About this Release

Practice Team Information (PTI) collects information from a sample of around 60 Scottish general practices about face-to-face consultations between patients and a GP or practice-employed nurse. The PTI website shows estimates of the numbers of patients consulting and the numbers of consultations, by age, gender, deprivation, staff discipline and practice and separately for 17 conditions. This publication provides new information for the financial year 2011/12, and updates figures published previously for the years 2003/04 to 2010/11.

Key Points

- For Scotland as a whole GPs and practice-employed nurses combined had an estimated 24.2 million face-to-face consultations with patients in 2011/12 (with a 95% confidence interval of 23.2 to 25.2 million), an increase of nearly 2.5 million compared to 2003/04, when PTI recording started. The number of GP consultations has risen by almost 6% from 15.6 to 16.5 million, whereas practice nurse consultations have increased by 25% from 6.1 million to 7.6 million over the same period.

- Generally consultation rates increased with age and were higher in females than in males (particularly in patients of working age). Just 18% of registered patients did not consult a GP or practice nurse at all in 2011/12 and less than 40% of these were female. On average patients consulted a GP or practice nurse 4.4 times in 2011/12.

- For both genders and in most age groups, consultation rates were higher in more deprived quintiles. However in the oldest age groups consultation rates were highest in the least deprived groups (see Fig 1).

Background

Most figures in the publication are estimates based on the 6% of Scottish practices participating in PTI. More details on the estimation methods can be found in the Statistical Notes. For this publication the method for dealing with small numbers introduced in November 2011 has been corrected and applied to all new and historic data. This has resulted in generally higher estimates. Also, patient estimates are now calculated using age at 30 September, which has resulted in lower numbers in the youngest age group (0-4...
Fig 1. GP/practice nurse consultation rates - estimates for 5-year age bands by SIMD quintile (1=most deprived; 5=least deprived)

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Further Information
Further information can be found in the Full Publication Report or on the ISD website.

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