About this release

This release from Information Services Division (ISD), reports key statistics on attendances at Accident and Emergency (A&E) services across Scotland. The information includes trends in the number of attendances and admissions and performance against the 4 hour waiting time standard.

Main points

During March 2017:

- There were 138,813 attendances at A&E services across Scotland.
- 93.8% of attendances at A&E services were seen and resulted in a subsequent admission, transfer or discharge within 4 hours.
- 661 (0.5%) patients spent more than 8 hours in an A&E department.
- 103 (0.1%) patients spent more than 12 hours in an A&E department.
- 25.0% of attendances led to an admission to hospital.

Attendance and compliance with 4 hour waiting standard

![Attendance and compliance chart](chart.png)
Background

Since 2007, the national standard for A&E waiting times is that new and unplanned return attendances at an A&E service should be seen and then admitted, transferred or discharged within 4 hours. This standard applies to all attendances for emergency care including attendances in trolleyed areas of assessment unit as well as Emergency Departments and minor injury units.

ISD are currently reviewing the scope of emergency care data collection to ensure that it continues to reflect the way emergency care is carried out. ISD are working with both the Royal College of Physicians Edinburgh and the Royal College of Emergency Medicine.

Waiting times in A&E are subject to seasonal variation, and this publication includes rolling annual statistics covering a full year of data as well as information based on activity for the latest month. The detailed A&E analysis is supplied online in an Excel Workbook with interactive tables and charts showing: number of attendances, patients spending over 4, 8 and 12 hours in A&E and destination on discharge from A&E by NHS Board, hospital and for all Emergency Departments. A data file (csv format) containing data at a low level of aggregation is also available.

Contact

Catriona Haddow  
Principal Information Analyst  
0131 275 6341  
nss.isdunscheduledcare@nhs.net

Ewout Jaspers  
Senior Information Analyst  
0131 314 1707

Find out more

Further information can be found on the Emergency Care pages of the ISD website.

The detailed hospital, NHS Board and Scotland information is available online. A metadata document is also available.

The weekly Emergency Department Activity and Waiting Times publication is also released on 4 April 2017 including new data for the week ending 26 March. This publication covers Emergency Departments only and is derived from aggregate information supplied by NHS Boards on the number of attendances and 4, 8, and 12 hour waits.

NHS Performs

A selection of information from this publication is included in NHS Performs. NHS Performs is a website that brings together a range of information on how hospitals and NHS Boards within NHSScotland are performing.

ISD and Official Statistics

Information Services Division (ISD) is the principal and authoritative source of statistics on health and care services in Scotland. ISD is designated by legislation as a producer of ‘Official Statistics’. Our official statistics publications are produced to a high professional standard and comply with the Code of Practice for Official Statistics. Find out more about our statistics.