Prescribing & Medicines: Reimbursement and remuneration paid to dispensing contractors

Quarter One of Financial Year 2015/16

Publication date – 29 September 2015
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**Introduction**

Dispensing contractors, i.e. community pharmacists, dispensing doctors and appliance suppliers are contracted by NHSScotland to provide a service to the populace of Scotland. To ensure medicines, dressings and appliances are available for dispensing when a patient arrives with a prescription, dispensing contractors purchase these products in advance.

Dispensing contractors receive two distinct types of payment:
- remuneration for the service they provide
- reimbursement for the products they dispense

Payments are derived from information gathered by Practitioner Services, within the Practitioner and Counter Fraud Service, after the pricing of prescriptions has taken place. Payments to dispensing contractors are made by Practitioner Services on behalf of the NHS Boards. Monthly data are published on a quarterly basis by ISD and a year-end summary is provided. The vast majority of payments are made to community pharmacies, and are broken down further to distinguish stock order payments and oxygen payments. An example of a stock order item is a batch of influenza vaccinations. Appliance suppliers provide larger items such as bandages and, more commonly, stoma appliances.

Dispensing doctors are general practitioners (GPs) who are also contracted to dispense medicinal products. This generally occurs in more remote areas with a smaller population, where a separate doctor’s surgery and pharmacy dispensary may not be practical or financially viable.

**Data**

The tables are intended to be used primarily as reference tables but may also be used to compare trends in payments over time. Information displayed is total payments for Scotland and the main contents of the table are:
- Number of prescription items (including stock orders)
- Gross ingredient cost (GIC) (the cost of drugs and appliances before discount)
- Net ingredient cost (NIC) (the cost of drugs and appliances after deduction of any discount, plus special payments made to dispensing doctors)
- The ‘Gross total’ is arrived at by taking the net ingredient cost, and then adding all fees, expenses, adjustments, oxygen and VAT
- ‘Net total’ is the gross total with patient charges and previous advance payment deducted, and current advance payment added. Patient charges are the monies collected from prescription charges (mainly from English patients now, as prescription charges have been abolished in Scotland, Wales and Northern Ireland).

**Recent changes to data tables**

March 2014 marked the end of the transitional phase of the payment contract. There have been many changes to the Remuneration data tables as the contract moved through the transitional phase. For more detail about these changes please see the June 2014
publication and the Scottish Government circulars at: http://www.sehd.scot.nhs.uk These changes do not affect the overall gross total as they have involved restructuring existing payments rather than any changes to the global sum. Therefore it is still appropriate to look at changes over time.

The September 2015 release includes only financial year data. The last calendar year file published was for the full year 2013 (published March 2014). Users who would like to analyse the data by calendar year can sum the data from the relevant months in the financial year sheets. It is anticipated that reducing the number of tables published should make the data easier to use, reduce room for errors in interpretation and also improve efficiency in producing the data tables.
Key points

Overall Cost

- The gross total payments to Scottish dispensing contractors increased by £18.8 million (6.5%) between quarter one of 2014/15 and quarter one of 2015/16.

Services Provided

- The cost for remuneration of services has increased by £1.6 million (3.1%) from £51.0 million in quarter one of 2014/15 to £52.7 million in the same period in 2015/16.

Products Dispensed

- A total of 25.5 million items were dispensed in quarter one of 2015/16, an increase of 0.3 million items (1.1%) compared to the same quarter in 2014/15. The cost per item has also increased this quarter to £10.46 from £9.83 per item in quarter one of 2014/15.

- Both the gross ingredient cost (GIC) and net ingredient cost (NIC) of items increased between quarter one of 2014/15 and quarter one of 2015/16. The GIC increased by 7.5% and the NIC increased by 7.2%.
Results and Commentary

The gross total payments to Scottish dispensing contractors increased by £18.8 million (6.5%) between quarter one of 2014/15 and quarter one of 2015/16. The gross total is made up of the net ingredient cost (the cost of drugs and appliances reimbursed after deduction of any dispenser discount) and remuneration for services provided (this includes costs, fees and additional payments). Of the gross total 83.0% (£256.7 million) is attributed to the net ingredient cost, and 17.0% (£52.7 million) is attributed to remuneration of service (Figure 1). This is a slight increase in the proportion spent on NIC compared to quarter one of 2014/15 (82.4%). The amount spent on remuneration of service increased by 3.1% during the time period while the net ingredient cost increased by 7.2%.

