Insights into Social Care Statistics

A consultation on the June 2019 ISD Social care Publication
Introduction

Information Services Division (ISD) is committed to producing information and intelligence that best meets the needs of our stakeholders, customers and the public. Modernising the presentation, improving the usability and enhancing the accessibility of social care statistics are integral to this commitment.

The purpose of this consultation is to invite feedback on our recent experimental publication, Insights into Social Care in Scotland, to enhance the final product and ensure user needs are met. This is in line with the UK Statistics authority Code of Practice for Official Statistics, which encourages user engagement to ensure that publications are of value.

The key areas we wish to consult on are:
- The access and usability of the social care dashboards
- The content and presentation of the social care dashboards
- The content and readability of the publication report
- The requirement for the balance of care excel workbook

Background

The Insights into social care publication is the first published report following a decision taken in 2017 by the Scottish Government and Information Services Division to transfer responsibility for key social care information to Information Services Division. Previously these data and the published figures were the responsibility of the Scottish Government’s health and social care analytical team.

The publication by ISD comprises a national report (pdf), a dashboard of more detailed analyses on people receiving social care support and services in Scotland during 2017/18 and the balance of care excel workbook.

The report and dashboard are organised to show statistics covering the broad topics described below:
- Self-directed support: the mainstream approach to social care in Scotland. Self-directed support means that everyone eligible for social care support and services has the right to make informed choices about what their support looks like and how it is delivered, making it possible to meet agreed personal outcomes.

The report and dashboard also present detailed information on the following service types:
- Home care
- Community alarms/telecare
- Care home residents
How to respond

We would be grateful if you could respond using the anonymous online survey that can be accessed at Social Care Publication Consultation

For users that are unable to complete this online survey, we would be able to send a paper template for completion. Please email nss.source@nhs.net to request a paper copy of the survey.

Responses

ISD will keep a record of the responses to this consultation. Note that this consultation asks for information on the type of organisation you work for – this will enable us to identify the different organisations responding. Information submitted via online survey/post in the consultation will be securely processed and analysed by ISD.

Respondents are reminded that, when completing the consultation questionnaire, they must not include details that identify another individual as this will not be in the spirit of data protection law. In such circumstances, we will immediately delete responses that reveal the identity of another individual.

Responses must be submitted no later than 11th October 2019.

Please pass this consultation onto others who you think may be interested.

What happens next

ISD will consider all the feedback received in response to this consultation along with feedback from workshops and reference groups before making a final decision on any changes to the Insights into social care publication. A summary of the responses and information about any changes will be published on the health and social care pages of the ISD website by November 2019.