# ISD A&E Data Quality TC with NHS Greater Glasgow & Clyde

**Date:** Monday 11th November 2019  
**Time:** 9am  
**ISD Attendees:** Elaine Pauline, Elizabeth Cole, Kathy McGregor  
**NHS Board Attendees:** Kevin Begbie, Stephen Souter

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## 1. Welcome and Introductions

## 2. Items for discussion

**Move to weekly A&E**  
NHS GG&C are submitting weekly data for first time this week on the 12th November. Kevin advised that Stephen is now leading the submissions and is now the main contact (Julie & Brian will no longer be as involved with submissions). Kevin’s concern is that when they submitted monthly there was a 10 day lapse between the data and the submission deadline. With weekly submission that has now shrunk to 1.5-2 days. If a patient arrives at 11.59pm on Sunday it still has to be submitted on Tuesday. The plan is to give ISD data from Friday 1st - Sunday 10th November on Tuesday. After that GG&C are planning to send the previous 2 weeks data with each weekly submission on Tuesdays. Jonathan and Kevin have discussed another issue - GG&C will always have to wait for the Tuesday data refresh to get all of Sunday's data (Mondays refresh doesn’t). The Tuesday refresh is variable times in the day and could be late afternoon/evening or even the next day. They will make every endeavour but there may be difficulties with the Tuesday legacy data, though hopefully rare. They have looked at two options; tidy up of the legacy refresh or move the data items into a real-time system but they are going with tidy up as more efficient. Elaine confirmed that ISD may have to accept the data arriving as late as Wednesday or Thursday morning and they will plan for that. In the worst case scenario GG&C could submit 2 weeks the following week; this has already been allowed with other boards when necessary.

Elaine checked whether any of the new time point items are to be included. Kevin advised the easy extra couple are triage and ready for discharge/bed request but they are not planning to include time to cubicle yet. This comes from a different (movements) dataset which hasn’t been tested for ED.  
Stephen mentioned that they had an odd validation error come up relating to not having a breach code. Data Management would need to have a look at it so Stephen will flag it up if it reoccurs.

**A&E Dataset & RCEM diagnosis list**  
The SG are keen for all boards to have RCEM diagnosis codes implemented although not mandatory yet. Fiona MacKenzie and Jacque Kerr are pulling together a paper to explore what is needed. Aiming in 2020 to have conversations with boards re timeframes. England & Wales are using ECDS so looking at whether we’ll use this in entirety or as a subset. GG&C intend to look at the list and chat with NHS Lothian contacts – ISD to provide the contact details.

**Recording of Dog Bites**  
The Scottish Parliamentary Committee has been asking for information on dog bites from a national perspective, as part of the Control of Dogs Act 2010. ISD have received a couple of FOI’s and Kathy asked if/how NHS GG&C records them. Kevin thought it could be recorded as free text/presenting complaint and ICD10 code. Also cause of injury could be used if linked correctly – would be useful but it’s not well used.
**Date and Time of First Full Clinical Assessment and Triage query**

ISD sent out an email in October asking boards to confirm whether they are using the national guidelines for Date and Time of First Full Clinical Assessment and Date and Time of Triage, due to a previous issue raised. Kevin confirmed that Time of First Full Clinical Assessment is the doctor seen time and Triage is registration start time when the nurse asks questions.

### 3. Data Management update

**Submission/data issues** – none

**A&E Metadata**

The updated template information is now on the secure ISD website which boards are free to look at.

**Planned changes to sites or systems**

GG&C made a change to the AAU at RAH in March (to how they count activity - mix of SMR01 and A&E2 datamart) – ISD were informed.

### 4. Service Access Analyst Team Update

Work to include a lot more A&E information in System Watch/Take 10 data is now complete. The analysts have also been working with SG to replicate the pointillist charts to take the onus off the boards to do this task.

Kevin doesn’t use Systemwatch – Kathy can send him a link/presentation for info. He is keen about the pointillist charts change.

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**5. Any other business**

Nothing discussed.