Figure 1: Gross Total Payments, April 2014 – June 2014 & April 2015 – June 2015, Scotland

The number of prescription items dispensed in quarter one of 2015/16 was 25.5 million, an increase of 0.3 million items (1.1%) compared to the same period in 2014/15. The gross ingredient cost also increased, although at a higher rate (7.5%). The cost per item increased from £9.83 in quarter one of 2014/15 to £10.46 in quarter one of 2015/16, an increase of 6.3%.

The contractor fees have been restructured from October 2013 and again from April 2014 (as explained in the Scottish Government circulars PCA(P)(2013)26 and PCA(P)(2014)7). These redistributed existing payments into new payments and so leave the overall remuneration totals comparable from year to year. April to June 2015 remuneration arrangements can be found in the Scottish Government circular PCA(P)(2015)7.

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1 Data for previous years taken from the September financial year releases on the ISD website: http://www.isdscotland.org/Health-Topics/Prescribing-and-Medicines/Community-Dispensing/Pharmacy-Services/
There has been a move in the dispensing of some treatment regimes from hospital to primary care to better suit the needs of the patient population and provide treatment closer to home. Some of these medicines have a high cost per item which contribute to an increase in the overall reimbursement costs paid to dispensing contractors.
### Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appliance Supplier</td>
<td>Appliance suppliers are a specific sub-set of NHS dispensing contractors who are contracted to supply approved medical devices on prescriptions (e.g. stoma).</td>
</tr>
<tr>
<td>CMS</td>
<td>Chronic Medication Service.</td>
</tr>
<tr>
<td>Community Pharmacy</td>
<td>A retail pharmacy outlet holding a contract with a NHS Board to provide NHS pharmaceutical services.</td>
</tr>
<tr>
<td>Dispensing Doctor (practice)</td>
<td>Dispensing practices exist in those areas of Scotland where the population density is considered too low to support a pharmacy and where the NHS Board has determined that a dispensing service should be supplied.</td>
</tr>
<tr>
<td>Essential Small Pharmacy</td>
<td>Not all areas of Scotland that have a need for a pharmacy can support one due to the surrounding population density. The population may be such that insufficient business would be generated to make the business economically viable. The Essential Small Pharmacy Scheme (ESP) was introduced to help maintain a pharmacy service in such localities.</td>
</tr>
<tr>
<td>Gross cost</td>
<td>Net ingredient cost plus dispensing fees plus other fees and allowances centrally paid.</td>
</tr>
<tr>
<td>Gross Ingredient Cost (GIC)</td>
<td>Cost of drugs and appliances reimbursed before deduction of any dispenser discount (note this definition differs from other parts of the UK).</td>
</tr>
<tr>
<td>Net Ingredient Cost (NIC)</td>
<td>Cost of drugs and appliances reimbursed after deduction of any dispenser discount (note this definition differs from other parts of the UK).</td>
</tr>
<tr>
<td>Number of Stock Order Forms</td>
<td>Number of stock orders placed directly by a prescriber e.g. influenza vaccinations. Stock Order Form GP10A is issued by a GP practice to top up items used by the practice for the immediate treatment of patients.</td>
</tr>
<tr>
<td>Part 7 items</td>
<td>Drug items included in part 7 of the Scottish drug tariff.</td>
</tr>
<tr>
<td>Stock orders</td>
<td>Stock orders are used to request products for immediate administration by the clinician in a general practice or clinic situation.</td>
</tr>
</tbody>
</table>
**List of Tables**

<table>
<thead>
<tr>
<th>Table No.</th>
<th>Name</th>
<th>Time period</th>
<th>File &amp; size</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Financial year 2015-16 schedules</td>
<td>Financial year 2015/16, April - June</td>
<td>Excel [67kb]</td>
</tr>
</tbody>
</table>
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Further Information
Further information can be found on the ISD website

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Appendix

A1 – Background Information

How the data are obtained

Practitioner Services process all NHS prescriptions for payment of pharmacists, dispensing doctors and appliance suppliers. Hospital dispensed prescriptions are not included in the figures. Information Services Division (ISD) cannot say what proportion of the drug dispensed is actually consumed. These data do not include products purchased "over the counter". Prescriptions processed internally by Boards for payment purposes are not included in these data.

