

Number of A&E Attendances by Board; April 2010 - December 2014. Please refer to the notes on the last page of this document.

2014 /15	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
NHS AYRSHIRE & ARRAN	10,670	11,108	11,003	11,069	10,513	10,649	9,909	9,643	9,678			
NHS BORDERS	2,422	2,641	2,475	2,549	2,513	2,550	2,266	2,077	2,402			
NHS DUMFRIES & GALLOWAY	4,040	4,264	4,215	4,387	4,234	4,195	3,842	3,649	3,684			
NHS FIFE	7,437	8,152	7,964	7,914	7,615	7,808	7,149	6,816	6,861			
NHS FORTH VALLEY	6,434	6,921	7,049	6,888	6,760	6,923	6,312	6,004	5,876			
NHS GRAMPIAN	11,910	12,822	12,411	12,163	12,020	12,466	11,074	11,032	11,277			
NHS GREATER GLASGOW & CLYDE	38,185	40,656	39,856	39,374	38,964	39,296	37,530	37,603	36,118			
NHS HIGHLAND	8,355	9,189	9,624	9,695	9,476	8,812	7,751	7,413	7,238			
NHS LANARKSHIRE	15,876	16,768	16,721	16,707	16,426	16,271	15,454	15,063	14,674			
NHS LOTHIAN	20,875	22,170	21,896	21,286	21,759	22,307	21,550	21,321	21,210			
NHS ORKNEY	435	500	464	489	502	439	401	392	419			
NHS SHETLAND	667	722	709	703	730	675	598	566	582			
NHS TAYSIDE	9,477	10,117	9,769	10,230	9,756	9,571	9,061	8,846	8,748			
NHS WESTERN ISLES	686	700	709	856	757	660	631	579	573			
NHS SCOTLAND	137,469	146,730	144,865	144,310	142,025	142,622	133,528	131,004	129,340			

2013 / 14	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14
NHS AYRSHIRE & ARRAN	10,269	10,545	10,336	11,351	10,852	10,152	9,635	9,087	9,396	9,553	8,858	10,587
NHS BORDERS	2,306	2,199	2,200	2,453	2,485	2,388	2,399	2,153	2,230	2,246	1,980	2,400
NHS DUMFRIES & GALLOWAY	3,894	4,100	4,101	4,492	4,390	4,027	3,770	3,521	3,840	3,728	3,530	4,023
NHS FIFE	7,315	7,657	7,567	7,931	7,865	7,560	7,087	6,692	6,649	6,893	6,741	7,909
NHS FORTH VALLEY	6,000	6,616	6,765	6,844	6,986	6,476	6,038	5,814	5,609	5,859	5,425	6,630
NHS GRAMPIAN	12,516	13,388	12,863	13,485	12,842	12,768	11,581	11,168	11,924	11,096	10,880	12,441
NHS GREATER GLASGOW & CLYDE	37,890	39,198	38,558	39,811	39,283	37,225	37,438	35,819	35,411	36,442	34,885	39,524
NHS HIGHLAND	7,865	8,700	8,781	9,644	9,514	8,369	7,564	7,149	7,564	7,387	6,847	8,150
NHS LANARKSHIRE	15,902	16,466	16,196	16,566	16,242	15,317	15,321	14,586	14,302	15,200	14,348	16,306
NHS LOTHIAN	20,882	21,539	20,876	20,764	21,702	21,087	20,670	20,067	19,782	20,342	19,322	22,451
NHS ORKNEY	245	332	332	295	400	413	419	397	394	392	342	418
NHS SHETLAND	630	706	747	673	665	639	641	597	637	655	625	713
NHS TAYSIDE	9,208	9,944	9,838	10,123	10,166	9,604	8,923	8,210	8,510	8,486	8,294	9,685
NHS WESTERN ISLES	631	692	768	909	745	663	597	582	566	527	502	685
NHS SCOTLAND	135,553	142,082	139,928	145,341	144,137	136,688	132,083	125,842	126,814	128,806	122,579	141,922

2012 / 13	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
NHS AYRSHIRE & ARRAN	10,407	11,138	10,457	10,216	10,960	10,151	9,929	9,399	9,848	9,480	8,880	10,088
NHS BORDERS	2,224	2,311	2,203	2,227	2,303	2,516	2,107	2,089	2,138	2,044	1,915	2,216
NHS DUMFRIES & GALLOWAY	4,184	4,242	4,090	4,170	4,379	4,101	3,807	3,423	3,692	3,622	3,494	3,897
NHS FIFE	7,196	7,827	7,252	7,158	7,968	7,613	7,101	7,029	6,957	6,464	6,435	7,087
NHS FORTH VALLEY	6,343	6,792	6,370	6,203	6,552	6,395	6,289	5,681	5,939	5,533	5,513	5,647
NHS GRAMPIAN	11,571	13,184	12,160	12,015	12,796	13,068	11,677	11,525	12,508	11,129	11,205	12,498
NHS GREATER GLASGOW & CLYDE	39,587	42,396	38,650	37,501	39,604	38,221	37,925	36,809	37,212	35,879	34,202	38,184
NHS HIGHLAND	8,123	8,884	8,732	8,827	9,637	8,376	7,444	6,881	7,415	6,959	6,863	7,844
NHS LANARKSHIRE	16,385	17,525	16,291	15,592	16,992	16,124	15,821	15,149	15,576	15,093	14,317	15,591
NHS LOTHIAN	20,541	21,855	21,166	20,197	21,738	21,167	20,865	20,470	20,824	19,824	18,568	20,487
NHS ORKNEY	254	301	326	277	336	250	298	292	281	243	233	276
NHS SHETLAND	636	705	719	713	666	614	610	627	642	681	548	650
NHS TAYSIDE	9,163	10,246	9,640	9,613	10,226	9,888	8,923	8,387	8,870	8,161	7,958	8,785
NHS WESTERN ISLES	745	770	820	822	804	681	652	647	576	596	598	634
NHS SCOTLAND	137,359	148,176	138,876	135,531	144,961	139,165	133,448	128,408	132,478	125,708	120,729	133,884

