

Publication Summary



Emergency Department Activity and Waiting Times

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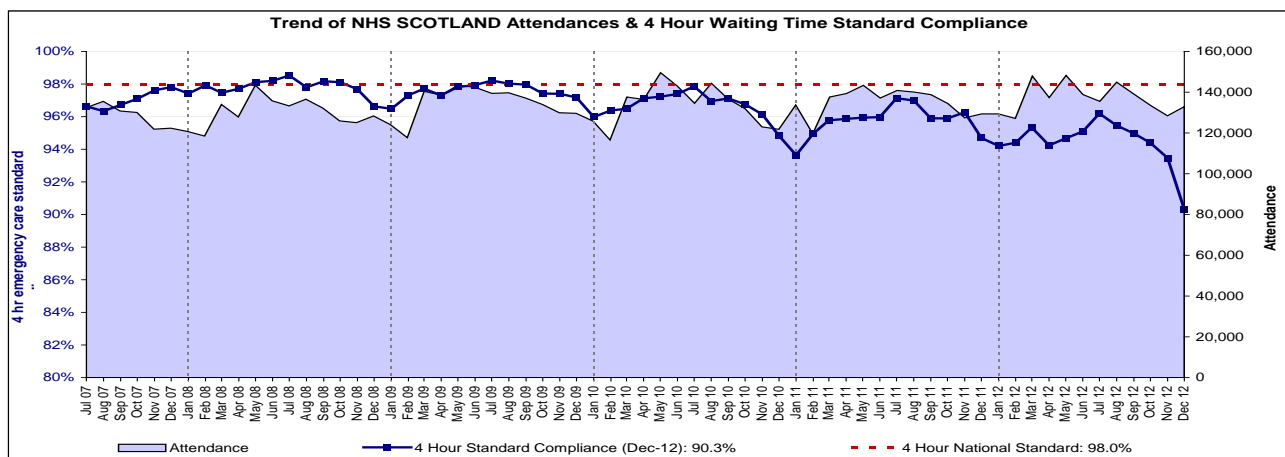


About this Release

This report has been revised with the aim of improving analytical functionality and usability for the reader. The report now gives the users time series data for many analysis thus negating the need to refer to previous reports. The excel spreadsheets provided allow the user to drill into the data in a variety of ways

Key Points

Figure 1-1: Number of new and unplanned attendances at A&E Services across Scotland and proportion of those seen within 4 hours, July 2007 to December 2012



Source: ISD Scotland [Please read accompanying notes](#)

- During the quarter ending 31 December 2012, the proportion of new and unplanned attendances at all A&E services across Scotland that were seen and discharged within 4 hours was; 94.4% October, 93.5% November and 90.3% December.
- In December 2012 four NHS Boards achieved the waiting time standard of 98% of patients admitted, transferred or discharged from A&E within 4 hours.
- In the 12 months to December 2012, the average Emergency Department attendance rate was 2,187 per 100,000 population. The HEAT target for March 2014 is to reduce this figure to 2,095 per 100,000 population.

Background

Data from Emergency Departments and departments that provide Accident and Emergency services has been submitted to ISD since July 2007. This was primarily established to support the 4-hour waiting time target. Since that time the dataset has been expanded and the information has been used to support a variety of other purposes both by NHS Boards and Scottish Government. Information on compliance with the 4-hour wait has been published since 2007 and more recently we have been expanding the published information on this activity.

The tables and charts in this publication include;

- Total and new attendances time trend
- Waiting Times performance against the 4-hour wait standard
- Heat Target attendance rates

Throughout this report we refer to the collective term Accident and Emergency (A&E) Services which includes the following site types:

- 1) Emergency Departments (EDs) – a consultant-led, 24 hour service with full resuscitation facilities and designated accommodation for the reception of emergency patients
- 2) MIU/Other – smaller sites such as Minor Injury Units (MIUs), community A&Es or community casualty departments that are GP or nurse led

A list of sites and their classification can be found on the [Emergency Department Activity - Data Collection](#) webpage.

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Further Information

Further information on Emergency Department Activity can be found on the [Emergency Department Activity](#) pages of the ISD website.

Further details on ISD publications and available information can be found on the [ISD website](#).

About ISD

Scotland has some of the best health service data in the world combining high quality, consistency, national coverage and the ability to link data to allow patient based analysis and follow up.

Information Services Division (ISD) is a business operating unit of NHS National Services Scotland - and has been in existence for over 40 years. We are an essential support service to NHSScotland and the Scottish Government Health Department and others, responsive to the needs of NHSScotland as the delivery of health and social care evolves.

Official Statistics

Information Services Division (ISD) is the principal and authoritative source of statistics on health and care services in Scotland. ISD is designated by legislation as a producer of 'Official Statistics'. Our official statistics publications are produced to a high professional standard and comply with the Code of Practice for Official Statistics. The Code of Practice is produced and monitored by the UK Statistics Authority which is independent of Government. Under the Code of Practice, the format, content and timing of statistics publications are the responsibility of professional staff working within ISD.

Further information on ISD's statistics, including compliance with the Code of Practice for Official Statistics, and on the UK Statistics Authority, is available on the [ISD website](http://www.isdscotland.org/About-ISD/About-Our-Statistics/) www.isdscotland.org/About-ISD/About-Our-Statistics/