure 3** shows trend data for the proportion of people referred for drug and alcohol treatments in Scotland who are seen within three weeks. The quarterly trend over the past three years shows little change in performance. In July-September 2017, of those people who started their first alcohol treatment, 94.5% had waited three weeks or less compared to 97.4% in July-September 2014. In July-September 2017, of those people who started their first drug treatment, 92.6% had waited three weeks or less, compared to 96.1% in July-September 2014.
Figure 3 People Referred for Drug or Alcohol treatment in Scotland: % waited less than three weeks, trend over time

Please note that the vertical axis on this chart does not start at the origin (zero)

All Treatments

The DATWT Web system collects data on nine separate treatment types. These have been aggregated into five groups: Structured preparatory and motivational intervention; Prescribed drug treatment (includes prescribing by GP or specialist); Community based detoxification, community based support and/ or rehabilitation (includes structured psychosocial interventions, structured day programmes and other structured), and Residential Detoxification and Rehabilitation (includes residential rehabilitation and residential detoxification/ inpatient treatment).

All Treatments includes any treatments for alcohol or drug use started during July-September 2017, which may be first or subsequent treatments.

7,684 alcohol treatments were started in Scotland in July-September 2017 (Table 7).

- Structured preparatory and motivational intervention was the most frequently accessed alcohol treatment (4,107 treatments between July-September 2017).
- Community based support and/ or rehabilitation was also a common alcohol treatment with 2,831 treatments started in July-September 2017.

5,013 drug treatments were started in Scotland in July-September 2017 (Table 7).

- Structured preparatory and motivational intervention was the most frequently accessed drug treatment (2,373 treatments between July-September 2017).
- Community based support and/ or rehabilitation was also a common drug treatment with 1,760 treatments started in July-September 2017.
All tables mentioned can be accessed via the spreadsheet at this link.

**Drug and Alcohol Treatment Waiting Times for clients in prison**

**Performance Against Standard**

In July-September 2017, of the 1,223 people who started their first drug or alcohol treatment, 99.0% waited three weeks or less and 75.2% waited one week or less (Table 1). Of the 117 people who were still waiting to start drug or alcohol treatment at the end of September 2017, 6 people, or 5.1% had been waiting for more than six weeks (Table 2).

It can be seen from **Figure 4** that in the latest quarter (July-September 2017) all NHS Boards in Scotland, met the LDP standard that at least 90% of people who started drug or alcohol treatment waited three weeks or less.

**Figure 4** People referred for Drug and Alcohol treatment in Prisons in Scotland: % waited less than three weeks and six weeks, All NHS Boards, July-September 2017

**Figure 5** shows the performance against standard in prisons by client type.

In July-September 2017, 99.2% of the 256 people who began alcohol treatment in prison waited three weeks or less from the date of referral. All NHS Boards in Scotland, met the LDP standard that at least 90% of people starting alcohol treatment waited three weeks or less (Table 1).
In July-September 2017, of the 967 people who began drug treatment in prison, 99.0% waited three weeks or less. All NHS Boards in Scotland, met the LDP standard that at least 90% of people starting drug treatment waited three weeks or less (Table 1).

Figure 5 People Referred for Drug or Alcohol treatment in Prisons in Scotland: % waited less than three weeks, All NHS Boards, July-September 2017

Prison data tables can be accessed via the spreadsheet at this link.

Service compliance
Information on compliance can be found here: spreadsheet at this link.

In July-September 2017, 243 out of 246 (98.8%) services submitted complete data.

All prisons submitted data for July-September 2017.

ADPs are asked to encourage services under their respective remits to submit data. Table 9 in the July-September 2017 DATWT Tables shows the number of ADPs returning data within each Health Board.