2011 / 12	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
NHS AYRSHIRE & ARRAN	10,233	10,491	10,326	10,540	10,429	10,019	9,607	9,140	9,310	9,488	9,107	10,846
NHS BORDERS	2,241	2,349	2,280	2,213	2,317	2,187	2,279	1,979	2,032	2,122	2,084	2,446
NHS DUMFRIES & GALLOWAY	4,149	4,090	4,023	4,244	4,233	3,919	3,788	3,495	3,461	3,668	3,522	4,221
NHS FIFE	7,941	7,966	7,704	8,022	7,738	7,956	7,428	6,832	7,235	7,189	6,829	7,968
NHS FORTH VALLEY	6,354	6,696	6,203	6,442	6,218	6,218	5,992	5,624	5,719	5,872	5,615	6,888
NHS GRAMPIAN	12,530	13,043	12,062	12,252	12,378	12,538	11,900	11,473	11,973	11,240	11,305	13,427
NHS GREATER GLASGOW & CLYDE	38,420	39,644	37,997	39,335	38,766	38,925	38,130	36,570	36,714	37,017	36,706	42,091
NHS HIGHLAND	8,439	8,561	8,524	9,192	8,906	8,831	7,616	7,017	7,229	6,934	6,761	8,006
NHS LANARKSHIRE	16,317	16,822	16,071	16,278	16,514	16,281	16,018	15,130	15,243	15,587	15,427	17,836
NHS LOTHIAN	20,534	21,399	20,467	20,387	20,862	20,630	20,619	20,116	19,745	19,903	19,686	22,715
NHS ORKNEY	262	301	243	256	215	142	142	167	170	197	189	207
NHS SHETLAND	729	790	767	804	692	637	649	632	643	633	603	666
NHS TAYSIDE	10,501	10,485	9,689	10,028	9,985	9,782	9,540	8,620	9,220	8,886	8,687	9,831
NHS WESTERN ISLES	704	718	742	929	847	713	683	624	708	629	634	746
NHS SCOTLAND	139,354	143,355	137,098	140,922	140,100	138,778	134,391	127,419	129,402	129,365	127,155	147,894

2010 / 11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
NHS AYRSHIRE & ARRAN	9,709	10,558	10,209	9,762	10,601	9,704	9,419	8,810	9,018	9,707	8,553	10,038
NHS BORDERS	2,117	2,315	2,248	2,142	2,224	2,156	2,119	1,896	1,964	2,253	1,777	2,275
NHS DUMFRIES & GALLOWAY	4,419	4,609	4,512	4,341	4,552	4,077	3,795	3,676	3,772	4,080	3,560	3,822
NHS FIFE	7,359	8,179	7,832	7,333	7,559	7,420	6,980	6,251	6,408	7,237	6,300	7,514
NHS FORTH VALLEY	6,450	7,167	6,710	6,175	6,821	6,444	6,150	5,424	5,695	5,989	5,357	6,224
NHS GRAMPIAN	12,097	12,848	12,528	11,783	12,470	12,160	11,487	10,801	10,428	11,884	10,326	12,150
NHS GREATER GLASGOW & CLYDE	39,352	43,022	40,937	38,049	41,169	38,939	37,887	36,743	36,023	38,748	35,175	39,938
NHS HIGHLAND	7,740	9,137	9,062	8,746	9,240	8,093	7,319	6,568	6,597	7,039	6,465	7,386
NHS LANARKSHIRE	16,550	17,887	16,880	15,959	16,979	16,203	15,632	14,586	13,954	15,872	14,328	16,792
NHS LOTHIAN	19,583	21,256	20,243	18,818	20,827	20,138	19,888	18,578	18,195	19,662	18,324	21,247
NHS ORKNEY	223	321	301	293	298	289	296	188	215	217	163	252
NHS SHETLAND	642	804	819	727	710	713	694	608	673	692	603	685
NHS TAYSIDE	9,620	10,739	9,944	9,694	10,189	9,593	9,572	8,311	8,230	9,706	8,166	9,122
NHS WESTERN ISLES	650	696	723	766	724	706	665	580	607	610	572	649
NHS SCOTLAND	136,511	149,538	142,948	134,588	144,363	136,635	131,903	123,020	121,779	133,696	119,669	138,094

% within 4 Hours by Board; April 2010 - December 2014. Please refer to the notes on the last page of this document.

