Emergency Department Activity and Waiting Times
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About this Release

This report has been revised with the aim of improving analytical functionality and usability for the reader. The report now gives the users time series data for many analysis thus negating the need to refer to previous reports. The excel spreadsheets provided allow the user to drill into the data in a variety of ways.

Key Points

Figure 1-1: Number of new and unplanned attendances at A&E Services across Scotland and proportion of those seen within 4 hours, July 2007 to September 2012

- During the quarter ending 30 September 2012, the proportion of new and unplanned attendances at all A&E services across Scotland that were seen and discharged within 4 hours was; 96.2% July, 95.5% August and 95.0% September.
- In September 2012 five NHS Boards achieved the waiting time standard of 98% of patients treated, admitted or discharged from A&E within 4 hours.
- The HEAT target to reduce attendances at Emergency Departments shows that in September 2012 the 12 monthly average was 2,190. The planned March 2014 target end point is 2,095.
Background

Data from Emergency Departments and departments that provide Accident and Emergency services has been submitted to ISD since July 2007. This was primarily established to support the 4-hour waiting time target. Since that time the dataset has been expanded and the information has been used to support a variety of other purposes both by NHS Boards and Scottish Government. Information on compliance with the 4-hour wait has been published since 2007 and more recently we have been expanding the published information on this activity.

The tables and charts in this publication include:
- Total and new attendances time trend
- Waiting Times performance against the 4-hour wait standard
- Heat Target attendance rates

Throughout this report we refer to the collective term Accident and Emergency (A&E) Services which includes the following site types:

1) Emergency Departments (EDs) – a consultant-led, 24 hour service with full resuscitation facilities and designated accommodation for the reception of emergency patients
2) MIU/Other – smaller sites such as Minor Injury Units (MIUs), community A&Es or community casualty departments that are GP or nurse led

A list of sites and their classification can be found on the Emergency Department Activity - Data Collection webpage.

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Further Information

Further information on Emergency Department Activity can be found on the Emergency Department Activity pages of the ISD website.
Further details on ISD publications and available information can be found on the ISD website.