Items

The number of items relates to the number of prescription items dispensed and paid in the time period. There should be a maximum of three line items on a prescription; this should be three individual products defined by active ingredient, formulation type and strength for medicines, with appropriate parallel measures for appliances. A compounded product with a known formula will count as one item despite the number of ingredients. It differs from 'line items' where for example multiple pack sizes or flavours have been dispensed – that would count as one line item, but more than one dispensed/paid item.
## A2 – Publication Metadata (including revisions details)

<table>
<thead>
<tr>
<th>Metadata Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publication title</td>
<td>Prescribing &amp; Medicines: Reimbursement and remuneration paid to dispensing contractors</td>
</tr>
<tr>
<td>Description</td>
<td>Dispenser remuneration looks at reimbursement and remuneration of payments made to Scottish dispensers of pharmaceuticals in the community. The publication also includes the volume and gross ingredient cost of prescriptions items dispensed.</td>
</tr>
<tr>
<td>Theme</td>
<td>Health and Social Care</td>
</tr>
<tr>
<td>Topic</td>
<td>Health Care Personnel, Finance and Performance</td>
</tr>
<tr>
<td>Format</td>
<td>Excel workbook</td>
</tr>
<tr>
<td>Data source(s)</td>
<td>Prescribing Information System (PIS). All data held in PIS are sourced from Practitioner Services within NHS National Services Scotland who are responsible for the remuneration and reimbursement of dispensing contractors within Scotland.</td>
</tr>
<tr>
<td>Date that data are acquired</td>
<td>Data are acquired on a monthly basis from Practitioner Services following payment approximately two calendar months after the end of the month being claimed for payment by contractors</td>
</tr>
<tr>
<td>Release date</td>
<td>29 September 2015</td>
</tr>
<tr>
<td>Frequency</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Timeframe of data and timeliness</td>
<td>Data covering financial year to 30 June 2015</td>
</tr>
<tr>
<td>Continuity of data</td>
<td>Data are held in PIS from April 1993 onwards. The definition of the main measures such as gross ingredient cost and number of items are unchanged over this period. Types and value of dispensing fees are agreed with the Scottish Government and set annually. Details can be found in the Scottish Drug Tariff and in Primary Care circulars issued by the Government. Drug products are first licensed as proprietary medicines but generic versions often appear once the original patent expires. This can affect the price and uptake of these drugs. The Scottish Government sets the reimbursement price of generic drug products via the Scottish Drug Tariff which is updated and issued quarterly.</td>
</tr>
<tr>
<td>Revisions statement</td>
<td>Data are sourced from monthly pharmacy payments data on an ongoing basis therefore once published there is no routine requirement to revise historical data. However occasionally adjustments are made to pharmacy payments retrospectively by Practitioner Services for example due to an administrative error. Retrospective revisions can also occur in the classification of drugs in the British National Formulary (BNF). Where either of these occur and are</td>
</tr>
</tbody>
</table>
deemed to be significant in line with ISD’s Revisions policy, a revision will be made to published data. This will be notified on the website.

<table>
<thead>
<tr>
<th>Revisions relevant to this publication</th>
<th>N/A</th>
</tr>
</thead>
</table>

**Concepts and definitions**
The data published in all these releases correspond to prescriptions that have been dispensed in the community in Scotland, i.e. dispensed by a pharmacy, dispensing doctor or appliance supplier. This includes prescriptions which were issued in another UK country but dispensed in Scotland. These data do not include prescription drugs that were supplied and administered to patients in a hospital setting. Prescriptions issued in hospital to patients on discharge and dispensed in the community are included.

**Relevance and key uses of the statistics**
These statistics are the primary source of data used to monitor the national community drugs bill within Scotland and the pharmacy contract agreed with dispensing contractors. They are also used to monitor national and local prescribing indicators covering both the quality and efficiency of prescribing in general practice.

**Accuracy**
The data are sourced from a payment system and routine monthly checks are carried out by Practitioner Services on a random sample of approximately 5% of prescription payments. These check all data captured for payment and the accuracy of the payment calculation and have a target accuracy of 98% which is routinely met. Data that are captured but are not mandatory for payment purposes can be of lower quality; principally this includes the prescriber code which links a prescription back to the individual prescriber e.g. GP and their organisation including NHS Board. These data, however, are not used for this publication.

**Completeness**
The Prescribing Information System holds information on 100% of NHSScotland prescriptions dispensed within the community and claimed for payment by a pharmacy contractor (i.e. pharmacy, dispensing doctor or appliance supplier). It does not include data on prescriptions dispensed but not claimed (likely to be very small) or prescriptions prescribed but not submitted for dispensing by a patient. Some research has estimated these latter prescriptions to account for around 6% of all prescriptions issued to patients. It is not possible to determine from payment data how much of the medicine dispensed to patients is actually taken in accordance with dosage instructions.