2014 /15	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
NHS Ayrshire & Arran	94.7%	91.4%	96.1%	96.9%	96.3%	95.0%	91.9%	91.3%	89.5%			
NHS Borders	96.2%	96.4%	95.2%	97.3%	95.1%	95.3%	96.7%	97.8%	91.2%			
NHS Dumfries & Galloway	95.8%	97.9%	97.9%	97.4%	96.3%	97.0%	95.9%	97.5%	97.2%			
NHS Fife	94.9%	96.5%	94.9%	95.6%	95.4%	96.1%	91.6%	95.2%	90.9%			
NHS Forth Valley	95.4%	93.6%	93.7%	94.2%	92.9%	92.8%	91.2%	92.4%	84.2%			
NHS Grampian	95.6%	94.9%	96.1%	96.1%	94.6%	94.6%	93.6%	95.0%	94.4%			
NHS Greater Glasgow & Clyde	89.2%	89.7%	91.3%	92.7%	89.7%	91.5%	89.2%	88.4%	84.5%			
NHS Highland	97.1%	96.2%	97.2%	97.6%	96.9%	97.2%	96.8%	97.7%	96.9%			
NHS Lanarkshire	88.5%	87.5%	89.7%	89.7%	90.2%	88.2%	87.0%	83.0%	86.5%			
NHS Lothian	93.7%	93.9%	94.6%	94.5%	93.0%	93.9%	92.7%	94.2%	92.4%			
NHS Orkney	98.9%	98.2%	97.6%	99.0%	98.6%	99.3%	99.5%	99.5%	98.8%			
NHS Shetland	96.6%	96.3%	96.3%	96.7%	95.9%	95.9%	94.6%	97.0%	98.1%			
NHS Tayside	99.4%	99.1%	99.4%	99.3%	99.2%	98.8%	99.2%	99.0%	98.8%			
NHS Western Isles	98.3%	97.7%	98.6%	98.2%	98.3%	98.6%	97.3%	98.6%	97.0%			
NHS Scotland	93.0%	92.7%	94.0%	94.6%	93.2%	93.5%	91.8%	91.8%	89.9%			

2013 /14	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14
NHS Ayrshire & Arran	88.8%	92.2%	92.8%	94.7%	94.4%	93.3%	94.0%	93.5%	93.1%	88.4%	92.3%	93.7%
NHS Borders	96.3%	99.1%	99.3%	99.1%	97.8%	98.2%	98.0%	97.9%	97.9%	96.4%	96.8%	98.0%
NHS Dumfries & Galloway	94.5%	94.7%	96.3%	95.3%	94.8%	93.8%	95.6%	95.7%	95.6%	95.5%	93.7%	96.8%
NHS Fife	93.5%	96.6%	96.5%	97.6%	97.5%	96.2%	95.3%	99.3%	98.5%	97.4%	96.0%	95.8%
NHS Forth Valley	87.0%	96.2%	94.6%	96.3%	93.1%	93.4%	93.3%	95.1%	93.6%	93.2%	97.6%	97.2%
NHS Grampian	94.8%	97.2%	98.3%	98.6%	96.8%	96.4%	96.8%	97.1%	94.8%	95.4%	93.6%	95.0%
NHS Greater Glasgow & Clyde	91.1%	92.4%	91.7%	94.1%	93.7%	94.3%	92.0%	92.8%	90.6%	90.1%	88.5%	89.6%
NHS Highland	97.6%	97.3%	98.0%	98.2%	97.7%	97.6%	97.5%	97.7%	96.5%	97.2%	97.0%	96.7%
NHS Lanarkshire	87.9%	91.6%	92.6%	94.5%	93.0%	92.1%	90.0%	92.3%	92.0%	88.9%	84.8%	92.4%
NHS Lothian	88.6%	94.9%	94.6%	95.1%	95.2%	94.0%	93.5%	93.7%	92.3%	90.4%	92.4%	92.2%
NHS Orkney	98.0%	97.9%	98.2%	98.0%	98.8%	99.8%	98.8%	99.0%	98.7%	97.4%	98.5%	98.8%
NHS Shetland	99.5%	97.7%	99.1%	99.7%	99.2%	98.4%	99.1%	99.3%	98.4%	97.7%	96.8%	98.7%
NHS Tayside	98.8%	99.4%	99.2%	99.3%	99.0%	99.0%	99.2%	99.4%	99.2%	99.1%	99.3%	99.3%
NHS Western Isles	98.1%	99.4%	97.9%	99.1%	97.4%	98.0%	99.0%	98.8%	98.2%	98.5%	97.4%	98.1%
NHS Scotland	91.6%	94.6%	94.6%	95.9%	95.1%	94.8%	93.9%	94.7%	93.5%	92.2%	91.8%	93.3%