Table 3 in the July-September 2017 DATWT Prison Tables shows the number of ADPs returning data for prisons. Information on compliance can be found here: spreadsheet at this link.
Glossary

ADAT Alcohol and Drug Action Team

ADP Alcohol and Drug Partnership

DATWT Drug and Alcohol Treatment Waiting Times

HEAT Health improvement, Efficiency, Access, Treatment

ISD Information Services Division

LDP Local Delivery Plan

For more information on treatment types see the document at HEAT A11: Updated Drug and Alcohol Treatment Types.
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<th>Time period</th>
<th>File &amp; size</th>
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<td>Table 7: Completed Waits by</td>
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<td>Table 8: Ongoing Waits by</td>
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<td>Table 9: Compliance by ADP</td>
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| Table 1: Completed Waits –   | Jul-Sep2017 | Excel (241kb) |
| Summary                      |             |               |
| Table 2: Ongoing Waits –     |             |               |
| Summary                      |             |               |
| Table 3: Compliance by ADP   |             |               |
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Further Information  
Further information can be found on the ISD website.  

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Appendix

A1 – Background Information

The National Drug Waiting Times Information Framework was introduced in January 2004. This included guidance and definitions on data items to be collected for drug waiting times. The aim of the framework was to give Alcohol and Drug Action Teams (ADATs) a consistent structure for local monitoring of treatment services.

In February 2007, ISD provided ADATs with a revised data collection system that enabled ADATs to produce a wider range of reports and also provided the facility for ADATs to monitor data quality more easily.

Operational structures changed in January 2009, when the 22 ADATs were dissolved and replaced by 30 Alcohol and Drug Partnerships (ADPs). The Waiting Times Framework was designed to function at ADAT level.

In January 2011 an improved Drug and Alcohol Treatment Waiting Times Database went live across Scotland. This was the first time that data on alcohol as well as drug treatments was recorded nationally, and the first time information was available on the full client journey from assessment to treatment. This database also facilitates reporting at ADP level.

The benefits of the database are:

- ADPs have more accurate waiting times information to monitor equity of access for drug and alcohol clients across their local area.
- ADPs can use this information to hold meaningful, informed discussions with agencies about blockages in the system.
- ADPs will be able to monitor levels of non-attendance and long waits and use this information for service redesign.
- ADPs can monitor their performance against the LDP standard, services with long waits, and records which have not been updated.
- ADPs can measure the full wait from Referral to Treatment in one stage.
- The database records periods of unavailability so a service is not penalised if, for example, a client is on holiday or in prison.
- Nine different treatment ‘types’ are recorded giving a more specific detailed breakdown of the kind of treatments being accessed by clients.

The responsibility for provision of healthcare to prisoners in Scotland was transferred from the Scottish Prison Service (SPS) to the NHS on 1st November 2011. ADPs are now responsible for the collection and submission of Drug and Alcohol Treatment waiting times in prisons.
A2 – Publication Metadata (including revisions details)