**Comparability**
The main measures of drug ingredient cost and volumes of items dispensed in the community are comparable across the UK countries. However it should be noted that the Gross Ingredient Cost (GIC) within Scotland is equivalent to the
<table>
<thead>
<tr>
<th><strong>Accessibility</strong></th>
<th>It is the policy of ISD Scotland to make its web sites and products accessible according to published guidelines.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Coherence and clarity</strong></td>
<td>All prescribing tables are accessible via the ISD website. Prescribing statistics are presented within excel spreadsheets for NHSScotland and where appropriate broken down by NHS Board.</td>
</tr>
<tr>
<td><strong>Value type and unit of measurement</strong></td>
<td>The main units of measure of drug reimbursement costs are Gross Ingredient Cost (GIC) and Net ingredient cost (NIC) quantity. The latter takes account of pharmacy discounts, the rates for which are set by the Scottish Government in the Scottish Drug Tariff. There are a large number of individual dispensing remuneration fees paid to dispensing contractors details of which can be found in the Scottish Drug Tariff. The main measure of drug volume in this publication is items (the number of individual drug items on a prescription form). Further details and definitions can be found in the glossary.</td>
</tr>
<tr>
<td><strong>Disclosure</strong></td>
<td>The ISD protocol on Statistical Disclosure is followed.</td>
</tr>
<tr>
<td><strong>Official Statistics designation</strong></td>
<td>National Statistics.</td>
</tr>
<tr>
<td>Date of first publication</td>
<td>January 2002</td>
</tr>
<tr>
<td>Date form completed</td>
<td>14/09/2015</td>
</tr>
</tbody>
</table>

Net Ingredient Cost (NIC) in England, i.e. the reimbursement cost of drugs before any pharmacy discounts are applied. Also each country determines its own dispensing fees based on separate contractual arrangements with dispensing contractors in each country. A common formulary called the British National Formulary (BNF) is used to classify drugs based on therapeutic use.
A3 – Early Access details (including Pre-Release Access)

Pre-Release Access
Under terms of the "Pre-Release Access to Official Statistics (Scotland) Order 2008", ISD are obliged to publish information on those receiving Pre-Release Access ("Pre-Release Access" refers to statistics in their final form prior to publication). The standard maximum Pre-Release Access is five working days. Shown below are details of those receiving standard Pre-Release Access.

Standard Pre-Release Access:
- Scottish Government Health Department
- NHS Board Chief Executives
- NHS Board Communication leads
A4 – ISD and Official Statistics

About ISD
Scotland has some of the best health service data in the world combining high quality, consistency, national coverage and the ability to link data to allow patient based analysis and follow up.

Information Services Division (ISD) is a business operating unit of NHS National Services Scotland and has been in existence for over 40 years. We are an essential support service to NHSScotland and the Scottish Government and others, responsive to the needs of NHSScotland as the delivery of health and social care evolves.

Purpose: To deliver effective national and specialist intelligence services to improve the health and wellbeing of people in Scotland.

Mission: Better Information, Better Decisions, Better Health

Vision: To be a valued partner in improving health and wellbeing in Scotland by providing a world class intelligence service.

Official Statistics

Information Services Division (ISD) is the principal and authoritative source of statistics on health and care services in Scotland. ISD is designated by legislation as a producer of ‘Official Statistics’. Our official statistics publications are produced to a high professional standard and comply with the Code of Practice for Official Statistics. The Code of Practice is produced and monitored by the UK Statistics Authority which is independent of Government. Under the Code of Practice, the format, content and timing of statistics publications are the responsibility of professional staff working within ISD.

ISD’s statistical publications are currently classified as one of the following:

- National Statistics (ie assessed by the UK Statistics Authority as complying with the Code of Practice)
- National Statistics (ie legacy, still to be assessed by the UK Statistics Authority)
- Official Statistics (ie still to be assessed by the UK Statistics Authority)
- other (not Official Statistics)

Further information on ISD’s statistics, including compliance with the Code of Practice for Official Statistics, and on the UK Statistics Authority, is available on the ISD website.

The United Kingdom Statistics Authority has designated these statistics as National Statistics, in accordance with the Statistics and Registration Service Act 2007 and signifying compliance with the Code of Practice for Official Statistics. Designation can be broadly interpreted to mean that the statistics:

- meet identified user needs;
- are well explained and readily accessible;
- are produced according to sound methods, and
- are managed impartially and objectively in the public interest.

Once statistics have been designated as National Statistics it is a statutory requirement that the Code of Practice shall continue to be observed.