2012 /13	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
NHS Ayrshire & Arran	93.7%	90.5%	93.3%	96.4%	94.2%	94.1%	92.3%	94.1%	87.8%	85.2%	88.1%	89.6%
NHS Borders	93.1%	97.4%	98.9%	97.4%	98.0%	97.3%	98.5%	95.7%	94.9%	95.5%	96.9%	97.0%
NHS Dumfries & Galloway	92.8%	93.5%	95.4%	93.0%	93.9%	93.1%	93.9%	96.0%	95.3%	93.2%	94.5%	94.0%
NHS Fife	92.3%	96.3%	95.6%	98.4%	98.9%	98.9%	97.0%	93.7%	91.1%	92.7%	92.3%	96.9%
NHS Forth Valley	93.4%	92.4%	96.1%	95.4%	94.5%	91.7%	90.2%	94.1%	85.8%	87.3%	91.2%	87.6%
NHS Grampian	96.0%	96.8%	97.2%	97.3%	96.7%	97.5%	96.5%	95.6%	94.3%	94.9%	96.0%	95.2%
NHS Greater Glasgow & Clyde	93.9%	94.2%	94.4%	95.7%	95.6%	95.1%	94.9%	94.7%	90.4%	87.8%	89.1%	89.6%
NHS Highland	98.0%	97.6%	98.2%	98.1%	98.1%	97.9%	97.3%	97.9%	97.8%	97.3%	97.5%	97.6%
NHS Lanarkshire	95.0%	95.0%	94.7%	95.3%	92.8%	91.2%	90.8%	89.6%	84.4%	83.5%	90.7%	91.8%
NHS Lothian	90.9%	92.8%	91.9%	94.6%	93.1%	92.6%	92.5%	87.4%	86.2%	88.2%	91.1%	88.1%
NHS Orkney	99.6%	98.3%	98.5%	97.8%	98.8%	98.8%	98.7%	97.3%	98.6%	97.9%	97.0%	98.6%
NHS Shetland	99.5%	99.3%	99.4%	99.4%	100.0%	98.7%	99.2%	99.0%	98.8%	98.7%	99.6%	99.5%
NHS Tayside	99.0%	98.3%	99.0%	99.1%	98.8%	99.2%	99.3%	99.2%	98.4%	99.0%	98.5%	98.7%
NHS Western Isles	97.9%	98.8%	97.8%	98.8%	98.6%	98.5%	98.0%	97.8%	98.3%	97.8%	98.7%	98.9%
NHS Scotland	94.2%	94.7%	95.1%	96.2%	95.5%	95.0%	94.4%	93.5%	90.3%	89.7%	91.9%	91.9%

2011 /12	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
NHS Ayrshire & Arran	97.4%	96.8%	96.1%	97.5%	96.1%	95.0%	95.1%	97.7%	94.4%	94.0%	95.3%	95.1%
NHS Borders	98.7%	97.8%	98.9%	99.5%	98.9%	97.6%	98.3%	99.1%	97.8%	96.3%	96.3%	96.4%
NHS Dumfries & Galloway	96.0%	95.8%	96.3%	96.9%	96.2%	94.8%	96.9%	96.6%	96.2%	95.1%	95.6%	94.1%
NHS Fife	90.2%	92.8%	92.8%	95.1%	96.8%	91.7%	92.0%	92.5%	83.7%	86.4%	87.9%	93.4%
NHS Forth Valley	95.3%	94.9%	94.1%	93.7%	94.9%	92.0%	95.1%	97.5%	93.7%	93.9%	93.7%	92.3%
NHS Grampian	98.2%	98.2%	98.1%	98.4%	97.7%	97.2%	97.4%	97.5%	96.9%	95.6%	96.7%	97.1%
NHS Greater Glasgow & Clyde	94.9%	95.0%	95.6%	97.2%	97.1%	96.1%	94.7%	95.7%	94.9%	93.9%	94.4%	95.0%
NHS Highland	98.8%	98.8%	98.6%	99.0%	98.8%	98.7%	98.3%	98.8%	98.4%	98.2%	97.6%	98.4%
NHS Lanarkshire	93.1%	92.3%	92.6%	96.2%	94.8%	93.7%	95.2%	96.1%	95.0%	95.4%	95.2%	95.9%
NHS Lothian	96.9%	97.2%	96.7%	96.7%	97.6%	97.1%	96.7%	94.7%	93.3%	92.0%	90.6%	93.4%
NHS Orkney	99.2%	100.0%	99.6%	99.6%	99.5%	99.3%	100.0%	97.6%	98.8%	98.0%	99.5%	99.5%
NHS Shetland	99.6%	99.9%	99.5%	99.8%	98.8%	99.7%	99.2%	99.7%	99.5%	99.5%	99.7%	99.8%
NHS Tayside	98.7%	99.0%	98.7%	98.8%	99.0%	98.6%	99.4%	98.6%	98.4%	98.7%	99.2%	99.0%
NHS Western Isles	97.6%	98.2%	98.5%	97.6%	98.8%	97.1%	96.8%	98.6%	96.0%	97.3%	97.8%	97.7%
NHS Scotland	95.9%	95.9%	96.0%	97.1%	97.0%	95.9%	95.9%	96.3%	94.7%	94.2%	94.4%	95.3%

