

Publication Summary



Emergency Department Activity and Waiting Times

Publication date – 3 February 2015



About this Release

This publication reports key statistics on new and unplanned return attendances at Accident and Emergency (A&E) services across Scotland. The information presented in the publication includes trends in the number of attendances and admissions, and performance against the four hour waiting time standard. [Detailed Hospital, NHS Board and Scotland information is available online.](#)

Key Points

- The number of attendances at A&E services across Scotland over the last 3 years were:
 - 2014 – 1,645,200
 - 2013 – 1,608,789
 - 2012 – 1,642,816
- During the quarter ending 31 December 2014, the proportion of attendances at A&E services that were seen and subsequently admitted, transferred or discharged within four hours were:
 - October – 91.8%
 - November – 91.8%
 - December – 89.9%
- During the quarter ending 31 December 2014, 4028 (1%) patients spent more than 8 hours in the department, and 517 (0.1%) spent more than 12 hours in the department.
- During the quarter ending 31 December 2014, 27% of attendances at A&E led to an admission to hospital.

Background

The detailed A&E analysis is supplied in an Excel Workbook with interactive tables and charts showing: number of attendances, over 4, 8 and 12 hour waits and destination on discharge from A&E by NHS Board, site and, for the first time, aggregated for all emergency departments (EDs). A data file (csv format) containing raw data at a low level of aggregation is also available online.

Since 2007, the national standard for A&E waiting times is that new and unplanned return attendances at an A&E service should be seen and then admitted, transferred or discharged within four hours. This standard applies to all areas of emergency care such as EDs, assessment units, minor injury units, community hospitals, anywhere where emergency care type activity takes place. A list of sites providing emergency care and their classification can be found online at [Emergency Care - Hospital Site List](#).

For information on how the Scottish Government (SG) plans to monitor NHS Boards' performance within A&E Services, please see the [NHS Local Development Plan standards](#).

This timing and content of this publication has been revised following consultation with users of these data. From this release onwards, key A&E statistics will be published monthly.

Contact

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Further Information

Further information can be found on the [Emergency Care](#) pages of the ISD Scotland website. A [metadata document](#) has been produced for this publication.

About ISD

Scotland has some of the best health service data in the world combining high quality, consistency, national coverage and the ability to link data to allow patient based analysis and follow up. Information Services Division (ISD) is a business operating unit of NHS National Services Scotland - and has been in existence for over 40 years. We are an essential support service to NHSScotland and the Scottish Government Health Department and others, responsive to the needs of NHSScotland as the delivery of health and social care evolves.

Official Statistics

Information Services Division (ISD) is the principal and authoritative source of statistics on health and care services in Scotland. ISD is designated by legislation as a producer of 'Official Statistics'. Our official statistics publications are produced to a high professional standard and comply with the Code of Practice for Official Statistics. The Code of Practice is produced and monitored by the UK Statistics Authority which is independent of Government. Under the Code of Practice, the format, content and timing of statistics publications are the responsibility of professional staff working within ISD.

Further information on ISD's statistics, including compliance with the Code of Practice for Official Statistics, and on the UK Statistics Authority, is available on the [ISD website](http://www.isdscotland.org/About-ISD/About-Our-Statistics/) www.isdscotland.org/About-ISD/About-Our-Statistics/