Role and Function of LIST

Information Services Division of NSS is supporting Primary Care, GP clusters and Health and Social Care partnerships to deliver high quality, effective and efficient services to meet the changing needs of the Scottish population. NSS-ISD brings decades of experience and expertise in analysis to the task of improving local and national decision-making. One part of this wider holistic offering is the multi-disciplinary Local Intelligence Support Team (LIST).

The LIST team are deployed across Scotland to support Health and Social Care integration and Primary Care Clusters. LIST has been providing on-site expert analytical support helping to source, link and interpret data. The LIST service has provided local decision makers with meaningful and actionable intelligence, leading to improved outcomes for service users and patients.

Working alongside both local and national teams we have been:

- Improving information expertise by further developing capability and capacity by providing high value and value adding analytics, enabling knowledge transfer locally.
- Enabling access to national resources and specialist expertise to support local analytics, for example SPIRE, Source, Primary Care Dashboard etc.
- Improving local access to national information, which includes complimenting the switch on and use of SPIRE.
- Bringing people together across health care, social care, primary care and other organisations to support decision-making and service change.
- Sharing and learning from best practice across Scotland enabling a ‘do it once for Scotland’ approach.
- Providing insights to patient pathways, identifying where improvements might be made.
- Benchmarking, data visualisation, statistical analysis and interpretation.
- Identifying data gaps, streamlining data collections and developing new datasets.

LIST is made up of a mix of staff with varied skills (analysts, project managers, data managers) which has allowed the team to flex resource and skills across local areas and regions to meet local demands, priorities and requests for specific skill sets. This in turn has also enabled knowledge and skills transfer both locally and nationally.
Other support available

In addition to the locally deployed LIST team, other support available includes:

**GP IT Facilitators/ eHealth Facilitator role is**

‘to assist practice staff to ensure their GPT system meets their needs. They are a link between the IT Service Providers and the users. They can also represent the needs at a Board level rather than each individual practice representing their own need’

They support the implementation and rollout of various eHealth projects within the board. The IT Facilitator network across Scotland is very active. Lessons learned, training documentation and advice is commonly shared between Health Boards. All Facilitators are required to have a broad understanding of contractors and services’ business processes and detailed knowledge of their multiple clinical systems.

**Scottish Prescribing Advisors**

Each HSCP will have a nominated Prescribing Advisor who is the professional lead for medicines-related issues. They are the local experts on the interpretation of prescribing data, both from local systems (GP IT systems and associated IT systems such as the Scottish Therapeutics Utility) and national datasets such as PIS. For all medicines-related questions including data extraction queries, please contact the nominated local Advisor who will assist you further.

**National ISD Teams:**

- **Primary Care** team is responsible for analysis, interpretation and publication of information on health care activity and treatment in the primary care settings, including General Practice, dental and ophthalmic services. The team is responsible for:
  - **Primary Care Information (PCI)** - providing a single access point for GPs and practice staff to see health care information for their GP Practice and Cluster with Scotland, NHS Board and Partnership comparisons as part of the Transitional Quality Arrangements for the new GP contract.
  - **SPIRE** - reporting and extracting data from GP Practices in Scotland, to help GPs, Clusters, NHS Scotland and researchers to learn from information held at GP practices and so improve patient care and outcomes. Email: NSS.SPIRE@nhs.net
  - **General Practitioner Contractor Database (GPCD)** - containing details of every GP and practice in Scotland. GPCD is used to carry out information requests, updating GP details and practice list sizes and producing the GP Workforce & Practice List Sizes national statistics publication. Email: nss.isdGeneralPractice@nhs.net
  - **Health and Social Care** – Health and Social Care is responsible for information relating to the interface between the health and community care and social care settings. Work includes data linkage to develop and understand pathways of care and the development of the risk prediction tool “SPARRA” as well as smoking, drug & alcohol misuse. **Source Team** Email: NSS.Source@nhs.net
  - **Prescribing** – Analysis to allow the comparison of prescribing practice, both nationally and locally, on some key areas such as formulary compliance and cost. Patient level analysis looking at the prescribing history of individuals or using prescribing data as a proxy for the prevalence of certain conditions. Email: nss.isdprescribing@nhs.net
  - **Unscheduled care team** – provide local, regional and national intelligence support for a variety of purposes including planning, monitoring and improvement. We have several products and tools which can be interrogated, such as System Watch and the unscheduled care linked data (joins individual patient journeys through unscheduled care services – NHS 24, GP Out of Hours, SAS, A&E, admissions and deaths). Email nss.isdunscheduledcare@nhs.net

If you think that our Local Intelligence Support Team might be able to help you please contact:

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