2010 /11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
NHS Ayrshire & Arran	97.9%	98.0%	98.1%	97.9%	95.6%	97.2%	98.0%	98.0%	97.8%	94.2%	95.0%	96.3%
NHS Borders	99.1%	98.5%	98.2%	99.1%	98.2%	98.4%	98.1%	96.9%	94.5%	96.3%	97.3%	96.9%
NHS Dumfries & Galloway	95.4%	94.6%	96.3%	96.5%	96.2%	95.8%	96.4%	96.3%	95.0%	95.1%	95.5%	95.7%
NHS Fife	96.9%	95.4%	96.0%	95.9%	95.4%	94.9%	96.6%	93.9%	89.6%	90.2%	92.8%	93.4%
NHS Forth Valley	95.3%	94.8%	95.2%	97.4%	97.3%	94.1%	93.8%	93.5%	90.7%	89.5%	92.3%	93.8%
NHS Grampian	97.4%	98.9%	99.0%	99.1%	98.1%	98.4%	98.7%	97.6%	97.2%	96.8%	98.1%	98.0%
NHS Greater Glasgow & Clyde	96.7%	96.8%	97.1%	97.8%	97.1%	97.1%	95.8%	94.2%	93.7%	91.0%	91.8%	93.7%
NHS Highland	98.6%	98.7%	99.0%	99.1%	98.4%	98.7%	97.8%	98.2%	98.3%	98.1%	98.7%	98.8%
NHS Lanarkshire	98.7%	98.1%	98.4%	97.9%	97.7%	97.3%	95.9%	96.0%	95.7%	91.8%	94.8%	91.8%
NHS Lothian	95.0%	96.4%	95.4%	96.7%	94.9%	96.4%	96.7%	97.4%	93.3%	95.6%	97.1%	97.3%
NHS Orkney	100.0%	99.4%	99.7%	99.3%	97.7%	100.0%	99.7%	100.0%	98.1%	100.0%	99.4%	99.6%
NHS Shetland	99.8%	100.0%	99.3%	99.7%	99.6%	99.9%	99.4%	100.0%	99.7%	99.0%	99.7%	99.9%
NHS Tayside	99.5%	98.6%	99.3%	99.3%	98.7%	98.9%	99.3%	99.3%	98.9%	98.8%	99.4%	99.0%
NHS Western Isles	99.5%	99.1%	99.9%	99.2%	98.8%	98.3%	98.6%	97.9%	97.5%	98.2%	96.3%	97.2%
NHS Scotland	97.1%	97.2%	97.4%	97.9%	97.0%	97.1%	96.8%	96.1%	94.8%	93.7%	95.0%	95.3%

% Within 8 hours by Board; April 2010 - December 2014. Please refer to the notes on the last page of this document.

2014 /15	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
NHS AYRSHIRE & ARRAN	99.8%	99.5%	99.8%	99.7%	99.9%	99.8%	99.4%	99.1%	98.1%			
NHS BORDERS	99.8%	100.0%	99.8%	100.0%	100.0%	99.9%	99.9%	99.8%	99.4%			
NHS DUMFRIES & GALLOWAY	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS FIFE	99.5%	99.8%	99.8%	99.8%	99.5%	99.8%	99.0%	99.6%	98.6%			
NHS FORTH VALLEY	99.7%	99.6%	99.3%	99.5%	99.3%	99.2%	98.9%	99.5%	96.7%			
NHS GRAMPIAN	99.6%	99.5%	99.8%	99.8%	99.6%	99.4%	98.9%	99.4%	99.7%			
NHS GREATER GLASGOW & CLYDE	99.3%	99.2%	99.4%	99.8%	99.3%	99.5%	99.2%	99.0%	98.0%			
NHS HIGHLAND	99.8%	99.8%	99.9%	99.8%	99.8%	99.9%	99.9%	99.7%	99.9%			
NHS LANARKSHIRE	98.8%	98.5%	99.0%	99.2%	99.2%	98.1%	97.8%	96.6%	97.9%			
NHS LOTHIAN	99.5%	99.6%	99.7%	99.6%	99.1%	99.3%	99.2%	99.5%	99.1%			
NHS ORKNEY	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS SHETLAND	99.7%	100.0%	100.0%	99.9%	99.9%	99.7%	99.8%	100.0%	100.0%			
NHS TAYSIDE	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS WESTERN ISLES	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS SCOTLAND	99.5%	99.4%	99.6%	99.7%	99.5%	99.4%	99.1%	99.0%	98.6%			

2013 / 14	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14
NHS AYRSHIRE & ARRAN	98.9%	99.6%	99.5%	99.9%	99.8%	99.6%	99.9%	99.5%	99.7%	98.8%	99.6%	99.8%
NHS BORDERS	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.7%	99.8%	99.9%
NHS DUMFRIES & GALLOWAY	99.9%	99.9%	99.9%	100.0%	100.0%	99.9%	100.0%	99.9%	99.9%	99.9%	99.9%	100.0%
NHS FIFE	98.6%	99.6%	99.8%	99.8%	99.9%	99.8%	99.6%	100.0%	100.0%	99.9%	99.7%	99.8%
NHS FORTH VALLEY	97.8%	99.6%	99.7%	100.0%	99.8%	99.2%	99.7%	99.7%	99.3%	99.9%	99.9%	100.0%
NHS GRAMPIAN	99.4%	99.9%	100.0%	100.0%	99.9%	99.7%	99.7%	99.9%	99.7%	99.6%	99.3%	99.5%
NHS GREATER GLASGOW & CLYDE	99.6%	99.7%	99.8%	99.9%	99.9%	99.8%	99.7%	99.8%	99.6%	99.2%	99.0%	99.2%
NHS HIGHLAND	99.9%	99.8%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	100.0%	100.0%	99.8%
NHS LANARKSHIRE	98.5%	99.6%	99.5%	99.8%	99.8%	99.5%	99.3%	99.2%	99.5%	98.9%	98.3%	99.4%
NHS LOTHIAN	98.8%	99.8%	99.7%	99.8%	99.7%	99.3%	99.5%	99.2%	99.2%	98.6%	99.1%	99.0%
NHS ORKNEY	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	99.7%	100.0%	100.0%
NHS SHETLAND	99.8%	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS TAYSIDE	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS WESTERN ISLES	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	99.8%	99.8%	100.0%	100.0%
NHS SCOTLAND	99.2%	99.7%	99.8%	99.9%	99.9%	99.7%	99.7%	99.7%	99.6%	99.2%	99.2%	99.4%