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<td>Publication title</td>
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</tr>
<tr>
<td>Description</td>
<td>Data are presented on the number of clients seen and the length of time they waited to be seen for drug or alcohol treatment interventions. Data are shown by Health Board, Alcohol and Drug Partnership area and prison.</td>
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<td>Health and Social Care</td>
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<td>Access and Waiting Times</td>
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<tr>
<td>Frequency</td>
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<tr>
<td>Timeframe of data and timeliness</td>
<td>The timeframe for this publication is July-September 2017. The publication is considered timely as there have been no delays.</td>
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<td>Continuity of data</td>
<td>These data are not comparable with data previously published from the old Drug Waiting Times Framework</td>
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<tr>
<td>Revisions statement</td>
<td>Planned Revisions are a feature of this publications release: historic data will be revised.</td>
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<tr>
<td>Revisions relevant to this publication</td>
<td>Historic data has been revised to account for waiting times records which are belatedly updated on the web system and/or services which were previously not included for data quality reasons.</td>
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<td></td>
<td>The impact of these revisions are:</td>
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<td><strong>Quarterly trend (Apr-Jun17)</strong></td>
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<td>Individual mainland Board and ADP figures do not vary by more than five percentage points unless specified.</td>
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<tr>
<td>Concepts and definitions</td>
<td>More information about the methods used to produce the drugs and alcohol waiting times statistics and guidance documents can be found on the ISD website.</td>
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<tr>
<td>Relevance and key uses of the statistics</td>
<td>Key uses of Drug and Alcohol Treatment Waiting Times Information include: performance management, monitoring against the LDP standard and service planning.</td>
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<td><strong>Accuracy</strong></td>
<td>The current Alcohol and Drug Treatment Waiting Times Database has strong inbuilt validation. It also allows ISD to monitor data quality throughout the quarter, and for ADPs and services to run reports on their data to highlight any problems which can then be amended.</td>
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<td><strong>Completeness</strong></td>
<td>This quarter showed 98.8% compliance from the services.</td>
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<td><strong>Comparability</strong></td>
<td>Not directly comparable out with Scotland. Drugs and alcohol waiting times may be measured differently across the UK administrations therefore it is advisable to read the publications carefully before making comparisons: England and Wales. Northern Ireland do not publish drug and alcohol waiting times statistics.</td>
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<td><strong>Accessibility</strong></td>
<td>It is the policy of ISD Scotland to make its web sites and products accessible according to published guidelines.</td>
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<tr>
<td><strong>Coherence and clarity</strong></td>
<td>The report is available as a PDF file with tables linked for ease of use.</td>
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<td>Numbers and percentage of clients who have started treatment or number of clients still waiting to start treatment.</td>
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A3 – Early Access details (including Pre-Release Access)

Pre-Release Access
Under terms of the "Pre-Release Access to Official Statistics (Scotland) Order 2008", ISD are obliged to publish information on those receiving Pre-Release Access ("Pre-Release Access" refers to statistics in their final form prior to publication). The standard maximum Pre-Release Access is five working days. Shown below are details of those receiving standard Pre-Release Access.

Standard Pre-Release Access:
- Scottish Government Health Department
- NHS Board Chief Executives
- NHS Board Communication leads
- Scottish Prison Service

Early Access for Management Information
These statistics will also have been made available to those who needed access to 'management information', i.e. as part of the delivery of health and care:
- Scottish Government Drug Policy Unit
- Scottish Government Alcohol Policy Unit

Early Access for Quality Assurance
These statistics will also have been made available to those who needed access to help quality assure the publication:
Alcohol and Drug Partnership Coordinators
A4 – ISD and Official Statistics

About ISD
Scotland has some of the best health service data in the world combining high quality, consistency, national coverage and the ability to link data to allow patient based analysis and follow up.

Information Services Division (ISD) is a business operating unit of NHS National Services Scotland and has been in existence for over 40 years. We are an essential support service to NHSScotland and the Scottish Government and others, responsive to the needs of NHSScotland as the delivery of health and social care evolves.

Purpose: To deliver effective national and specialist intelligence services to improve the health and wellbeing of people in Scotland.

Mission: Better Information, Better Decisions, Better Health

Vision: To be a valued partner in improving health and wellbeing in Scotland by providing a world class intelligence service.

Official Statistics
Information Services Division (ISD) is the principal and authoritative source of statistics on health and care services in Scotland. ISD is designated by legislation as a producer of ‘Official Statistics’. Our official statistics publications are produced to a high professional standard and comply with the Code of Practice for Official Statistics. The Code of Practice is produced and monitored by the UK Statistics Authority which is independent of Government. Under the Code of Practice, the format, content and timing of statistics publications are the responsibility of professional staff working within ISD.

ISD’s statistical publications are currently classified as one of the following:

- National Statistics (ie assessed by the UK Statistics Authority as complying with the Code of Practice)
- National Statistics (ie legacy, still to be assessed by the UK Statistics Authority)
- Official Statistics (ie still to be assessed by the UK Statistics Authority)
- other (not Official Statistics)

Further information on ISD’s statistics, including compliance with the Code of Practice for Official Statistics, and on the UK Statistics Authority, is available on the ISD website.