2012 / 13	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
NHS AYRSHIRE & ARRAN	99.5%	99.7%	99.6%	99.8%	100.0%	99.7%	99.6%	99.8%	98.8%	98.9%	98.8%	99.3%
NHS BORDERS	99.5%	100.0%	100.0%	99.9%	100.0%	100.0%	99.9%	99.7%	99.8%	99.8%	99.9%	99.8%
NHS DUMFRIES & GALLOWAY	99.9%	99.9%	99.9%	99.9%	99.8%	99.6%	99.8%	100.0%	100.0%	99.8%	100.0%	99.9%
NHS FIFE	98.8%	99.5%	99.1%	100.0%	99.9%	99.8%	99.3%	97.9%	97.0%	98.4%	98.1%	99.7%
NHS FORTH VALLEY	99.8%	99.6%	99.9%	100.0%	99.9%	99.7%	99.5%	99.9%	98.5%	97.5%	99.8%	97.9%
NHS GRAMPIAN	99.3%	99.7%	99.6%	99.8%	99.8%	99.8%	99.4%	99.2%	99.1%	99.3%	99.8%	99.6%
NHS GREATER GLASGOW & CLYDE	99.7%	99.8%	99.9%	99.9%	99.9%	99.8%	99.8%	99.9%	99.2%	98.6%	99.1%	99.5%
NHS HIGHLAND	100.0%	99.9%	99.9%	99.9%	99.9%	100.0%	99.8%	99.9%	99.9%	99.9%	99.9%	99.8%
NHS LANARKSHIRE	99.5%	99.5%	99.5%	99.6%	99.6%	99.1%	98.9%	98.8%	97.6%	96.2%	99.1%	99.3%
NHS LOTHIAN	98.9%	99.3%	99.3%	99.5%	99.6%	99.4%	99.3%	98.5%	98.2%	98.1%	99.0%	98.4%
NHS ORKNEY	100.0%	99.7%	99.7%	99.6%	100.0%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS SHETLAND	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS TAYSIDE	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS WESTERN ISLES	99.8%	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%
NHS SCOTLAND	99.5%	99.7%	99.7%	99.8%	99.8%	99.7%	99.5%	99.4%	98.8%	98.4%	99.2%	99.3%

2011 / 12	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
NHS AYRSHIRE & ARRAN	99.9%	99.9%	99.9%	100.0%	99.9%	99.9%	99.9%	99.9%	99.7%	99.8%	99.9%	99.8%
NHS BORDERS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	99.8%	99.7%	99.7%
NHS DUMFRIES & GALLOWAY	100.0%	99.9%	99.9%	100.0%	99.9%	99.9%	100.0%	99.9%	99.9%	99.9%	100.0%	99.9%
NHS FIFE	97.9%	98.5%	98.8%	99.6%	99.7%	98.7%	98.5%	99.0%	95.8%	95.7%	96.0%	98.8%
NHS FORTH VALLEY	99.9%	100.0%	99.9%	99.8%	99.9%	99.6%	99.8%	100.0%	99.9%	99.8%	99.7%	99.8%
NHS GRAMPIAN	99.8%	99.9%	99.9%	99.9%	99.9%	99.7%	99.8%	99.7%	99.5%	99.2%	99.4%	99.8%
NHS GREATER GLASGOW & CLYDE	99.7%	99.8%	99.9%	100.0%	100.0%	99.9%	99.7%	99.9%	99.8%	99.6%	99.6%	99.8%
NHS HIGHLAND	100.0%	99.9%	99.9%	99.9%	99.9%	100.0%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%
NHS LANARKSHIRE	99.5%	98.8%	99.5%	99.8%	99.7%	99.7%	99.8%	99.4%	99.7%	99.7%	99.4%	99.7%
NHS LOTHIAN	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%	99.5%	99.2%	99.0%	99.0%	99.4%
NHS ORKNEY	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.5%
NHS SHETLAND	99.9%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	99.8%	100.0%
NHS TAYSIDE	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%
NHS WESTERN ISLES	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%
NHS SCOTLAND	99.7%	99.7%	99.8%	99.9%	99.9%	99.8%	99.7%	99.7%	99.5%	99.4%	99.3%	99.7%

2010 / 11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
NHS AYRSHIRE & ARRAN	100.0%	100.0%	99.9%	100.0%	99.9%	100.0%	99.9%	100.0%	100.0%	99.8%	99.7%	99.9%
NHS BORDERS	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.8%	99.5%	99.8%	99.9%	100.0%
NHS DUMFRIES & GALLOWAY	99.9%	99.9%	100.0%	100.0%	99.9%	100.0%	99.9%	99.9%	99.8%	99.9%	99.9%	99.9%
NHS FIFE	99.9%	99.6%	99.6%	99.7%	99.7%	99.5%	99.7%	98.3%	97.3%	97.3%	98.9%	98.8%
NHS FORTH VALLEY	99.9%	99.8%	99.9%	100.0%	99.9%	99.7%	99.9%	99.6%	99.8%	99.0%	99.7%	99.7%
NHS GRAMPIAN	99.7%	100.0%	99.9%	100.0%	99.8%	99.8%	99.9%	99.8%	99.7%	99.4%	99.8%	99.7%
NHS GREATER GLASGOW & CLYDE	99.9%	99.9%	99.9%	100.0%	100.0%	99.9%	99.8%	99.6%	99.7%	99.3%	99.3%	99.6%
NHS HIGHLAND	99.7%	99.9%	99.9%	100.0%	99.9%	99.9%	99.8%	99.7%	99.9%	100.0%	99.9%	99.9%
NHS LANARKSHIRE	100.0%	100.0%	100.0%	99.8%	99.9%	99.9%	99.4%	99.4%	99.4%	98.4%	99.5%	99.2%
NHS LOTHIAN	99.6%	99.7%	99.6%	99.7%	99.6%	99.7%	99.7%	99.9%	99.0%	99.5%	99.8%	99.8%
NHS ORKNEY	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS SHETLAND	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS TAYSIDE	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS WESTERN ISLES	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS SCOTLAND	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.8%	99.6%	99.5%	99.2%	99.6%	99.6%

% Within 12 hours by Board; April 2010 - December 2014. Please refer to the notes on the last page of this document.

2014 / 15	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
NHS Ayrshire & Arran	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	99.9%	99.4%			
NHS Borders	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%			
NHS Dumfries & Galloway	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS Fife	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	99.8%			
NHS Forth Valley	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.8%	100.0%	99.5%			
NHS Grampian	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%			
NHS Greater Glasgow & Clyde	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	100.0%	99.9%			
NHS Highland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS Lanarkshire	99.7%	99.6%	99.8%	99.9%	99.9%	99.4%	99.4%	99.2%	99.7%			
NHS Lothian	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.9%	99.9%	99.9%			
NHS Orkney	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS Shetland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS Tayside	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS Western Isles	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
NHS Scotland	100.0%	99.9%	99.9%	100.0%	100.0%	99.9%	99.9%	99.9%	99.8%			

2013 / 14	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14
NHS Ayrshire & Arran	99.8%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	99.8%	100.0%	100.0%
NHS Borders	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Dumfries & Galloway	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Fife	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Forth Valley	99.4%	99.9%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Grampian	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Greater Glasgow & Clyde	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Highland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%
NHS Lanarkshire	99.5%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.9%	99.6%	99.7%	99.9%	99.9%
NHS Lothian	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.8%	100.0%	99.9%
NHS Orkney	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Shetland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Tayside	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Western Isles	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Scotland	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	100.0%

2012 / 13	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
NHS Ayrshire & Arran	99.9%	100.0%	99.9%	99.9%	100.0%	100.0%	100.0%	100.0%	99.7%	99.9%	99.7%	100.0%
NHS Borders	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Dumfries & Galloway	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Fife	99.8%	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	99.3%	99.0%	99.5%	99.8%	99.9%
NHS Forth Valley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	99.6%	99.2%	100.0%	99.5%
NHS Grampian	99.9%	99.9%	100.0%	100.0%	100.0%	100.0%	99.8%	99.9%	99.9%	100.0%	100.0%	100.0%
NHS Greater Glasgow & Clyde	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	100.0%
NHS Highland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Lanarkshire	99.9%	99.8%	99.9%	99.9%	100.0%	99.7%	99.6%	99.7%	99.2%	98.5%	99.8%	99.9%
NHS Lothian	99.7%	99.9%	99.9%	99.9%	100.0%	99.9%	100.0%	99.8%	99.6%	99.6%	100.0%	99.9%
NHS Orkney	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Shetland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Tayside	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Western Isles	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Scotland	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.7%	99.6%	99.9%	99.9%

2011 / 12	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
NHS Ayrshire & Arran	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%
NHS Borders	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Dumfries & Galloway	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Fife	99.2%	99.5%	99.7%	99.8%	100.0%	99.7%	99.5%	99.7%	99.2%	98.1%	98.8%	99.7%
NHS Forth Valley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Grampian	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	100.0%	100.0%
NHS Greater Glasgow & Clyde	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Highland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Lanarkshire	99.9%	99.5%	99.9%	100.0%	100.0%	99.9%	100.0%	99.9%	100.0%	99.9%	99.9%	100.0%
NHS Lothian	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.8%	99.9%	99.9%
NHS Orkney	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Shetland	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Tayside	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Western Isles	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Scotland	99.9%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.8%	99.9%	100.0%

2010 / 11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
NHS Ayrshire & Arran	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Borders	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%
NHS Dumfries & Galloway	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Fife	100.0%	99.9%	100.0%	100.0%	100.0%	99.9%	100.0%	99.7%	99.1%	99.1%	99.7%	99.5%
NHS Forth Valley	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%
NHS Grampian	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	100.0%	100.0%
NHS Greater Glasgow & Clyde	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Highland	99.9%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%
NHS Lanarkshire	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	99.8%	99.9%	99.4%	99.9%	99.8%
NHS Lothian	99.9%	99.9%	100.0%	100.0%	100.0%	99.9%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%
NHS Orkney	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Shetland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Tayside	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Western Isles	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NHS Scotland	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%	99.9%	99.8%	100.0%	99.9%

Accident & Emergency Activity and Waiting Times Statistics

National Statistics Publication - Dec 2014

This document contains information on A&E activity and waiting times including trends in compliance and attendances. Please read all accompanying notes before interpreting the data. Please note that data tables with an ED and hospital breakdown and information on destination on leaving department can be found online (please see link below).

[Data Tables](#)

Contents

Attendances	Monthly attendances figures from April 2010 by board.
4 Hours	Percent of A&E attendances within 4 hours, by board from April 2010
8 hours	Percent of A&E attendances within 8 hours, by board from April 2010
12 Hours	Percent of A&E attendances within 12 hours, by board from April 2010

Notes

- 1) This document is a National Statistics Publication.
 - 2) Latest data available is for: **Dec-14** (extract taken on 26 January 2015).
 - 3) This document only includes 'New' and 'Unplanned Return' attendances at A&E, i.e. excludes those who are 'Recall' or 'Planned Return'.
 - 4) Accident & Emergency sites submit data as either episode level files containing a detailed record for each attendance or as aggregate files containing monthly summary attendance and compliance figures only. See 'List of Sites' for details.
- [List of Sites](#)
- 5) This document contains information on all Accident & Emergency sites across NHS Scotland where possible. However for sites submitting an aggregated return to ISD, information on the number of patients waiting for more than 8 hours and 12 hours are unavailable. Please take this into account when interpreting the information presented in this document.
 - 6) Note that some hospitals began submitting episode level data throughout the time period of this report. More details can be found on the 'List of Sites'.
 - 7) Since 2007, the national standard for A&E waiting times is that new and unplanned return attendances at an A&E service should be seen and then admitted, transferred or discharged within four hours. This standard applies to all areas of emergency care such as EDs, assessment units, minor injury units, community hospitals, anywhere where emergency care type activity takes place.

[For information on how the Scottish Government \(SG\) plans to monitor NHS Boards' performance within A&E Services, please see the NHS Local Development Plan standards.](#)

- 8) Emergency Department (ED) is a site that provides a 24 hour consultant led service.
- 9) MIU / Other is a site that includes minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 10) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 11) The information presented is based on data under development, the quality and accuracy are being monitored.
- 13) ISD and NHS Boards are reviewing a small number of very long waits in the A&E datamart after it became apparent that a proportion of waits over 12 hours reflect errors in recording, and are not genuine long waits. These records have since been updated locally and accurate data may be resubmitted to the datamart. This may then be reflected in future releases of these data.

Figure1 shows the information provided to us from NHS boards with approximate counts for the number of over 12 hour waits which are in error in 2011/12 to 2013/14. There may also be changes to over 12 hour waits in other years in future releases of these data as a result of further quality assurance.

It is important to note that based on 1.6million attendances per year, these erroneous records do not impact at all on the percentage compliance with the HEAT target and standard either within a Board or at a Scotland level.

Figure 1: Number of new attendances at A&E Services across Scotland for NHS Boards with erroneous 12 hour waits, April 2011 to March 2014

	2011/12	2012/13	2013/14
NHS Ayrshire & Arran	15	18	2
NHS Fife	121	0	0
NHS Grampian	1	1	2
NHS Greater Glasgow & Clyde	2	4	3
NHS Lanarkshire	0	3	0
NHS Lothian	14	27	2

NHS Borders

Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from November 2010 to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the prior 12 month's data). Please interpret the attendances and the associated rates from this time period with caution.

NHS Fife

As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.

NHS Forth Valley

As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; the MIU at Falkirk Community Hospital closed; and a new ED opened at Forth Valley Royal Hospital.

March 2013 - Due to power outages at Stirling Community Hospital, several days MIU data have been lost. Work is ongoing to restore the lost data.

NHS Greater Glasgow & Clyde

Stobhill Hospital changed services in April 2011 from having both an ED and MIU to only having an MIU.

NHS Lanarkshire

The health board transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the recording of different attendance categories from March to June 2011. This results in the attendance figures for the three EDs from March to June 2011 being artificially inflated by approximately 5.0 % (estimated from the prior 12 month's data). Please interpret the attendances and the associated rates from this time period with caution.

NHS Orkney

Balfour hospital became an ED on the 1st January 2014.

Revisions:

If NHS boards discover that data submitted for publication is incorrect, or that data is missing, further re-submissions can be made up until the publication submission deadline date. Any revised figures will then be reflected within the current publication. Figures contained within each publication may also be subject to change in future releases as submissions may be updated to reflect a more accurate and complete set of data.

NHS Highland have resubmitted their data for June 2013 to remove erroneous long waits. This resubmission has subsequently decreased NHS Highland's 4, 8 and 12 hour waits by 1 in June 2013.

NHS Forth Valley have resubmitted data for May 2011, June 2011, January 2012, March 2013 and May 2013 to remove erroneous long waits. This resubmission has subsequently decreased NHS Forth Valley's 4 hour waits by: 2 in May 2011, 5 in June 2011, 1 in January 2012, 3 in March 2013 and 1 in May 2013. This has also decreased NHS Forth Valley's 8 and 12 hour waits by: 1 in May 2011, 1 in June 2011, 1 in January 2012, 2 in March 2013 and 1 in May 2013.

NHS Borders have resubmitted data for December 2011, January 2012 and February 2012 to remove erroneous long waits. This resubmission has subsequently decreased NHS Borders 4 hour waits by 1 for December 2011, 2 for January 2012 and 1 for February 2012, This has also decreased NHS Borders 8 and 12 hour waits by 1 in December 2011, 2 in January 2012 and 2 in February 2012.

NHS Tayside have resubmitted data for March 2011 to remove erroneous long waits. This resubmission has subsequently decreased NHS Tayside's 8 and 12 hour waits by 1 in March 2011.